



Quality Circle Forum of India

Hyderabad Chapter

31st Chapter Convention on Quality Concepts

CCQC-2017

on 11th & 12th September 2017



Theme :
“Quality Concepts :
Creating Value to the Society”.

Venue
Hotel Marigold
Greenlands, Begumpet, Hyderabad



Chief guest Mr. Ch. Vidyasagar Rao, H.E. Hon'ble Governor of Maharashtra, is being felicitated by Mr. Ch. Balakrishna Rao in the presence of Mr. T. Harish Rao, Hon'ble Minister Govt. of Telangana



Chief Guest Shri Etela Rajender, Hon'ble Minister of Finance Govt. of Telangana & Mr. BV Papa Rao, IAS(Retd.) Advisor to Govt. of Telangana lighting the lamp in inaugural session in CCQC-2015



Chief Guest Shri K.T. Rama Rao, Honorable Minister for IT and Panchayat Raj, Govt. of Telangana, is addressing the gathering during inaugural session in CCQC-2014

INVITATION

DEAR QUALITY CIRCLE PRACTITIONERS / ENTHUSIASTS / MEMBERS

The Chairman and Members of Governing Council of QCFI- Hyderabad Chapter have great pleasure in extending a cordial invitation and warm welcome to the participants for 31st Chapter Convention on Quality Concepts.

Theme: Quality Concepts: "Creating Value to the Society"

Hyderabad Chapter has been spearheading the Quality movement with the active support of our Institutional members for the last 30 years. Now we are celebrating, 31st Annual Chapter Convention. The theme of the convention is **Quality Concepts: "Creating Value to the Society"**

Organizations exist in society to serve the society, said management Guru Mr. Peter Drucker. QCFI is also no exception to this. Quality Concepts first make people by training and educating them to enhance their performance, reduce defects, reduce waste, avoid non-value adding activities, make continuous improvements in methods, process and products, reduce cost etc., Quality Concepts enhance the knowledge and skill of the workers, makes customer happy, improve profits to management and increase the value of share prices for the shareholders. Thus, there are overall improvements and benefits to all the stakeholders of society.

Further, these concepts are equally applicable to all industries as well as service organizations like Hospitals, Banks, Schools, Colleges etc. Thus, the quality of life of all the people in any walk of society improves.

Our Quality Circle convention gives an opportunity for the employees to show case their achievements in their respective organizations. We request all our individual and institutional members to participate and benefit from this great event of CCQC-2017 Convention and make it a grand success.

A. Dayanand Reddy
Hon. Secretary

K. Manohar Hegde
Vice-Chairman

Ch. Balakrishna Rao
Chairman

CASE STUDY PRESENTATION

- * Case Studies on (i) Manufacturing, (ii) Support Services and (iii) Pure Services, can be presented.
- * QC studies relating to other Allied concepts like 5-S, Kaizen, TPM, Benchmarking, & Lean Quality Circle etc. can also be presented.
- * Recognition: Awards for those ranked in order by judges based on evaluation norms will be presented at the convention. Recognition will be given for special case studies on allied team concepts presented by Quality Improvement Teams (QIT).
- * Selection for NCQC - 2017: The successful Prize winning Quality Circle Teams for Oral & Model Presentation will be recommended for participation in NCQC -2017 organized by QCFI-HQ in association with QCFI-Mysuru Chapter from 1st to 4th December- 2017.

Guide Lines for Case Study Presentation

1. Oral QC & Allied Concepts Presentation

- Maximum presentation is for 15 minutes in addition to 3 minutes for questions by Judges.
- Case Study can be presented in Telugu, Hindi & English but presentation text / slides should be in English.
- LCD / SCREEN & LAPTOP etc. and table for small model presentation will be provided by us at the venue.

2. Posters, Slogans & Poem

- Convention Theme will be the Topic for the POSTERS, SLOGAN and POEM Competition and language may be in TELUGU/HINDI/ENGLISH.
- Only QC members can participate in POSTERS/ SLOGAN and POEM Contest, received on or before 10th August 2017.
- Selection will be at the sole discretion of Evaluation Committee, which will be final.

3. Model Presentation

- Registered Quality Circle members for case study presentation can also present their models at the model exhibition, on non-chargeable basis.
- Model presentation will be done on 11th Sept. 2017 from 2.00 PM to 4.00 PM and on 12th Sept. 2017 from 9.00 AM to 11.00 AM.
- The slots will be given on first come first serve basis depending on availability of space. During model display atleast two members should be present for explaining the model.
- QCFI shall provide one table with one electrical power point (5 Amps). Members need to arrange for display of banner indicating name of QC Circle, organization & project title. A team of judge will visit of your model presentation.

Knowledge Test (written) - Mandatory

- Knowledge test (written) will be conducted for all participating QC teams and allied concept teams and it carries 20 marks which will be considered in the final evaluation for the AWARDS. Duration of test is 15 minutes. PARTICIPATION OF ALL TEAMS IS MANDATORY.

K.V.K Raju Rolling Trophy

- Instituted in Memory of K.V.K. Raju, Former CEO of Nagarjuna Fertilizers and Chemicals Ltd. The Trophy will be awarded for the "Best of Convention Quality Circle" in manufacturing / support service category.

SBH Rolling Trophy CHAPTER Award

- This Award was instituted by State Bank of Hyderabad and will be awarded for "Best of Convention Quality Circle" from pure service category.

QCFI Hyderabad Chapter Award

- "Best organization supporting QC Movement" will be awarded to the organizations practicing QC activity consistently and supporting promoting, propagating the QC movement.

Submission of Case Studies

Case studies for presentation should be presented in MS – Word / Power Point format in one CD along with one Hard copy on A-4 size paper in single space having a margin of 3 cms on all four sides. No last-minute corrections before presentation will be entertained. Total marks as per evaluation is 120. Excessive animation should be avoided. Number of slides may be limited to about 70 slides.

Note: Case studies submitted beyond this date will not be accepted.

Attention all QC Team Members

All QC Leaders / Facilitators are requested to submit their QC case studies (1-hard copies & 1 CD) QC RECORD BOOKS and Registration of Quality Circle on or before 20th August 2017 to the Chapter Office. Submission of Record Book after due date will not be accepted. This is strictly to be followed. All QC Circle Leaders are requested to collect their QC Record Book on 11-09-2017 from Registration counter positively. QCFI-Hyderabad Chapter will not be responsible for uncollected QC Record book.

Languages

Telugu, Hindi and English: Presenter in any other language has to bring his own translator. Computer presentations should be in English/Hindi Case study can be presented in Telugu, Hindi & English but presentation text should be only in English.

Evaluation Criteria for CCQC-2017

S.No.	Activity/Area	Marks
1	Pre-evaluation of Case Studies Hard Copy	60
2	QC Case study Oral presentation at Convention-20 Marks and Judge's Question Answers-10 Marks Max. 3 (20+10= 30)	30
3	Knowledge Test (Mandatory)	20
4	QC Register marks (to be added in CCQC-2017 total marks)	10
Total		120

QC Case Study Pre - Evaluation Criteria for Chapter Convention

S No.	STEPS	MARKS
(1)	Identification of Problem	--
(2)	Selection of Problem	--
(3)	Define the Problem	6
(4)	Analysis of the problem	6
(5)	Finding out Causes	7
(6)	Root Causes Analysis	3
(7)	Data Analysis	7
(8)	Development of Solution	8
(9)	Foreseeing Probable Resistance	3
(10)	Trail Implementation & Check Performance	8
(11)	Regular Implementation	6
(12)	Follow – up Review	6
Total		60

Oral Presentation marks for QC and Allied Concepts

S.No	Activity/Area	Marks
1	Sequence	5
2	Communication Skills	5
3	Time Management	5
4	Special Effects	5
5	Judge's Question & Answers	10
Total		30
Knowledge Test (Mandatory for QC & Allied Concepts teams)		20

QC Register evaluation criteria for chapter convention is as follows:

S.No.	Activity/Area	Marks
1	General Information (P- 3,8,11)	2
2	Project Information (P - 12-21)	1
3	Attendance	1
4	Meeting minutes - compare with milestone chart of case study)	3
5	Monitoring of meeting minutes (By HOD, Coordinator, Facilitator)	2
6	Special Features	1
Total		10

Allied Concepts & LQC Case Study Pre-Evaluation Criteria for Chapter Convention

S.No	Activity/Area	Marks
1	Selection of problem	5
2	Define the problem/project	10
3	Data collection (measurement)	15
4	Analysis of the data	15
5	Solution, implementation & gain	20
6	Follow up & control	5
Total		70

Register marks (not applicable for LQC and other allied concepts)

Note :

Though the Presentation Criteria for CCQC (in their hard copies/PPT) do not include listing of problems, it is recommended that the circles include them also, so that it will be easier for them to submit the HARD COPY of case study for NCQC Evaluation.

Grades

Bronze Award shall be awarded for Quality Circles scoring between 50% to 59%

Silver Award shall be awarded for Quality Circles scoring between 60% to 69%

Gold Award shall be awarded for Quality Circles scoring above 70%

Eligibility - Only Qcfi Member Organization Can Participate

Case Studies should pertain to the period September 2016 to August 2017. Case studies not pertaining to this period can be presented provided they have not been presented at any Chapter / National Convention. However, Non-members (Institutional) of QCFI may also nominate teams for competitive presentations provided they enroll as Members immediately by submitting membership applications obtainable from QCFI Office or by downloading from QCFI-Hyderabad Chapter Website www.qcfihc.in along with the membership fee.

CCQC - 2017 REGISTRATION FEE STRUCTURE

S. No.	Description	Institutional Annual	Membership Permanent
1.	Quality Circle Case Study Presenters (up to 5 Members)	16000/-*	14500/-*
2.	Allied Concepts (up to 3 members)	9600/-*	8700/-*
	Additional Member from same QC Circle or Allied concepts	3200/-*	2900/-*
3	Participation of Facilitator / Coordinator Respective Quality Circle - Mandatory	3200/-*	2900/-*
4	Delegate (not in presentation team)	3200/-*	2900/-*

*** Note: Taxes as applicable is extra to the above free structure**

IMPORTANT: Facilitator should necessarily accompany each Quality Circle either as a team member or as an additional member on payment as explained above. Emphasis on attendance of Facilitator and co-ordinator is done in the interest of the organization for Quality Circle activities. It is made mandatory that either Facilitator / Co-ordinator will accompany in particular to guide Quality Circle teams appearing for written Knowledge Test.

Registration: To be done in the enclosed format.

MODE OF PAYMENTS : Registration fee along with GST as applicable can be paid by Cheque/Online Transfer follows.

QUALITY CIRCLE FORUM OF INDIA-HYDERABAD CHAPTER

Bank : IOB

Account No. : 020001000011579

Branch : Secunderabad (0200)

IFS Code : IOBA 0000200

Payment can also be made by DDs & Multi city cheque drawn in favour of "QCFI-Hyderabad Chapter" payable at Hyderabad.



PROGRAM SCHEDULE FOR CCQC - 2017

DAY ONE - 11th September 2017

(1)	CONVENTION REGISTRATION	08.30Hrs
(2)	INAUGURAL SESSION	09.30Hrs
(3)	TEA BREAK	10.30Hrs
(4)	CASE STUDY PRESENTATION	11.00Hrs
(5)	LUNCH BREAK	13.00Hrs
(6)	CASE STUDY PRESENTATION	14.00Hrs
(7)	TEA BREAK	15.00Hrs
(8)	CASE STUDY PRESENTATION	15.15Hrs
(9)	SLOGAN / POSTER/ QUIZ COMPETITION	16.45Hrs
(10)	CLOSING OF DAY – 1	18.00Hrs
(11)	KNOWLEDGE TEST	11.00 - 18.00Hrs

DAY TWO - 12th September 2017

(12)	CONTINUATION OF CASE STUDY PRESENTATION	09.00Hrs
(13)	TEA BREAK	11.00Hrs
(14)	CASE STUDY PRESENTATION	11.15Hrs
(15)	LUNCH BREAK	13.00Hrs
(16)	ENTERTAINMENT PROGRAMME	14.00Hrs
(17)	VALEDICTORY SESSION	16.00Hrs
(18)	VOTE OF THANKS	17.30Hrs



Chief Guest Dr. J Rameshwar Rao, Chairman, My Home Group & Sri A.K. Naskar, G.M. (Q) BHEL chairing the Valedictory session in CCQC-2014

Quality Circle Forum of India - HYDERABAD CHAPTER
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