

# 26<sup>th</sup> CHAPTER CONVENTION ON QUALITY CONCEPTS



10<sup>th</sup>-11<sup>th</sup> October-2017

**Venue: Main Auditorium of HRD Centre of  
Bokaro Steel Plant**

**Theme : “Quality Concepts: Creating Value  
to the Society”**



**QUALTY CIRCLE FORUM OF INDIA - BOKARO CHAPTER**

## -----*Invitation*-----

Dear Quality Fraternity & Practitioners,

Quality Circle Forum of India, Bokaro Chapter has great pleasure in inviting all the members and member organisations for the 26<sup>th</sup> Chapter convention on Quality concepts scheduled to be held at HRD Centre of Bokaro Steel Plant on 10<sup>th</sup> & 11<sup>th</sup> October 2017.



### **Quality Concepts : “Creating Value to the Society”**

“Organisations exist in society to serve the society”, said Management Guru **Peter Drucker**. Organisations can be either manufacturing units producing goods or rendering services to the customers. Their main motto should be to create value, add value with whatever they do and to contribute to the larger society. Various quality concepts are a boon for the organisations to keep the stakeholders satisfied and customers delighted. It is the solemn duty of the organisations to take a look at the needs and expectations of the society from time to time. To fulfil societal expectations, it is imperative to adopt and implement the quality concepts which are an excellent means to empower people, who in turn can add value to their jobs and subsequently to the society. The need of the hour is to enhance the skill-level of people and this is being taken as a mission by QCFI through propagation of quality concepts and training and that is the theme of the convention i.e. ***Quality Concepts : “Creating Value to the Society”***

**QUALITY CIRCLE FORUM OF INDIA - BOKARO CHAPTER**



# Case Study Presentation on Quality Concepts



**Case study presentation** is scheduled in parallel sessions. The official language for presentation will be Hindi or English. Teams should have their own power point presentation either in Hindi or English in **MS office 2007**. The entire presentations, including translations, however needs to be completed within the stipulated time limit of 15 minutes. Case study presentation will be in following category –

1. Quality Circle.
2. Lean Quality Circle.
3. Small Group Activity



**Model Competition:** Those Quality Circles bringing their models for display during presentation will be allowed to present their model on 10<sup>th</sup> October 2017. During model display at least 2 members should be present for explaining the model. A banner/poster should be displayed showing the QC name, Organisation name and theme of the project and Project Title. Judges will visit the stall without prior informing and best 03 models will be awarded on 11<sup>th</sup> October 2017 in Valedictory Function. Entry should reach [qcfibok@gmail.com](mailto:qcfibok@gmail.com) on or before 20<sup>th</sup> September- 2017 through e-mail only.

## Knowledge Test

Knowledge test is not compulsory but will be conducted from 04:30 pm to 05:00 pm on 10<sup>th</sup> October 2017 at HRD Main Auditorium. There will be common question papers for all Quality Circles. Maximum three (03) people per team including facilitator will be allowed to participate in the Knowledge test. Entry should reach [qcfibok@gmail.com](mailto:qcfibok@gmail.com) on or before 20<sup>th</sup> September- 2017 through e-mail only.

# Grades

1. Quality Circles who score 50% to below 60% will be awarded Bronze Medal
2. Quality Circles who score 60% to below 70% will be awarded Silver Medal
3. Quality Circles who score 70% and above will be awarded Gold Medal

## IMPORTANT INFORMATION

- Quality Circle teams participating in this Convention are required to send Case Studies neatly typed on A4 size paper on or before 20<sup>th</sup> September- 2017 for evaluation.
- Case Study should not be more than 25 pages excluding identification and selection of problems
- Filled up forms may kindly be sent on or before 20th September 2017 to our contact address.
- It is a must for each QC team to submit the QC Meeting Register/Book to the authorized person at the Registration Counter at the time of registration and collect back after evaluation on second day.
- Please bring your presentation in CD/Pen Drive in office 2007 and it must be uploaded to individual computer after getting checked for any virus in one PC located in Presentation Venue. Any one using his own package it is advisable to bring their own laptop.

## Tentative Programme

Sl. No.	Day-1 ( 10.10.2017 ) Timing	Programme
1	2:30 pm to 04:00 pm	Team Registration in the lobby of HRDC Main Auditorium
2	04:30 pm to 05:00 pm	QC Knowledge Test at HRDC Main Auditorium
3	04:30 pm to 06:30 pm	QC Model Competition at HRDC “Retreat”
Sl. No.	Day-2 ( 11.10.2017 ) Timing	Programme
1	09:30am to 10:00 am	Programme briefing at HRD Main Auditorium
2	10:15 am to 03:00 pm	QC Presentation at four venues :- 1. HRDC Main Auditorium, 2. HRDC Mini Auditorium, 3. HRDC Conference Room No-1 4. HRDC Conference Room No-4
3	01:00 pm to 03:00 pm	Lunch at HRDC “Retreat”
4	03:15 pm to 04:00 pm	Cultural Programme at HRDC Main Auditorium.
5	04:30 pm to 6:00 pm	Valedictory Function at HRDC Main Auditorium
6	6:15 pm	High Tea Retreat



## EVALUATION CRITERIA FOR QC CASE-STUDY

Sl No	Steps	Max Marks
3	Define the Problem	6
4	Analysis of the Problem	6
5	Finding out the Causes	6
6	Root Cause Analysis	3
7	Data Analysis	8
8	Development of Solution	8
9	Foreseeing Probable Resistance	3
10	Trial Implementation & Check Performance	8
11	Regular Implementation	6
12	Follow-up Review	6
	<b>Case Study Presentation</b>	20
	<ul style="list-style-type: none"> <li>Sequence - Marks 05</li> <li>Communication Skill - Marks 05</li> <li>Time Management - Marks 05</li> <li>Special Effects/Special focus on environment - Marks 05</li> </ul>	
	Question & Answers by Judges	10
	<b>Total</b>	<b>90</b>

## PRE-EVALUATION CRITERIA FOR ALLIED CONCEPTS

Sl. No	Steps	Max Marks
1	Selection of the problem and its relevance to the Concept	10
2	Define The Problem	10
3	Measure ( Data Collection)	15
4	Analysis of the Problem	15
5	Solution Improvement & gain	10
6	Follow up & Control	10
	<b>Total</b>	<b>70</b>

# REGISTER EVALUATION CRITERIA

REGISTER MARKS WILL BE GIVEN BY CHAPTER & TO BE ADDED IN THE TOTAL MARKS IN CCQC FOR QC.

Sl. No	Steps	Max Marks
1	General Information	2
2	Project Information	1
3	Attendance	1
4	Meeting Minutes- Compare with milestone chart of case Study	3
5	Monitoring of Meeting by HODs, Coordinators, Facilitator	2
6	Special Features	1
Total		10

## PARTICIPATION FEES

Sl. No	Description	Institutional Member		Remark
		Annual	Permanent	
1	Case study presenters (Max six person including facilitator) per quality circle team	Rs. 15,600/- + Tax Applicable	Rs.14,100/- + Tax Applicable	Per QC Team
	Additional member from same Circle	Rs. 2600/- + Tax Applicable	Rs. 2350/- + Tax Applicable	Per Member
2	Other allied quality concepts case study presenters (Max three members) per team	Rs. 7800/- + Tax Applicable	Rs.7050/- + Tax Applicable	Per Team
	Additional member from same Circle	Rs. 2600/- + Tax Applicable	Rs. 2350/- + Tax Applicable	Per Member
3	Delegates (Not in presenting team)	Rs. 2600/- + Tax Applicable	Rs. 2350/- + Tax Applicable	Per delegate

**Mode of Payment:** Demand Draft: In favor of “**QCFL, BOKARO CHAPTER**”, payable at **BOKARO**. should be sent to:

R Sharma,  
 Secretary, QCFL, Bokaro Chapter  
 C/O Business Excellence Department,  
 C – Block, Room No.-319  
 ISPAT BHAWAN,  
 Bokaro Steel Plant  
 Bokaro Steel City-827001  
 ( Mob No. 8986872702)  
 A/C Name: Quality Circle Forum of India, Bokaro Chapter  
 Bank Name: UCO Bank, Sector-4 Branch, BS City  
 Bank A/C No.:02430100018110  
 IFSC Code: UCBA 0000243; MICR No.:827028002

**QUALTY CIRCLE FORUM OF INDIA - BOKARO CHAPTER**

# REGISTRATION FORM

## 26<sup>th</sup> Chapter Convention on Quality Concepts 2017

To  
The Secretary,  
QCFI Bokaro Chapter

Dear Sir,

QCFI Membership No

Name of QC /LQC

\* Pl. Indicate QC or LQC

Presentation medium – Multimedia (year : PPT 2007 )

Title of Case Study

D.D. / Chq No.

Date Drawn on

of an amount Rs. Rupees

in favor of 'QCFI Bokaro  
Chapter' payable at  
Bokaro

Sl . No	Participant Names(In Block Letters)	Position in QC Team
1		
2		
3		
4		
5		
6		

\* If number of delegates is more, attach separate sheet.

Nominating Organization

Address

Mob Nos. :

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