

Experiential Learning Opportunity



QUALITY CIRCLE
FORUM OF INDIA



UNION OF JAPANESE
SCIENTIST AND ENGINEERS

The Objective of Japan Study Tour:

In India QC concepts were introduced way back in 1982, with almost all public and private organisations adopting QCs. It's for this reason of continuous training that today many employees are well trained and the concepts are well known to all but not many changes are visible especially in Public Sector Companies. The probable reason appropriated for it is that the soul of QC is yet to be fully imbibed and implemented in more efficient and effective way.

Quality Circle Forum of India (QCFI) is committed for enhancement of knowledge and skills of the employees to improve their effectiveness and work performance through propagation of Japanese manufacturing practices.

Inspired from Mr Lao Tzu's famous quote - ***I Hear and I Forget, I See and I Remember, I Do and I Understand***, QCFI has organised a STUDY TOUR in association with JUSE (Union of Japanese Scientists and Engineers) to visit Japanese industries to see the way they do for world class performance. It will be highly beneficial for any organisation to understand and appreciate the concept by visiting few organisations and interacting with different levels of employees. It is planned in such a way that at the end of every day, a brain storming session is organised to prepare an action agenda so that every participant can understand clearly and implement Japanese manufacturing practices once they go back to their own organizations.

Key learning points:

1. What Changed Japanese Manufacturing?
2. How Japanese management realised the power of Employee Involvement?
3. How they secured commitment for Continuous Improvement?
4. How they defined Value and focussed on eliminating waste bit by bit?



Skill matrix



5S – all material identified and in its place. In the furniture, the wheels to facilitate moving.



Assembling with white gloves.

Easy access to tools

Visual alarm that indicates problems

So you have a golden opportunity to see these things in Japanese industries and remember them to implement in your own organization to achieve the world class performance.

This tour is not only work, work and work but having little Fun also. One day is reserved for sightseeing.

We have selected highly professional and experienced Orbit Corporate & Leisure Travels (I) Pvt. Ltd., Mumbai for all the logistic arrangement of this tour.

Organisations interested are requested to kindly confirm participation from your unit at the earliest possible. Last date to accept the participation will be 30th April subject to availability of seats.

Proposed itinerary of OCFI-JUSE Japan Study Tour:

06 NIGHTS / 07 DAYS JAPAN ITINERARY PROPOSED FOR INDUSTRIAL VISIT: 03 NIGHTS TOKYO + 03 NIGHTS NAGOYA

DAY 01: INDIA – JAPAN | 12 June Transfer to Tokyo & Sightseeing of Tokyo (Breakfast, Lunch, Dinner)

- ❖ Arrive at Haneda International Airport.
- ❖ Meet and greet assistance upon arrival.
- ❖ Proceed to Tokyo (1 hrs 30 mins approx)
- ❖ Arrive Tokyo & check in at the hotel with guaranteed early check with breakfast.
- ❖ Freshen up & proceed to Indian Restaurant for Lunch.
- ❖ Post lunch enjoy Tokyo Sightseeing.
- ❖ You will visit the Asakusa Kannon Temple & Nakamise Shopping Arcade, Tokyo Tower with Observatory Deck & Odaiba (Toyota Mega Web. Palette Town).
- ❖ Dinner at Local Indian Restaurant.
- ❖ Overnight stay at hotel.



DAY 02 : TOKYO | 13 June Full day lecture at JUSE (Breakfast, Lunch, Dinner)

- ❖ Breakfast at the hotel
- ❖ Proceed for full day Seminar on Quality management at Union of Japanese Scientists and Engineers Centre in Tokyo with Packed Lunch.
- ❖ Dinner at the Indian Restaurant.
- ❖ Overnight at the hotel.



**DAY 03 : TOKYO – NAGOYA | 14 June
Plant Visit in Tokyo & Transfer to Nagoya by
bullet train (Breakfast, Lunch, Dinner)**

- ❖ Breakfast at the Hotel.
- ❖ Check out from the hotel
- ❖ Transfer for the plant visit in Tokyo.
- ❖ Lunch at Indian Restaurant
- ❖ Transfer to Nagoya by Bullet Train.
(Approx 3 hours)
- ❖ Arrive Nagoya & proceed for Dinner at
Indian Restaurant.
- ❖ Followed by Check in at the hotel.
- ❖ Overnight at the hotel



**DAY 04 : NAGOYA | 15 June
Toyota Motor plant visit & PM lecture
(Breakfast, Lunch, Dinner)**

- ❖ Breakfast at the Hotel.
- ❖ Today the group will proceed to Toyota
Motor for Plant Visit.
- ❖ Lunch at Indian Restaurant
- ❖ Proceed for half day Seminar in Nagoya
for Quality Management.
- ❖ Dinner at Indian Restaurant
- ❖ Overnight at hotel in Nagoya.



**DAY 05 : NAGOYA | 16 June
Plant Visit & Toyota Commemorative Museum
(Breakfast, Lunch, Dinner)**

- ❖ Breakfast at the Hotel.
- ❖ Transfer to Plant Visit in Nagoya.
- ❖ Lunch at Indian Restaurant.
- ❖ Visit to Toyota Commemorative Museum.
- ❖ Dinner at Indian Restaurant
- ❖ Overnight stay at Nagoya.



**DAY 06 : NAGOYA – TOKYO| 17 June
Plant Visit & transfer to Tokyo (Breakfast,
Lunch, Dinner)**

- ❖ Breakfast at the Hotel.
- ❖ Transfer to Plant Visit in Nagoya
- ❖ Lunch at Indian Restaurant
- ❖ Transfer to Nagoya Station for bullet train
transfers to Tokyo.
- ❖ Arrive at Tokyo station followed by dinner
at Indian Restaurant & check in at the
hotel.
- ❖ Overnight stay at Nagoya



DAY 07 : TOKYO – INDIA| 18 June
Half day Disney Land & transfer to airport
(Breakfast, Lunch)

- ❖ Breakfast at the Hotel & check out.
- ❖ Transfer to Disney land for Full Day with meal coupon.
- ❖ Later transfer to Haneda Airport for the flight back to India.
- ❖ Flight departs @ 2255 hrs.
- ❖ Depart with Cherished memories!!!



FLIGHT OPTION:

QCFI JAPAN STUDY TOUR : 06 nights / 07 days Japan : 12 – 18 June, 2016				
Sector	Dates	Flight No	Departure	Arrival
SINGAPORE AIRLINES (Arrives at Haneda Airport)				
Ex – Mumbai :				
Mumbai – Singapore	11 June	SQ 421	1145 hrs	1950 hrs
Singapore – Tokyo	11 June	SQ 636	2235 hrs	0635 + 01 hrs
Tokyo – Singapore	18 June	SQ 635	2255 hrs	0500 + 01 hrs
Singapore – Mumbai	19 June	SQ 422	0740 hrs	1030 hrs

Participants Registration Fee Structure:

DATE OF TRAVEL	12 – 18 June, 2016
DURATION	06 Nights / 07 Days Japan : 03 nights Tokyo + 03 nights Nagoya
HOTEL 3*	03 NTS Tokyo : Hotel Rose Garden Shijuku OR SIMILAR 03 NTS Nagoya : Hotel Sunroute Plaza OR SIMILAR
TOUR COST	INR 2,90,000 + 3.50% Service Tax on final invoice amount + 0.125% Swachh Bharat Tax on the final Invoice per person on Twin Sharing basis*
SINGLE SUPPLEMENT	INR 36000 per person*

SERVICE INCLUSIONS:

- Airfares + Taxes. (Fares & seats subject to availability at the time of confirmation).
- Japan Visa fees
- Accommodation with breakfast on twin sharing basis in the above mentioned hotels.
- Guaranteed early check in with breakfast.
- Meals & Sightseeings as per itinerary.
- All sightseeings & transfers as per itinerary.

- Return Bullet train transfers from Tokyo – Nagoya – Tokyo as per the itinerary.
- 04 Plant visit during the study tour. (01 in Tokyo & 03 in Nagoya)
- 01 Full day Seminar in Tokyo & ½ day Seminar in Nagoya.
- Services of an English speaking local guide during sightseeing.
- Overseas Mediclaim policies up to the age of 59 years.
- Services of Interpreter during plant visit & JUSE fees during the lectures.
- Services of Orbit Professional Tour Manager + Orbit Travel Kit

SERVICE EXCLUSIONS:

- **3.50% Service Tax on final invoice amount + 0.125% Swachh Bharat Tax on the final Invoice.**
- Late Check out.
- Gala Dinner & Conference.
- Domestic Travel within India & Late Check out.
- Laundry, Telephone & Expenses of Personal Nature.
- Any items not mentioned in the “Service Inclusions”
- Any Increase in Airfare, Taxes & Rate of Exchange

TERMS:

- **No Hotels or Air seats are booked by Orbit. Only on confirmation of the group with Deposit, bookings will be actioned.**
- 25% deposit to be paid while booking & full payment strictly to be cleared 1 month prior to departure.
- All payments to be made in favour of “Orbit Corporate & Leisure Travels (I) Pvt. Ltd., Mumbai”
- Orbit acts as a representative of the passenger to apply for visa on his behalf with all the relevant documents as per the rules of the respective consulates. It will be “**CORPORATE’S**” responsibility to comply with all the requirements of the respective consulates to obtain the visa. In case of visa refusal the cancellation terms will be applicable.
- The grant of visa is completely at the discretion of the Embassy / Consulate.
- All prices of the airline / hotel and the itinerary are subject to change of services without notice, due to unforeseen circumstances such as natural calamities, major currency fluctuations or airfare or change in management of suppliers.
- Any overstay expenses due to delay or change or cancellation in flight will be on your own and Orbit will not be liable for such expenses. However we will provide assistance to the best of our abilities.
- No refunds will be provided for any unutilized sector / services.
- All items and conditions of Orbit disclosure consumer notice applies subject to the jurisdiction of Mumbai courts only.
- Any reduction in the group size of less than 25 passengers, package cost will be subject to change.
- The airfare, taxes is as of 18 February, 2016, any increase in the taxes will be charged extra.
- Any variation or change in the same at the time of ticketing will be charged at actual.

- The rate of exchange has been calculated at 1 USD = INR 69 & 01 USD = 113 JPY as on 19 February, any increase in the Rate of Exchange will be charged extra.

Note: Check in time: 1400 hrs Check out time: 1200 hrs

Important Dates for QCFI-JUSE Japan Study Tour:

Registration with 25% of fees	10 May 2016
Receipt of Participants Bio Data (Format can be down loaded from www.qcfi.in)	10 May 2016
Payment of balance Fee	12 May 2016

What are



going to do?

REGISTRATION FORM
For Japan Study Tour year 2016
13 – 17 June 2016

S. No	Name	Designation	Organisation

Address: (Office):

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TEL :

FAX :

Mob:

E-Mail :

Payment Details :.....Date:.....

For Rs.

Bank :

Signature.....

Name

Date :.....

Organisation Seal: