A Quarterly Bulletin of Quality Circle Foum of India - Mumbai Chapter An ISO 9001 : 2008 Certified Chapter

Volume # IV | Issue : I

January - March - 2016

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From the **Desk of Chairman**

Best wishes to all members for Hindu New year - SHAKA 1938 and financial year 2016-17

Dear friends,



The financial year is just over. While reviewing the

activities and the financial health of our chapter, we could see the inclusive growth also during the last year. One of the significant milestones in the year passed was, successful organisation of the International Conclave on TQM. Our Thane District Sub chapter is also doing well. Many organisations are approaching for initiating the various Quality concepts for improving their performance through employee involvement & engagement. These are all positive sides of the happenings. However, if we look at the present business scenario in and around Mumbai where majority of the manufacturing units have shifted or are in the process of shifting out of Mumbai. As you all know, most of activities are associated with manufacturing sector. These changing circumstances may make our immediate future more difficult & challenging. We have to quickly reorient ourselves to change with this scenario, not only to sustain but continually improve our performance in the years to come.

On this background, we had a day long RETREAT where we discussed and deliberated on how to combat this situation. SWOT analysis and subsequent brain storming emerged many ideas and out of the box thinking to tide over this situation. Some of the ideas were to increase our service base over the existing, provide services to industrial belts like Palghar, Raigarh & New Mumbai and more importantly focus on the fastest emerging service sector in general and Retail & Healthcare in particular. As you know, service sector contributes 65% of our GDP and Mumbai is going to be business hub of the same in coming future. Hence we have already initiated our activities in collaboration with a few leading institutes & organisations to identify the training needs of this booming business sector. While doing so we will also strengthen our present manufacturing base by expanding our geographical boundaries and providing additional new services to the existing and new organizations.

Friends, we have to really put our Best to ensure QCFI's continual growth. I am very much confident that with the present excellent *TEAM QCFI*, guidance of our *Advisory Board Members* and whole hearted support of our *Life & institutional members* it is possible and will happen !!! We will be very happy to receive any suggestions / ideas from your side for the growth of our chapter. To me the future seems to be very bright.

The journey is not easy. There are and will be lot of challenges. However let's not limit our challenges but challenge the limits, since we all believe that There is no limit what we can achieve together.



Thane Sub Chapter Activity

QC AWARENESS @ AAMA, AMBERNATH MIDC

On 10th Feb 2016, **QCFI** Thane District Sub-Chapter & **AAMA** (Additional Ambernath Manufactures Association) jointly organised a seminar on, "QUALITY CONCEPTS", at Ananad Nagar, Ambernath MIDC.

Mr. Umesh Tayade, President, AAMA, welcomed all honourable guests, speakers & participants. Mr. K. B. Bharati, Chairman, QCFI Mumbai Chapter, gave detailed information about QCFI-Activities and "Quality Concepts" with authentic visuals. All participants & Guests were delighted with the glimpses of activities undertaken by QCFI in various sectors.

This programme was well attended by large number of workmen, staff, officers, department heads, as participants. Various organisations had supported this seminar to make it a grand success.

Special thanks to AAMA and Mr. Umesh Tayade for organizing and supporting this program.



Mr. K. B. Bharati gaving information about QCFI-Activities and "Quality Concepts"



Audience

"5S at Shashwat Group Badlapur

M/s Shashwat Group, Badlapur, has initiated 5-S activity in service sector too. It is a pioneer Organization in Thane District, to implement "5S" in Construction field (Builders & developers). **QCFI Thane Dist. Sub-Chapter**, has undertaken 5S-training & implementation for Shashwat Group. This is the first occasion that Mumbai Chapter has embarked in Construction Sector.

Mr. Laxman Vispute (Director - Shashwat Group), Mr. Kiran Vispute (CEO - Shashwat Group), and entire staff are wholeheartedly involved in this program.



Mrs. Lee na Pai interacting with participants

RCF - 23rd Annual Quality Circle Convention at Trombay and Thal

Trombay

23rd Annual Quality Circle Convention of RCF Trombay Unit was held on 6th February 2016 at Gangadhar Deshmukh Hall, RCF Colony. Theme for the convention was "Performance Excellence through Employee Engagement"

Hon. CMD, Mr. R. G. Rajan, was the Chief Guest. Mr. K. B. Bharati Chairman, QCFI Mumbai Chapter and Mr. Himanshu Nautiyal, Sr. Vice President & Head Business Excellence, Aditya Birla Group were Guests of Honour. The programme was attended by around 800 participants including Directors, Sr. Mangers, Team Members of QC and Lean QC.

The Convention commenced with QC Flag Hoisting followed by March Past by participating Q.C. teams. Sangeet Nritya Natika was highlight of the Inaugural session.

Hon.CMD Mr. R. G. Rajan inaugurated the convention with Lighting of the lamp with other dignitaries. Mr. Abir Banerjee, Executive Director (Trombay) & Chairman Steering Committee (Quality Concepts) and other dignitaries presented the performance of Quality Concepts, Activities done in last one year and appreciated the efforts of highest ever participation of 89 QC & LQC Groups participating in the convention.

The Guest of Honour, Mr. Himanshu Nautiyal, emphasized the need for "Thrust in Return on Investment, Leadership, Vision and provision of resources for achieving the performance excellence through Quality Concepts".

Mr. K. B. Bharati, in his speech mentioned and acknowledged that 155 case study presentations by 89 QC and Lean QC in a year are a mammoth effort.

CMD Mr. R. G. Rajan felicitated three outstanding QCs with special Awards for their excellent performance in last three years.

The day was concluded with the Prize Distribution Ceremony in the evening.

<u>Thal</u>

RCF Thal organized 23rd Annual Quality Concept Convention on 20th February'2016 at RCF Thal Sabhagrah – Kurul Colony, Alibag. The theme of Quality Concept Convention this year was 'Explore, Evolve & Excel Through Employee Engagement',

The day commenced with March Past followed by flag hoisting by Hon. CMD of RCF Mr. R. G. Rajan, Inaugural Function began with welcome song a skit performed by QC members. CMD - Mr. R. G. Rajan, inaugurated by lighting of Lamp with other dignitaries. CD containing Messages of Top Management and Case Studies of Quality Circles, Lean Quality Circles and Six Sigma Projects was released on this occasion. Hon. CMD Mr. R. G. Rajan and all dignitaries on dais addressed the audience. Representatives of Officer Association, SC/ST association and employee's union also spoke on the occasion.

Pre-Convention Presentation: Case study presentation contest for 16 Lean QC & 13 Six Sigma Projects was organized on 29th & 30th January 2016 respectively. Similarly Case study presentation contest for 34 Quality Circle was organized on 2nd & 3rd February 2016.

Convention concluded with Valedictory Function during which prizes were given to the winners of the competitions organized for the convention. Speedac QC from Bagging Plants – Instrument and Yashwanti QC from Urea - Instrument were felicitated as Best Quality Circle of the year and runner-up respectively.

The 23rd Annual Quality Concept Convention was a grand success, as there was very enthusiastic response from all the departments.

Glimpses of RCF - 23rd Annual Quality Circle Convention at Trombay and Thal



Shri R. G. Rajan CMD, RCF addressing



March Past



Memento being presented to QCFI Chairman at the hands of CMD - Shri. R G Rajan



Mr. Jayant Malshe (Secretary, QCFI Mumbai), summing up the feedback of Presentation to the QC



Shri K. B. Bharati, Chairman QCFI addressing



Guest of Honour, Mr. Himanshu Nautiyal



Winner of Best QC of the Year - "Speedac QC" being awarded at the hands of Shri. U. V. Dhatrak (E.D. – Thal)



Runner up QC of the Year - "Yashwanti QC" being awarded Gun Pratik Trophy by Shri. U. V. Dhatrak (E.D. – Thal)

"Passionate Quality Professionals....."

Sapan Kumar Bardhan : More fondly known as **Sapan Da**, is a Life Member of QCFI. His wholehearted contribution in "International TQM Conclave" and "ZERO Breakdown Seminar" organized by QCFI Mumbai is an example of his dedication.

e Member of QCFI. His Id "ZERO Breakdown . Irs of varied industrial

Sapan da is a management consultant with more than 35 years of varied industrial experience. He was instrumental in launching various initiatives for Human Resource

Development, Environmental Management & implementing Total Quality Philosophy in a number of reputed Indian Organisations. He has received his TQM training from the institute of Resource Development Inc, USA, and also visited world-class companies like Boeing Aerospace, Northern Telecom, Federal Express and Westing House etc, for studying their Quality initiatives. He has attended a "Production efficiency for India" program at Japan after being selected by AOTS – Japan. He is a certified Auditor for Quality Management (ISO 9000:2008) & Environment Management (ISO 14000) systems.

Before starting his own consulting firm, he served Ispat Industries Ltd. as Vice President (TQM & HRD). He was instrumental in implementing TQM and getting its various units certified to ISO 9002, ISO 14001, & QS 9000 as Management Representative. His portfolio covered handling diverse activities ranging from establishing various quality & environmental management systems to various Quality Concepts. He also facilitated for getting prestigious National Quality Awards for many industries. Prior to joining Ispat Group, he worked with Bhilai Steel Plant (SAIL).

He has presented papers/ delivered talks on invitation in various forums like World Congress on Total Quality (WCTQ)' 96 & 98 at Delhi & Mumbai respectively, International Convention for school's Quality Control Circles (ICSQCC)'97 at Lucknow, Winners Forum '98 at Mumbai and NCQC' 2001 at Hyderabad. He also led the Indian delegation to Manila during International Convention for Quality Control Circles (ICQCC) in 1999. He is also an examiner for IMC Ramkrishna Bajaj National Quality Award.

He is also consultant/ faculty to major organizations like Bhilai Steel Plant, Ispat, Mukand, Birla Cellulosic, Hindustan Lever, J Mangsun & Co., and management institutions like SAIL at Ranchi, MGM & Xaviers Institute at Mumbai, HPCL at Pune etc. His down to earth practical ideas & interactive style of presentation made him a very popular choice as a faculty.

Sapan Da is CEO Bardhan Associates, Director MABEC and Advisor (OD) - Polycab Ltd. Presently consulting many organizations such as Polycab Group, Total Oil, Alkem Pharma, Emami Ltd., Ruchi Soya Ind. Ltd., Aditya Birla Group Companies etc. He is also helping MSME's in Gujarat and making them stronger through Lean Practices. He is a friend, Philosopher & mentor for many employees in different Industries.

Though he started his career from civil engineering. His philosophy of construction remains unchanged. Earlier he was building foundation for structures and equipments, now, he continues building organizations through HR activities and Quality Management Systems for the survival.

Here onwards, we are going to introduce some notable personalities among QCFI members & associates who have contributed in a big way .

Celebration of Printers Quality Month - 2016 at Repro Ltd.

24th February is celebrated as Printers' Day worldwide to commemorate birth anniversary of Johanes Guenberg.

Repro is celebrating the event for the 5th consecutive year to express gratitude towards the Father of Printing - Johanes Gutenberg. On this occasion Mr. K. B. Bharati, Chairman,

QCFI - Mumbai presented on Lean QC.





जानेवारी ते मार्च २०१६ च्या तिमाहीत क्वॉलिटी सर्कल फोरम ऑफ इंडिया, मुंबई विााग, कोकियो कॅम्लिन आणि लायन्स क्लब ऑफ तारापूर यांच्या पुढाकाराने जानेवारी २०१६ मध्ये दहावीच्या विद्यार्थ्यांसाठी इंग्रजी विषयाचे मार्गदर्शनाचे विशेष वर्ग आयोजित करण्यात आले होते. मार्गदर्शक श्री. सुनिल म्हात्रे यांच्या मार्गदर्शनाखाली हे वर्ग स.तु. कदम विद्यालय आणि स. दा. वर्तक हायस्कूल, तारापूर येथे आयोजित करण्यात आले होते. याचा ला ा ४५२ विद्यार्थांनी घेतला. दोन्ही शाळेच्या व्यवस्थापनाने असे वर्ग आयोजित कल्याबद्दल आयोजकांचे आ ार मानले. विद्यार्थ्यांनीही वेळीच मार्गदर्शन मिळाल्यामुळे अ यास करणे सला झाल्याचे मत व्यक्त केले.

याच दरम्यान, फेब्रुवारीमध्ये CSR Activity चा ााग म्हणून नववीच्या विद्यार्थ्यांसाठी अशिक्षमता मापन चांचणी (Aptitude Test) आयोजित करण्यात आली होती. तज्ञ सौ. ाारती सिनकर आणि सौ. नीता खोत यांच्या मार्गदर्शनाखाली ह्या चांचण्या घेण्यात आल्या. ८० विद्यार्थ्यांच्या चांचण्या घेण्यात आल्या. या चांचणीमध्ये लेखी परीक्षेच्या निकालावर प्रत्यक्ष समुपदेशन करण्यात येते. विशेष म्हणजे समुपदेशनाच्या वेळी विद्यार्थी व त्यांच्या पालकांना बोलाविण्यात आले. चांचणीच्या निकालावर विद्यार्थ्याचा कल काय आहे याचे मार्गदर्शन विद्यार्थ्यांना व पालकांना करण्यात आले. यामुळे पालक व विद्यार्थ्यांचा दहावी किंवा बारावी नंतर काय ? यावर निश्चित मार्ग ठरविता येईल, असे मत विद्यार्थी आणि पालकांनी व्यक्त केले. या चांचणीच्यावेळी क्युसीएफआय, मुंबईच्यावतीने विजय लाड, अरविंद कुलकर्णी आणि जयंत मालशे उपस्थित होते. तर, कोकियो कॅम्लिनच्यावतीने अजित राणे व सौ. माधुरी वर्तक आणि लायन्स क्लब ऑफ तारापूरच्या अध्यक्षा सौ. पाठक, डॉ. सूर्यकांत संखे, डॉ. माने आदी मान्यवर उपस्थित होते.

फेब्रुवारी महिन्यात शिक्षक आणि विद्यार्थ्यांसाठी '५S' विषयीची माहिती देण्यात आली<mark>. आदर्श शाळा योजनेत, नव्याने सह ाागी झालेल्या</mark> शाळेतील शिक्षक आणि विद्यार्थ्यांसाठी '५S'चा विशेष वर्ग आयोजित करण्यात आला होता. क्युसीएफ्आय चे विजय लाड यांनी सह ाागी झालेल्या शिक्षक व विद्यार्थ्यांना '५S' विषयी सविस्तर माहिती दिली. शाळेत '५S' ची कार्यप्रणाली राबविण्याला प्रथम प्राधान्य देऊ, असे सह ाागी शिक्षक आणि विद्यार्थ्यांनी आत्मविश्वासाने सांगितले.





Naval Dockyard, Mumbai celebrates Quality Week

During Quality Week at Naval Dockyard, Mumbai, QCFI Mumbai chapter was instrumental in making it a great success. For evaluation of Case studies selected from all dockyards in Indian Navy, Mr. V. K. Lad, Mr. K. G. Kothari, Mr. S. R. Pandey & Mr. V. H. Soman took efforts to select the Best Case Studies which were awarded by ASD. Mr. S. P. Lal. Mr. G. B. Thatte enlightened the senior management on importance of Quality in Dockyard operations. During his keynote address, Mr. P. S. Mashelkar stressed upon continuous improvement



in Naval Dockyard operatios through other initiatives, floated by QCFI Mumbai Chapter. ASD. Mr. S. P. Lal in his speech assured that he would like QCFI Mumbai to impart training in other initiatives, at appropriate time.