Dear Members,

Chairman and Governing Council Members have great pleasure in extending a cordial invitation and warm welcome to you all for the yearly “Chapter Convention” on Quality Concepts.

QCFI has been spearheading the education, training, propagation and help in implementation of Quality Concepts in industries, service sector, education, health, rural areas, society etc., QCFI is playing a greater role, year after year, in enlarging the scope of propagation, education, training and implementation of different Quality Concepts.

5S concept (Workplace Management) has been popularized by QCFI, suitable to Indian culture which is spreading across various manufacturing & maintenance industries as well as in service sector, like banking, hospitals, schools and colleges and also in railways throughout the country.

The Convention theme of the year is “Quality Concepts for Cultural Breakthrough”.

In the present global industrial scenario, every business entrepreneur would like to be excellent with world class products and services, which is possible only through continuous improvements and innovations. To achieve this, Quality Concepts as an integral part of Total Quality Management are to be adopted and practiced by the organisations with total employee involvement. Total employee involvement in total business process brings all the employees together to create a culture which will develop into an organisational “Work Culture and a Breakthrough” to be a brand icon in the business.

The Chapter Convention will be followed by 33rd National Convention (NCQC-2019) at IIT, Varanasi, Uttar Pradesh from 27th to 29th December, 2019.

We earnestly request all the QCFI members to participate in large numbers and make this convention a grand success.

Chairman and Governing Council Members of QCFI Visakhapatnam Chapter

**Programme**

Day 1, 12th September 2019, Thursday

- 08.30 am - Registration
- 09.00 am - Inauguration
- 10.00 am - 11.00 am 1st level Knowledge test
- 11.00 am - 06.30 pm Case Study Presentations
- 01.00 pm - 02.00 pm Lunch
- 04.00 pm - 06.00 pm Slogan, Poem, Poster competitions

Day 2, 13th September 2019, Friday

- 09.00 am - 09.30 am 2nd level knowledge test
- 09.00 am - 10.30 am Convention Seminar
- 10.00 am - 12.30 pm Model exhibition
- 11.00 am - 12.00 noon Quiz contest
- 12.00 noon - 01.00 pm Prize distribution for Slogan, Poster, Poem Competitions etc.
- 01.00 pm - 02.00 pm Lunch
- 02.00 pm - 03.45 pm Cultural Programme
- 04.00 pm onwards Valedictory function

I. Convention Seminar

Senior Executives from organisations who have successfully implemented various quality concepts will share their experiences through lectures on the convention theme “Quality Concepts for Cultural Breakthrough”.

II. Case Study Presentations on Quality Concepts

Case study on various Quality Concepts including Quality Circle Case Studies will be scheduled for presentation in parallel sessions. The entire presentation including explanation with the aid of models need to be done within 15 minutes. The case study presentations in PDF form with less than 25 MB size each shall be sent to email ID: qcfivizagchapter@gmail.com.

1. Quality Circles
2. Lean Quality Circles
3. Six Sigma
4. SMED
5. Kaizen
6. TPM Circles
7. WCM Circles
8. Poka Yoke
9. 5 S
10. Any other allied team

III. 1st Level Knowledge Test for QC Team Members

Knowledge test is not compulsory for chapter convention but is compulsory for NCQC-2019. Therefore, test will be conducted, but will not carry any marks for inclusion in the case study evaluation. However, these marks will be considered for selection of the teams for Quiz competition. The question paper will be given during registration. The same, duly answered shall be submitted by 11.00 a.m on 12th September 2019.

IV. Quiz Contest

A Quiz competition will be conducted for QC teams. Six teams for quiz competition will be selected on the basis of score in 2nd level knowledge test conducted on 13th September 2019.

V. Essay/Poster/Poem/Slogan Competitions

To encourage the creativity in Quality Circle members, on the spot competitions shall be organized like poster, poem and slogan competitions. Entries are to be submitted before 05.09.2019 for Essay competition on the theme of the convention. Only registered delegates are eligible.

VI. Model Exhibition

There will be a model exhibition at the venue. Best models will be suitably awarded. Teams are required to display their QC name and organization. The criteria for evaluation shall be relevance to the project presented, creativity, use of scrap, skill of explaining, moving/live model.

VII. Cultural Programme

Cultural programme will be organised on 13th Sept’ 2019, where in, different events like skits, dances etc. will be performed by the participants. Interested members may give their names before hand so that necessary arrangements can be made.
CASE STUDY EVALUATION

QC Registers submitted will carry no marks in the Chapter Convention. These QC registers evaluated for 10 marks will be considered for evaluation of case studies at NCQC-2019.

Pre-Evaluation of Quality Circle case study (70 marks)
1. Definition of Problem 6
2. Analysis of Problem 6
3. Finding out Causes 8
4. Root Cause Analysis 8
5. Data Analysis 9
6. Development of Solutions 9
7. Foreseeing probable resistance 3
8. Trial Implementation & Check performance 8
9. Regular Implementation 7
10. Follow-up & Review 6

Pre-Evaluation of LQC, 5-S & Allied Quality Concepts (70 marks)
1. Selection of the problem and its relevance to the concept 10
2. Define the problem/project 10
3. Data collection/measurement 15
4. Analysis of the data 15
5. Solution, implementation and gain 10
6. Follow-up & control 10

Evaluation of case study presentations at Chapter Convention (30 Marks)
1. Sequence, clarity, team work 5
2. Time Management 5
3. Communication skills 5
4. Special features 5
5. Question and Answers 10

Category of Awards:
- **Gold Medal**: 70% and above
- **Silver Medal**: 60% - 69%
- **Bronze Medal**: 50% - 59%

<table>
<thead>
<tr>
<th>S.No.</th>
<th>Description</th>
<th>Total Marks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Quality Circle Case study</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(Upto five members plus Facilitator)</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>5S/ LQC &amp; Allied Concepts</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Case Study presentation (upto 5 members)</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Additional Member or Delegate</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Payment</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Online: Quality Circle Forum of India, State Bank of India, Dwarakanagar Branch, Visakhapatnam - 530016 SB A/c No.: 5204575633; IFSC : SBIN0020380; Branch Code : 20380; MICR No.: 530002317. DD/Cheque may be drawn in favour of “Quality Circle Forum of India”, Visakhapatnam Chapter.</td>
<td></td>
</tr>
</tbody>
</table>

Note: 1. Rs. 250/- discount per head will be given to Permanent Institutional Members.
2. Last date for submission of case studies (in soft form only), QC register and registration is 1st September 2019.
3. Soft copy of case studies should be emailed to qcfivizagchapter@gmail.com

For any clarifications please contact:

**QUALITY CIRCLE FORUM OF INDIA**
Visakhapatnam Chapter

# 401, 4th Floor, AG Avenue, Dwarakanagar 2nd Lane, Opp. Pollocks School, Visakhapatnam - 530 016.
Phone: 0891-2725570, Mobile: 9440648486, 9849397726, e-mail: qcfivizagchapter@gmail.com

**CCQC 2019**

19th Chapter Convention on Quality Concepts

**Theme:**
"Quality Concepts for Cultural Breakthrough"

**Date:**
September 12th & 13th 2019

**Venue:**
Hotel Green Park,
Visakhapatnam