



Dedicated to People Flow™ **KONE**

# **QCFI CHENNAI CHAPTER**

## **28<sup>th</sup> CONVENTION**

**7<sup>th</sup> & 8<sup>th</sup> SEPTEMBER 2019**

**CCQCC - 2019**

**Theme: "Quality Concepts for Culture Breakthrough "**

Sathyabama Institute of Science and Technology



*Venue*

**SATHYABAMA INSTITUTE OF SCIENCE AND TECHNOLOGY**

Jeppiaar Nagar, Rajiv Gandhi Salai, Chennai - 600 119

*Organised by*

**QCFI - Chennai Chapter**

Module No.36, Second Floor, Garment Complex, Thiru.Vi.Ka. Industrial Estate, Guindy, Chennai - 600 032

Ph: 044 - 22500622 | E-mail: qcfcicc@yahoo.co.in

*Co-ordinated by*

**KONE Elevator India Private Limited**



## QUALITY CIRCLE FORUM OF INDIA CHENNAI CHAPTER

CCQCC - 2019

28<sup>th</sup> Chennai Chapter Quality Circle Convention

7<sup>th</sup> & 8<sup>th</sup> September 2019

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**T.R. Narasimhan**  
Chairman



**Dr. T. Kalaiselvan**  
Secretary



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QCFICC

# Quality Circle Forum of India, Chennai Chapter

## 28<sup>th</sup> Convention, CCQCC - 2019

### Focus

Chennai Chapter has been organizing QC Convention every year to encourage QC teams to share their achievements and for awarding the best project presentations. The 28<sup>th</sup> Convention is scheduled to be held on **7<sup>th</sup> and 8<sup>th</sup> of September 2019 at Sathyabama Institute of Science and Technology, Jeppiaar Nagar, Rajiv Gandhi Salai, Chennai - 600 119**. The convention will feature case study presentations and competitions like poem writing, slogan writing, quiz, poster, debate, knowledge test and allied QC concepts.

### Objectives

- ♦ To offer the participants an opportunity to share and exchange their experiences and best practices.
- ♦ To make the QC movement self-generating and an ever-growing segment of Total Quality Management.
- ♦ To encourage the spirit of competition, team work and continuous improvement.

### Beneficiaries

- ♦ Existing Quality Circle members.
- ♦ Establishments desirous of starting Quality Circles.
- ♦ Organisations striving to keep pace with changing global scenario.
- ♦ Organisations aiming for world class quality.

### Important Points

- Participants are informed that only vegetarian food will be served in the convention.
- Knowledge test will be conducted in CCQCC 2019 for 10 marks and the same will be added to QC Case study evaluation marks.
- QC Record marks will be included in CCQCC 2019. Hence QC Record book, hard copy of case study presentation must be handed over on 07.09.2019 at the Registration Counter in the Venue.
- 10-step problem solving method will be followed in CCQCC whereas 12-step method will be followed in NCQC.
- For NCQC, co-ordinators of the companies should send the hard and soft copies of the QC case study to HQ directly.

### Convention Events Quality Circle Case Study Presentation

Case studies by QC teams from Manufacturing Industries, Service Organisations, Banks, Hospitals and IT industries will be presented in the Convention. Case studies will be presented only by the members of the QCs. Presentation will be evaluated by a panel of judges. Gold, silver and bronze medals will be awarded to the case study presentations based on the marks scored by

the teams. There is no restriction on the number of QC teams from the same organisation to participate in the case study presentations.



Prize winning circles will be recommended to participate in the National Convention to be held at IIT (BHU) Varanashi from 27<sup>th</sup> to 30<sup>th</sup> December 2019.

Submit the following in a separate cover at the Registration Counter (on 07.09.2019 forenoon)

- a) One hard copy of Case Study.
  - b) Record Book of the Quality Circle.
- ♦ Oral Presentation will be for a duration of 15 minutes followed by Q & A session for 5 minutes.
  - ♦ Computer & LCD Projector will be provided at the venue.  
(To avoid compatibility issues, teams are recommended to bring their laptop)
  - ♦ Only the members of QC teams registered for the convention can present their case study.

### Quiz

Quiz will be conducted to assess the knowledge of participants in problem solving, usage of QC tools and other QC concepts.

- Two members per team (One Team per Registered QC Circle).
- Open to registered QC members only.
- Preliminary rounds will be conducted on 07.09.2019 forenoon.
- Final round will be conducted on 08.09.2019 afternoon.

### Poster

The above competitions will provide an opportunity to the QC members to exhibit their creative talent.

- Theme will be given on the spot. Only one member per registered QC Circle.
- Drawing sheets, pencil and eraser will be given.
- Colouring materials to be brought by the participants.
- Event will be conducted on 07.09.2019 afternoon.

### Slogan and Poem Competitions

The above competitions will provide an opportunity to the QC members to exhibit their creative talent.

- Theme will be given on the spot. Only one member per Registered QC Circle can participate.
- Drawing sheets, pencil and eraser will be given.
- Colouring materials to be brought by the participants
- Event will be conducted on 07.09.19 afternoon.



### Debate

Debate will bring out the oratorical skill and knowledge on QC concepts of the participants. This will be conducted in Tamil / English

- One team per Registered QC Circle. Two participants per registered can participate team.
- (Delegates / Facilitators are not eligible).
- One member to talk for the topic and the other member to talk against the topic.
- 5 minutes duration per member and total 10 minutes per team.
- Event will be conducted on 07.09.2019

### Knowledge Test

In order to prepare the QC teams for NCQC 2019 knowledge test (KT) has been introduced in chapter convention CCQCC 2019. It carries 10 marks and the team has to do jointly.

### 5 S Competition

This event will be held one / two weeks before the convention. Participation fee for this competition is ₹ 20,000 + 18% GST. DD / at par Cheque may be drawn in favour of QCFICC payable at Chennai.

Industries and Institutions can participate in the competition. On-site inspection will be conducted by a panel of experts. Based on the score, industries / institutions will be graded and awarded. Report on areas for improvement will be given to the individual organisations. The organisation interested to participate in the event need to register on or before 10<sup>th</sup> August, 2019. For further details please contact QCFCI Chennai Chapter Office.

### Allied other QC concepts - Six Sigma and Lean QC

In order to have more knowledge, Competitions on allied concepts are also conducted. The details of the team and fee structure are as follows:

S. No.	Events	Fees per Team	No. of Members	For Addl. members each	Payment
1.	Lean QC (for workers)	₹ 10,000 + 18% GST	5	₹ 2000 + 18% GST	In favour of QCFICC
2.	Six Sigma (for workers)	₹ 10,000 + 18% GST	5	₹ 2000 + 18% GST	- do -

**T.R. Narasimhan**  
Chairman, QCFCI, Chennai Chapter

**K. Sankara Subramaniam**  
Organising Secretary CCQCC 2019 and  
DGM - Quality Safety, Health & Environment  
Kone Elevator India Pvt Ltd., Chennai

## PROGRAMME

Date	Forenoon	Afternoon
07.09.2019 Saturday	<ul style="list-style-type: none"> <li>* Inauguration - Auditorium</li> <li>* Knowledge Test</li> <li>* Case Study Presentations (Parallel Sessions)</li> <li>* Quiz - Preliminary</li> </ul>	<ul style="list-style-type: none"> <li>* Case Study Presentations (Parallel Sessions)</li> <li>* Debate, Poem and Slogan</li> <li>Poster competition Allied other concepts</li> <li>Six Sigma and Lean QC</li> </ul>
08.09.2019 Sunday	<ul style="list-style-type: none"> <li>* Case study presentations (Parallel Sessions)</li> </ul>	<ul style="list-style-type: none"> <li>* Quiz Final</li> <li>* Valedictory Function</li> </ul>

*Note: \* Depending on the response there will be a change in the programme of other events but not for case study presentations.*

### Souvenir

A Souvenir will be released on this special occasion that contains articles on Quality concepts only. Copy will be given to all the participating QC members. We invite the organisations to avail this opportunity by releasing an advertisement (Advertisement tariff form enclosed).

### Registration

Registration fee per team is ₹ 12,000/- + 18% GST ( for six or less members). For every additional member registration fee is ₹ 2,000/- + 18% GST Delegate fee per person is ₹ 2,000/- + 18% GST. Registration / delegate fee has to be paid through DD / at par cheque drawn in favour of "QCFICC" payable at Chennai. Registration forms along with DD/cheque should reach us on or before 2<sup>nd</sup> September 2019. Organisations who are members of QCFI are only eligible to participate in the convention. Permanent member organizations are eligible for a discount of ₹ 250 per participant.

### QCFI Chennai Chapter, GST Details:

- a) For NEFT Payment / IFSC / RTGS. Code :  
CNRB 0000909 Canara Bank, Guindy,  
SB A/c No. 0909101031212
- b) Taxpayer Trade Name : Quality Circle Forum of India  
Chennai Chapter
- c) Taxpayer Legal Name : Quality Circle Forum of India
- d) GST ID Number : 33AAAAQ0008P1ZQ
- e) SAC No. : 999293
- f) PAN Number : AAAAAQ008P

### AWARDS



**Gold Medal**  
70% and above

**Silver Medal**  
60% - 69%

**Bronze Medal**  
50% - 59%

## CCQCC - 2019 - EVALUATION CRITERIA

1. Register marks will be given by the chapter and to be added in the total marks in CCQC for Quality circles. Knowledge test mark will also be added and the details are as follows:

Sl. No.	Activity / Area	Marks
1.	Pre - evaluation	50
2.	Record Book	10
3.	Case study presentation	30
4.	Knowledge test	10
<b>TOTAL</b>		<b>100</b>

2. Case study presentation marks at Chapter convention are as follows:

Sl. No.	Activity / Area	Marks
1.	Sequence	5
2.	Communication skills	5
3.	Time Management	5
4.	Special Effects	5
5.	Questions and answers	10
<b>TOTAL</b>		<b>30</b>

3. Register (Record Book) evaluation criteria for chapter convention is as follows:

Sl. No.	Activity / Area	Marks
1.	General Information (P-3,8,11)	2
2.	Project Information (P-12- 21)	1
3.	Attendance	1
4.	Meeting minutes - compare with milestone chart of case study)	3
5.	Monitoring of meeting minutes (By HOD, Coordinator, Facilitator)	2
6.	Special Features	1
<b>TOTAL</b>		<b>10</b>

4. In chapter convention pre-evaluation marks for QC will be given from step no. 3 to 12 as follows:

Sl. No.	Activity / Area	Marks
3.	Define the problem	5
4.	Analysis fo the problem	5
5.	Find out causes	5
6.	Root cause analysis	3
7.	Data analysis	6
8.	Development of solution	7
9.	Foreseeing probable resistance	2
10.	Trial implementation and check performance	7
11.	Regular implementation	5
12.	Follow-up / Review	5
<b>TOTAL</b>		<b>50</b>

## Places of Interest in and Around the Venue



## About the Venue

**Sathyabama Institute of Science and Technology**, formerly known as Sathyabama Engineering College was established in 1987 by Dr.Jeppiaar. It is a premier institute imparting knowledge in the areas of engineering, science, technology and education. The institution's progress and contribution to the field of technical education for over two decades has resulted in it being granted the Deemed University status on 16<sup>th</sup> July, 2001. The University has been recognised as Category "A" University by Ministry of Human Resources Development (MHRD), Government of India and accredited by NAAC with Grade "A" in the year 2017, certified with DNV-GL ISO 9001 standard and offering exemplary education for the past 29 years.



With the untiring efforts of the management, staff and students, positive academic ambience prevailing in the campus had made University to be ranked 2nd among Private Universities in Tamil Nadu by the National Institutional Ranking Framework, Ministry of Human Resource Development, Government of India. The University is also listed among the top 31 deemed to be Universities by the Times Higher Education Ranking.

The Sathyabama Institute of Science and Technology (Deemed to be University) offers 27 programmes at UG level and 41 programmes at PG level in all disciplines. On 22 June 2016, a special page in the history of space research has been written with the launch of "SATHYABAMASAT" in association with ISRO. Form quality technical man power to ethical needs the university was able to deliver with consistence to arrive at this position, cataria to the expectations of the nation. The launch of "SATHYABAMASAT" and accolades received in the world platform is but a specimen.

Their motto is "TOGETHER FOR BETTER TOMORROW" and their mantra of Success is "LEARN TODAY and LEAD TOMORROW". They practice and teach their students that "JOY OF LIVING IS IN JOY OF GIVING". The institution aims to be the destiny of efficient and responsible technocrats who are fit to serve the industry and society.





## QUALITY CIRCLE FORUM OF INDIA CCQCC - 2019

28<sup>th</sup> Chennai Chapter Quality Circle Convention, 7<sup>th</sup> & 8<sup>th</sup> September 2019, Chennai

### REGISTRATION FORM

(Use separate registration form for each QC Team participating in case study Presentation / Delegate)

Name of the Organisation : .....

Address : .....

Phone / Fax / E-mail : .....

Name of the Quality Circle \* : .....

Contact Person : .....

Designation : .....

Phone Number / Mobile Number: .....

E-mail : .....

GST No. of the Unit (mandatory for invoice) .....

Sl.No.	Name of the Participant	Designation
1.		
2.		
3.		
4.		
5.		
6.		
7.		
8.		

### DETAILS OF PAYMENT

Enclosed a DD / par Cheque No. .... Dated.....for  
 ₹.....(Rupees.....only) drawn on bank.....  
 (DD / Cheque should be drawn in favour of "QCFI CC" payable at Chennai).

<b>F E E S</b>	QC Team with Six or less Members	:	₹ 12,000 + 18% GST.	:	Total ₹ 14,160
	For every Additional Member in QC Team	:	₹ 2,000 + 18% GST.	:	Total ₹ 2,360
	Delegate Fee per person	:	₹ 2,000 + 18% GST.	:	Total ₹ 2,360

**Seal:**

**Signature:**

**Note:** a) Only vegetarian food will be served.

b) For NEFT Payment / IFSC / RTGS. Code : CNRB 0000909 Canara Bank, Guindy, SB A/c No. 0909101031212

Companies not making any case study presentation but sending only delegates may also use this form for Registration. One set of hard copy, CD containing case study and QC register must be handed over on 07.09.19 at the time of registration at the CCQCC Venue in a separate big size cover.

**THE SECRETARY, QCFI, Chennai Chapter, Module No. 36, Second Floor, Garment Complex,**

Thiru, Vi. Ka Industrial Estate, Guindy, Chennai - 600 032. Phone : 044 - 22500622 | e-mail: qcfcicadm@gmail.com



**QUALITY CIRCLE FORUM OF INDIA  
CCQCC - 2019**

**28<sup>th</sup> Chennai Chapter Quality Circle Convention**

**7<sup>th</sup> & 8<sup>th</sup> September 2019, Chennai**

**Entry Form for Other Events**

**(Use one sheet for each QC Team)**

Name of the Organization :

Name of the QC Team :

Note: (Write the name of the participants in each event)

A. Quiz competition

- 1.
- 2.

B. Poster competition

- 1.

C. Slogan competition

- 1.

D. Poem competition

- 1.

E. Debate

- 1.
- 2.

**Seal:**

**Signature**

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Please send your registration form on or before 2<sup>nd</sup> September 2019.

**THE SECRETARY**

QCFI, Chennai Chapter

Module No. 36, Second Floor, Garment Complex, Thiru, Vi. Ka Industrial Estate, Guindy,  
Chennai - 600 032. Phone : 044 - 22500622 | e-mail: qcfcicadm@gmail.com



**QUALITY CIRCLE FORUM OF INDIA  
CCQCC - 2019**

**28<sup>th</sup> Chennai Chapter Quality Circle Convention  
7<sup>th</sup> & 8<sup>th</sup> September 2019, Chennai**

**ADVERTISEMENT**

We take pleasure in booking our advertisement in the souvenir to be brought out on the occasion of the Chennai Chapter Quality Circle Convention (CCQCC-2019) scheduled for 7<sup>th</sup> & 8<sup>th</sup> September 2019.

- |                       |            |
|-----------------------|------------|
| 1. Back Cover         | ₹ 20,000/- |
| 2. Front Inside Cover | ₹ 15,000/- |
| 3. Back Inside Cover  | ₹ 15,000/- |
| 4. Inside Full Page   | ₹ 5,000/-  |

The matter pertaining to the advertisement is enclosed.

We enclose a DD / at par cheque No. ....Date.....

Drawn on.....

Bank for.....₹.....

(Rupees.....only) drawn in

favour of "**QCFICC**" payable at Chennai.

Signature :

Name :

Designation :

Organisation Seal :

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Please send advertisement form duly completed DD / Cheque payable atpar in Chennai on or before 20<sup>th</sup> August 2019.

**THE SECRETARY**

QCFI, Chennai Chapter

Module No. 36, Second Floor, Garment Complex, Thiru, Vi. Ka Industrial Estate, Guindy,  
Chennai - 600 032. Phone : 044 - 22500622 | e-mail: qcficcadmn@gmail.com



**QUALITY CIRCLE FORUM OF INDIA  
CCQCC - 2019**

**28<sup>th</sup> Chennai Chapter Quality Circle Convention  
7<sup>th</sup> & 8<sup>th</sup> September 2019, Chennai**

**Entry Form for Allied Concepts**

**1. Lean QC**

Team Name :

Organisation Name :

GST No. :

**Fees Rs. 10,000 + 18% GST.**

**For addl members Rs. 2,000 + 19%GST**

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**2 Six Sigma**

Team Name :

Organisation Name :

GST No. :

**Fees Rs. 10,000 + 18% GST.**

**For addl members Rs. 2,000 + 19%GST**

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**Evaluation Criteria for other events**

<b>Allied Concepts LQC / Six Sigma-</b>	<b>Marks Breakup</b>
1. Selection of problems	5
2. Define the problem	15
3. Problem analysis/ Measurement of data on problem	20
4. Analysis of the root cause	20
5. Solution & Implementation of the problem	20
6. Tangible / Intangible Gains	10
7. Follow up / Control	10

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Book Post



Dedicated to People Flow™ **KONE**

## **QCFI CHENNAI CHAPTER**

### **28<sup>th</sup> CONVENTION**

**7<sup>th</sup> & 8<sup>th</sup>, September 2019**

**CCQCC - 2019**

*Venue*

### **SATHYABAMA INSTITUTE OF SCIENCE AND TECHNOLOGY**

Jeppiaar Nagar, Rajiv Gandhi Salai, Chennai - 600 119

*Organised by*

**QCFI - Chennai Chapter**

To

**From**

**THE SECRETARY**

QCFI, Chennai Chapter

Module No. 36, Second Floor, Garment Complex,

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