

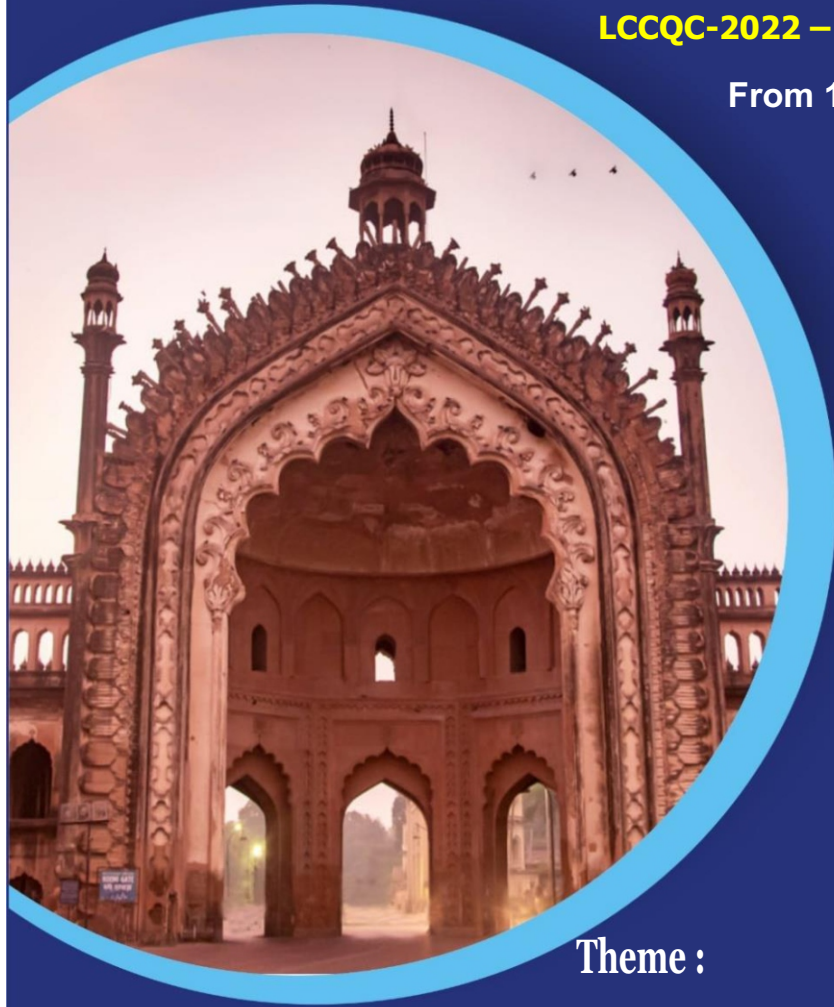


# Quality Circle Forum of India

## 4<sup>th</sup> Convention of Chapter On Quality Concepts

LCCQC-2022 – KL-Chapter-QCFI Lucknow

From 17<sup>th</sup> to 18<sup>th</sup> September 2022



Theme :

Integrated Quality Concepts: "The Gateway to Global Leadership"

Venue:

**City Montessori School  
Kanpur Road Campus**

Sec-D LDA Colony, Kanpur Road, Lucknow-226012

## Preparing world citizens since 1959

City Montessori School (CMS) is the world's largest school, with over 56,000 students and 4,500 staff across 17 campuses in the city of Lucknow. Founded in 1959 with 5 children on a borrowed capital of 300 Rupees by Dr Jagdish Gandhi and Dr Bharti Gandhi, CMS today is an ICSE- and ISC-affiliated school whose students from Montessori to Class XII achieve some of the highest exam results in India. Beyond these achievements, Dr Jagdish Gandhi and Dr Bharti Gandhi started CMS with vision to inspire generations of children to become socially motivated and conscious citizens of India and the world. Their motto "Jai Jagat" - 'Hail the World', in contrast to the popular post-Independence greeting 'Jai Hind' ('Hail India') at the time of CMS's foundation - has been the school's greeting from the beginning. CMS therefore places great emphasis on children's all-round development, moral character, and international exposure.

CMS has registered its name in the Guinness Book of World Records for being the largest private school in a single city. It is the proud recipient of the UNESCO Prize for peace education for the year 2002 and has also been awarded the GUCCI Peace Prize. CMS strives to create world peace through education and nurture thoughtful and proactive world citizens and leaders committed to the service of humanity.



**Dr. Jagdish Gandhi**  
Founder Manager, CMS



# INVITATION

## DEAR QUALITY CIRCLE PRACTITIONERS / ENTHUSIASTS / MEMBERS

The Chairman and Members of Governing Council of KL Chapter, QCFI-Lucknow have great pleasure in extending a cordial invitation and warm welcome to the participants for 4<sup>th</sup> Chapter Convention on Quality Concepts.

### Theme: Integrated Quality Concepts: “The Gateway to Global Leadership”

QCFI has been spearheading the Quality movement with the active support of our Institutional members for more than 36 years.

Entrepreneurs carryout their business to fulfill the needs of the society with their products and services to the satisfaction of customers. Total Quality Management (TQM) is a journey in search of excellence to stay on the top of competition. TQM focuses on Total Employee Involvement (TEI) for creating quality products and services. Continuous improvement in manufacturing goods and services is essential to maintain competitive edge. Apart from improvements the need of the hour is to ignite the minds of employees in the organisation at all levels including the shop floor first line people to enhance their creative and logical thinking process. The convention theme is very much appropriate to the needs of world class management and global competition.

Our Quality Circle convention gives an opportunity for the employees to show cases their achievements in their respective organizations. We request all our individual and institutional members to participate and benefit from this great event of CCQC-2022 Convention and make it a grand success.

#### Dr.Jagdish Gandhi

Chairman  
KL-Chapter

#### Dr.Vineeta Kamran

Director & Secretary,  
KL-Chapter

#### Shailendra Kumar

COO  
KL-Chapter

#### Contact Persons :

#### KL Chapter

Shailendra Kumar  
M-9873912895  
[shailendrai.lko@qcfi.in](mailto:shailendrai.lko@qcfi.in)

Vaibhav Srivastava  
M-880866666/  
9792555561  
vaibhav.srivastava@  
cmceducation.org

Ravi Srivastava  
Sr.Faculty-QCFI  
M-9140934511  
qcfiravi@gmail.com

#### Contact Person:

#### QCFI-HQ

Ravi Kumar  
M- 9391647969

Manoj Kumar  
M-9989697930

## CASE STUDY PRESENTATION

- Case Studies on (i) Manufacturing,(ii) Support Services and (iii) Pure Services, can be presented.
- QC studies relating to other Allied concepts like 5-S, Kaizen, TPM, Benchmarking & Lean Quality Circle etc can also be presented.
- Recognition: Awards for those ranked in order by judges based on evaluation norms will be presented at the convention. Recognition will be given for special case studies on allied team concepts presented by Quality Improvement Teams (QIT).
- Selection for NCQC–2022:The successful Prize winning Quality Circle Teams for Oral & Model Presentation will be recommended for participation in NCQC -2022 organized by QCFI-HQ in association with QCFI-Aurangabad Chapter in the month of Dec 2022.

## SPECIAL FEATURES

- Members may submit small video recordings (3-5 min duration) of any special talent (i.e. Music, Singing etc.) of self or their family members for participation during LCCQC 2022, selected member will be nominated to participate during NCQC 2022. No fees will be charged for this participation.
- Member organizations with JUSE certification may also submit video recording of around 30 Mins duration (with an approval note) for the display of their 5S implementation journey and its benefits during KL Chapter convention for free publicity. Video recording of the selected best organizations will also be nominated to participate during NCQC 2022 and their recording shall be displayed at the entire NCQC 2022 program venue for free publicity.
- Organisations located at more than 1000 kms distance from Lucknow are also allowed to pay only 50% fees plus GST to participate **through online mode**. They are required to submit pre recorded video presentation of 15 minutes duration for evaluation. They will also be allowed to join valedictory session through online mode. Their award trophies and gift items will also be sent through courier post. They will be allowed to participate in knowledge test also through online mode.

## **Guide Lines for Case Study Presentation**

### **1. Oral QC& Allied Concepts Presentation**

- Maximum presentation is for 15 minutes in addition to 3 minutes for questions by Judges.
- Case Studies can be presented in Hindi & English
- LCD/SCREEN&LAPTOP etc. and table for small model presentation will be provided by us at the venue.

### **2. Posters, Slogans & Poem**

- Convention Theme will be the Topic for the POSTERS, SLOGAN and POEM Competition and language may be in HINDI/ENGLISH.
- Only QC members can participate in POSTERS/ SLOGAN and POEM Contest, received on or before **10th September 2022**.
- Selection will be at the sole discretion of Evaluation Committee and their decision Will be final.

### **3. Model Presentation**

- Registered Quality Circle members for case study presentation can also present their models at the model exhibition, on non-chargeable basis.
- Model presentation will be done for three hours on **17<sup>th</sup> September 2022** from 10AM to 1PM.

### **Knowledge Test (written) – Mandatory**

- Knowledge test (written) will be conducted for all participating QC teams.

### **QCFI Lucknow, KL Chapter**

- Special awards will be given to the organizations sending maximum number of circles.
- One award to be given to QCFI member organizations belonging to UP units.
- One award to be given to QCFI member organizations belonging to outside UP units.
- One award will be given to the best presentations from schools participation in competition.
- One award will be given for best QC/5-S case study presented on HOME 5S

## Submission of Case Studies

Case studies for presentation should be submitted in Power Point format in soft file. No last-minute corrections before presentation will be entertained. Total marks as per evaluation is 120. Excessive animation should be avoided.

**Last date of submission: 10<sup>th</sup> September 2022**

**Note: Case studies submitted beyond above date may not be accepted.**

Registration of Quality Circle must be completed on or before **10<sup>th</sup> September 2022** with the Chapter's office. There will not be any spot registration.

## Attention all QC Team Members

All QC Leaders/Facilitators are requested to carry their QC case studies QC Record book, Original QC record book to be **submitted on the day of convention and will be returned back** on the same day before valedictory session.

## Languages

Hindi and English: Presenter in any other language has to bring his own translator. Computer presentations should be in English/Hindi Case study can be presented in Hindi & English but presentation text should be only in English.

## Evaluation Criteria for CCQC-2022

S.No.	Activity/Area	Marks
1	Pre-evaluation of Case Studies Hard Copy	60
2	QC Case study Oral presentation at Convention-(20 Marks) and Judge's Question Answers-(10 Marks)	30
3	Knowledge Test (Mandatory)	20
4	QC Register marks (to be added in CCQC-2019 total marks)	<u>10</u>
	<b>Total</b>	<b><u>120</u></b>

## QC Case Study Pre - Evaluation Criteria for Chapter Convention

SNo.	STEPS	MARKS
(1)	Identification of Problem	-
(2)	Selection of Problem	-
(3)	Define the Problem	6
(4)	Analysis of the problem	6
(5)	Finding out Causes	7
(6)	Root Causes Analysis	3
(7)	Data Analysis	7
(8)	Development of Solution	8
(9)	Foreseeing Probable Resistance	3
(10)	Trail Implementation & Check Performance	8
(11)	Regular Implementation	6
(12)	Follow – up Review	6
	<b>Total</b>	<b><u>60</u></b>



### Oral Presentation marks for QC and Allied Concepts

S.No	Activity/Area	Marks
1	Sequence	5
2	Communication Skills	5
3	Time Management	5
4	Special Effects	5
5	Judge's Question & Answers	10
<b>Total</b>		<b>30</b>

**Knowledge Test (Mandatory for QC & Allied Concepts teams)** **20**

### QC Register evaluation criteria for chapter convention is as follows:

S. No.	Activity/Area	Marks
1	General Information (P-3,8,11)	2
2	Project Information (P -12-21)	1
3	Attendance	1
4	Meeting minutes - compare with milestone chart of casestudy)	3
5	Monitoring of meeting minutes (By HOD, Coordinator, Facilitator)	2
6	SpecialFeatures	1
<b>Total</b>		<b>10</b>

### Allied Concepts & LQC Case Study Pre-Evaluation Criteria for ChapterConvention

S.No	Activity/Area	Marks
1	Selection of problem	5
2	Define the problem/project	10
3	Data collection (measurement)	15
4	Analysis of the data	15
5	Solution, implementation & gain	20
6	Follow up & control	5
<b>Total</b>		<b>70</b>

### Register marks (not applicable for LQC and other allied concepts) Presentation marks and marks on knowledge test will remain same as in QC Case studies.

#### Grades

Bronze Award shall be awarded for Quality Circles scoring between 50% to 59%

Silver Award shall be awarded for Quality Circles scoring between 60% to 69%

Gold Award shall be awarded for Quality Circles scoring above 70% and will be eligible for NCQC-2022 to be held in Aurangabad in Dec'22.

#### Eligibility - Only QCFI Member Organization Can Participate

Case Studies should pertain to the period 1<sup>st</sup> September 2021 to 31<sup>st</sup> May-2022. Case studies not pertaining to this period can be presented provided they have not been presented at any Chapter / National Convention. However, Non-members (Institutional) of QCFI may also nominate teams for competitive presentations provided they enroll as Members immediately by submitting membership applications obtainable from QCFI Office or by downloading from QCFI-Website [www.qcfi.in](http://www.qcfi.in) .

## **CCQC - 2022 REGISTRATION FEE STRUCTURE**

S. No.	Description	Institutional Annual	Membership Permanent
1.	Quality Circle Case Study Presenters (up to 6 persons)	18000/-*	16500/-*
2.	Allied Concepts (upto 3 persons)	9000/-*	8250/-*
	Additional Member from same QC Circle or Allied concepts	3000/-*	2750/-*
3	Participation of Facilitator/Coordinator Respective Quality Circle-Mandatory	3000/-*	2750/-*
4	Delegate (not in presentation team)	3500/-*	3250/-*

**\* Note: GST 18% as applicable is extra to the above free structure**

**\*50% Discount for Students and Teachers and**

IMPORTANT: Facilitator should necessarily accompany each Quality Circle either as a team member or as an additional member on payment as explained above. Emphasis on attendance of Facilitator and Coordinator is done in the interest of the organization for Quality Circle activities. It is made mandatory that either Facilitator/Coordinator will accompany in particular to guide Quality Circle teams appearing for written KnowledgeTest.

MODE OF PAYMENTS: Registration fee along with GST as applicable can be paid by Cheque/Online Transfer follows.

QUALITY CIRCLE FORUM OF INDIA

Bank :AxisBank  
AccountNo. :912010049263067  
Branch :Tarnaka  
IFSCCode :UTIB0000027

Payment can also be made by NEFT/ DDs & Multi city cheque drawn in favour of "Quality Circle Forum of India-SECUNDRABAD, TELANGANA"

## **PROGRAM SCHEDULE FOR CCQC - 2022**

**DAY ONE –17th-September-2022**

(1) CONVENTION REGISTRATION	08.00Hrs
(2) Case Study Presentation starts at	09.00Hrs
(3) Knowledge test	14.30Hrs
(4) TEA BREAK	15.00Hrs
(5) Guidance Session for NCQC-2022	15.15Hrs
(6) Award Distribution and Valedictory session	16.45Hrs
(7) CLOSING OF DAY – 1	18.00Hrs

**DAY TWO – 18<sup>th</sup> September-2022**

Industrial Visit from 9 AM to 5PM