

**JAI MATA DI**



**THEME : “ Integrated Quality Concepts –  
The Gateway to Global Leadership ”**



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**10<sup>th</sup> CHAPTER CONVENTION ON QUALITY CONCEPTS  
QCFI Delhi Chapter at Punjab, H.P, J&K Region  
In Collaboration with SHRI MAA VAISHNO DEVI  
UNIVERSITY, KATRA , J&K India  
on 26<sup>th</sup> Aug'22**



Dear Quality Fraternity and Practitioners

At the outset, I wish a very happy and prosperous festival season to all of you. On behalf of the Governing Council of Quality Circle Forum of India, Delhi Chapter I am pleased to invite you to the 10th Chapter Convention on Quality Concepts (CCQC 2022), being organized in association with **Shri Mata Vaishno Devi University (SMVDU)**, **Katra** 26th August 2022. The Convention Theme is “Integrated Quality Concepts –The Gateway to Global Leadership”. This is the first Quality Concept Convention in Jammu and Kashmir.

About 220 delegates & guests are expected to participate in this convention to showcase their skill development projects for “Make in India” initiative and present their achievements by about 35 teams.

Delhi Chapter has been playing a significant role in Skill Development of people through education, training, propagation, demonstration and assistance for implementation of Quality Concepts in manufacturing & maintenance industries, service sector, education, health, rural areas, society etc., for about four decades in North India.

The basic objective of QCFI is “People Building Philosophy”, and we are engaged in imparting education & training on Quality Concepts for the First Line & Middle Management employees who acquire the skills of Self-Development & Mutual Development contributing to organizational goals and competitiveness. Through the basic concepts of 5S, Kaizen, Quality Circles & TPM, practitioners imbibe a positive attitude, creativity, intelligence, Problem Solving Skills and ability to stimulate, excite and motivate others. The most important of all is willingness to pass knowledge across the line.

The willingness to take responsibility and ownership mind-set and commitment are some of the important learnings and adaptation by the Quality Concept practitioners. All these Qualities lead them to develop as knowledge workers, thereby enhancing the organisations in competitive Quality / service which will make India a Global Leader.

QCFI is proud that we are partners and change agents in this endeavour.

Looking forward to seeing you at SMVDU, Katra.

**Yours Sincerely**  
**G.VENKATARAMANAN**  
**Chairman**



## Objective :

- To offer the participants an opportunity to share and exchange their experiences and best practices
- To make the Quality Concepts movement self-generating and an ever-growing segment of Total Quality Management.
- To encourage the spirit of competition, team work and continuous improvement.

## Beneficiaries

- Existing Quality Concepts team members.
- Establishments desirous of starting of Quality Concepts
- Organizations striving to keep pace with changing global scenario.
- Organisations aiming for world class quality

## Points to be remember

- Participants are informed that only vegetarian food will be served in the convention.
- QC Record marks will be included in CCQCC 2022. Hence QC Record book, hard copy of case study presentation must be handed over at the Registration Counter in the Venue. **Case Study should not more than 22 MB** if exceed the Pre evaluation is not possible. Please do not put any password on your presentation.
- 10-step problem solving method will be followed in CCQCC whereas 12-step method will be followed in NCQC
- The team who won the Gold Award are qualified for NCQC, coordinators of the companies should register the team on line as and when you received the information.

## Convention Events Quality Circle Case Study Presentation

Case studies by Quality Concept teams from Manufacturing Industries, Service Organizations, Banks, Hospitals and IT industries will be presented in the Convention. Case studies will be presented only by the members of the QCs. Presentation will be evaluated by a panel of judges. **Gold, Silver and Bronze trophies** will be awarded to the case study presentations based on the marks scored by the teams. **There is no restriction on the number of QC teams from the same organization to participate in the case study presentations Convention.**





**1. Case study Category : Quality Circle , 12 step approach**

**2. Allied Category : WCM / SIX SIGMA / POKA YOKE / SMED /5S /KAIZEN/ TQM/ QIT/ KANBAN/ KARAKURI /JIT / JIDOKA**

**3. Lean Quality Circle : DMAIC APPROACH**

- Oral Presentation will be for a duration of **15 minutes** followed by Q&A session for **3 minutes** and **2 minutes** for Change over.
- Computer & LCD Projector will be provided at the venue. (To avoid compatibility issues, teams are recommended to bring their laptop)

## Poster/Slogan/Essay Writing

The above competitions will provide an opportunity to the QC members to exhibit their creative talent. Theme of poster competition is “ **Integrated Quality Concepts – The Gateway to Global Leadership** . Poster should be on Chart Paper. Please submit the poster at registration counter or send to our registered address. You can use English or Hindi language.

## Registration

- Registration Fee is for {QC} maximum 6 members and one Facilitator/Guide/Coordinator –Rs.20,500 +GST
- For Allied Quality Concept (Maximum 5 members) - Rs.15,500 +GST
- Delegation Fee – Rs 3,500/- + GST
- **Registration** for QC / Allied Concept team starts from **10<sup>th</sup> Aug’22** & will be closed **on 24<sup>th</sup> Aug’22**.

**LAST DATE OF PAYMENT : 21<sup>st</sup> Aug’22**

**You are requested to upload required participation fee through Cheque/RTGS/NEFT/IMPS drawn in favour of “Quality Circle Forum of India Delhi Chapter”**

**PAN:** AAAAQ0008P

**SAC No:** 999293

**GSTIN/UIN No:** 06AAAAQ0008P1ZN

**Our Bank :** ICICI Bank Ltd

SCO 18-19, Sector 14, Huda Shopping Centre, Gurgaon (HR).

**Account Number:** 002101053836

**IFSC Code:** ICIC0000021





## **VENUE : SHRI MAA VAISHNO DEVI UNIVERSITY (Establishment of SMVDU)**

Shri Mata Vaishno Devi University (SMVDU) has been established under THE JAMMU AND KASHMIR SHRI MATA VAISHNO DEVI UNIVERSITY ACT, 1999, an Act of the J&K State Legislature (ACT No. XII of 1999 dated 12th May 1999) as an autonomous, highly Technical & fully Residential University.

The University started functioning as an academic unit in Aug 2004 when it was inaugurated on 19th August 2004 at the hands of the then Hon'ble President of India Dr. A.P.J Abdul Kalam. Dr. Kalam also delivered the first lecture to the students of the University.

### **Recognition :-**

The University is approved by UGC under Section 2(F) & Section 12(B) of UGC Act of 1956. The technical programs of the University are recognized by AICTE (All India Council of Technical Education) while Architecture program is recognized by Council of Architecture.

### **Vision of the University**

Establishment of a Scientific & Technical University of Excellence to nurture young talented human resource for the service of Indian Society & World at large preserving the integrity and sanctity of human values.

### **Mission of the University**

The Mission of the University is the pursuit of Education, Scholarship and Research and its application to the Society at highest International levels of excellence.

### **Core Values**

- Academic Integrity and Accountability.
- Respect and Tolerance for the views of every Individual.
- Attention to issues of National relevance as well as of global concern.
- Appreciation of intellectual excellence and creativity.
- Ceaseless aptitude of scientific exploration.





## CONTACT DETAILS

| SMVDU Organizers  |   |
|---|---|
| Dr. Balbir Singh<br>(Associate Professor)<br>Mr. B K Bhatia<br>(Training and Placement) |   |
| Convention Coordinators   |   |
| Mr. Ashwani Singh Chauhan<br>(Head Marketing and Member Support)                        | 9312394710/ 9911394710  |
| Ms. Ankita Sharma<br>(Manager Operation)  | 9818560439  |
| Mr. Puran Singh<br>Executive Marketing and Member Support                               | 9813646332  |
| Email :   | <a href="mailto:qcfidc2002dc@yahoo.com">qcfidc2002dc@yahoo.com</a> / <a href="mailto:qcfidc@gmail.com">qcfidc@gmail.com</a> |





### **Evaluation Criteria for CCQC 2022**

| SL No | Activity / Area                               | Marks      |
|-------|---|------------|
| 1.    | Pre- evaluation of Case Studies               | 60         |
| 2.    | QC Case Study Oral presentation at Convention | 30         |
| 3.    | QC Register marks                             | 10         |
|       | <b>Total Marks</b>                            | <b>100</b> |

### **QC Case Study Pre-Evaluation Criteria (Step No. 3 to 12 only)**

| S No | Steps                                      | Marks     |
|------|--|-----------|
| 1.   | Identification of Problem                  | -         |
| 2.   | Selection of the Problem                   | -         |
| 3.   | Define the Problem                         | 6         |
| 4.   | Analysis of the Problem                    | 6         |
| 5.   | Finding out causes                         | 6         |
| 6.   | Root Cause Analysis                        | 3         |
| 7.   | Data Analysis                              | 6         |
| 8.   | Development of solution                    | 6         |
| 9.   | Foreseeing Probable Resistance             | 3         |
| 10.  | Trial Implementation and Check Performance | 12        |
| 11.  | Regular Implementation                     | 6         |
| 12.  | Follow – up Review                         | 6         |
|      | <b>Total</b>                               | <b>60</b> |

### **Oral Presentation marks for QC and Allied Concepts (Including QIT)**

| S. No | Activity/Area              | Marks     |
|-------|----------------------------|-----------|
| 1.    | Sequence                   | 5         |
| 2.    | Communication Skills       | 5         |
| 3.    | Time Management            | 5         |
| 4.    | Special Effects            | 5         |
| 5.    | Judge's Question & Answers | 10        |
|       | <b>Total Marks</b>         | <b>30</b> |



| S.No | Activity/ Area  | Marks |
|------|---|-------|
| 1.   | General Information   | 2     |
| 2.   | Project Information   | 1     |
| 3.   | Attendance  | 1     |
| 4.   | Meeting minutes – compared with milestone chart of case study       | 3     |
| 5.   | Monitoring of meeting minutes (By HOD, Co-coordinator, Facilitator) | 2     |
| 6.   | Special Features  | 1     |
|      | Total Marks   | 10    |

**Pre-Evaluation Criteria for Allied Concept (5-S, Kaizen, TPM, Benchmarking, LQC, QIT, Poka-Yoke & SMED. Members can adopt DMAIC methodology for all allied concepts)**

| S. No | Activity/ Area                        | Marks |
|-------|---------------------------------------|-------|
| 1.    | Define the Problem                    | 10    |
| 2.    | Measure (Data collection/compilation) | 15    |
| 3.    | Analyses the problem                  | 15    |
| 4.    | Improve (Solution implementation)     | 20    |
| 5.    | Control (Gains & Standardization)     | 10    |
|       | Total Marks                           | 70    |

[www.qcfidc.com](http://www.qcfidc.com)

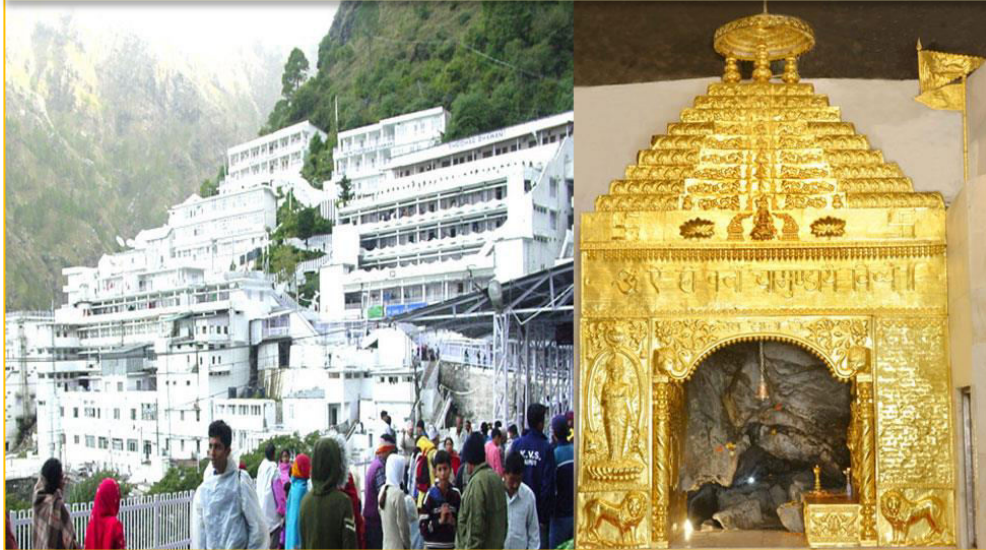
<https://www.facebook.com/qcfi.delhichapter>







## Places to visit around Jammu



Vaishno Devi Temple is among the most visited Hindu shrines in the world, millions of pilgrims visit this temple each year. The temple is dedicated to Goddess Mahalakshmi and as per the belief whatever you wish for here gets granted. The cave-styled temple is located at an altitude of 5200 ft above sea level, so people have to trek to the top from a point.



Another highlight in our list of places to see in Jammu is **Raghunath Temple**. The complex dates back to the beginning of the nineteenth century when it was built by Maharaja Ranjit Singh. Each of the temples in the complex has a similar spire, differentiated by height.



Prettified with hues of different flowers, **Baag-e-Bahu** is located beside the Tawi River. You have dedicated walkways in the garden letting you stroll and connect with the essence of nature.



An important addition to any Jammu sightseeing session is the **Bahu Fort**. Dating back to the 18th century this fort was built by Raja Gulab Singh of Dogra Empire. It is located at the opposite of Jammu's Old Town, at an elevation of 325 meters.