



## Quality Circle Forum of India Delhi Chapter



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In association with GL BAJAJ INSTITUTE OF TECH. & MGMT.

Theme: "Integrated Quality Concepts – The Gateway to Global Leadership"





#### **Dear Quality Fraternity and Practitioners,**

At the outset, I would like to thank you all for the tremendous support for deployment of QC activities. May the festival season bring cheer and sparkle to your respective Organizations. On behalf of the Governing Council of Quality Circle Forum of India Delhi Chapter ,I am pleased to invite you to the 33<sup>rd</sup> Chapter Convention on Quality Concepts, 2022, being organized in association with **GL Bajaj Institute of Technology** & Management on 5<sup>th</sup> Nov' 2022.

The Convention Theme is "Integrated Quality Concepts –The Gateway to Global Leadership".

QCFI Delhi Chapter has been playing a significant role in Skill Development of people through education, training, propagation, demonstration and assistance for implementation of Quality Concepts in manufacturing sector, service sector, education, health, rural areas, society etc., for about four decades in North India.

The basic objective of QCFI is **"Building Peoples Capability"** and we are engaged in imparting education & training on Quality Concepts for the First Line & Middle Management employees who acquire the skills of Self-Development & Mutual Development contributing to organizational goals and competitiveness. The Total Employee Involvement philosophy strengthens the "bottom up approach" towards deployment of business goals of Department / Organization. Through the basic concepts of 5S, Kaizen, Quality Circles & TPM, practitioners imbibe a positive attitude, creativity, intelligence, Problem Solving Skills and ability to stimulate, excite and motivate others. One of the most important aspect is the knowledge sharing down the line and thus build Managers & Leaders for the future.

Some of the key intangible benefits through practice of Quality concepts

- Willingness to take responsibility
- Ability to take ownership
- Improved communication skills
- Systematic problem solving skills
- Better coordination skills leading to cohesive teams

The above skills will help in creating managers & leaders who will contribute significantly for enhancing quality and productivity of the organization which will make India a global leader in the manufacturing & services sector.

QCFI is proud that we are partners and agents of change in this endeavour.

We are expecting **250** + teams to showcase their skill development projects for "Make in India" initiative, and also **1500** delegates & guests to participate in this convention. Wish you all the best for the event.

Looking forward to seeing you at CCQC at **GL Bajaj Institute of Technology &** Management.

**Yours Sincerely** 

G.VENKATARAMANAN Chairman



#### **Objective:**

➤To offer the participants an opportunity to share and exchange their experiences and best practices

➢To make the Quality Concepts movement self-generating and an ever-growing segment of Total Quality Management.

>To encourage the spirit of competition, team work and continuous improvement.

#### **Beneficiaries:**

- Existing Quality Concepts team members.
- Establishments desirous of starting of Quality Concepts
- Organizations striving to keep pace with changing global scenario.
- Organisations aiming for world class quality

#### Points To Be Remember:

- Participants are informed that only vegetarian food will be served in the convention.
- QC Record book marks will be included in CCQC 2022. Hence QC Record book, hard copy of case study presentation must be handed over at the Registration Counter in the Venue. Case Study should not more than 22 MB if exceed the Pre evaluation is not possible. Please do not put any password on your presentation.
- The team who won the Gold Award are qualified for NCQC, coordinators of the companies should register the team on line as and when you received the information.

#### **Convention Events Quality Circle Case Study Presentation**

Case studies by Quality Concept teams from Manufacturing Industries, Service Organizations, Banks, Hospitals and IT industries will be presented in the Convention. Case studies will be presented only by the members of the QCs. Presentation will be evaluated by a panel of judges. **Gold, Silver and Bronze trophies** will be awarded to the case study presentations based on the marks scored by the teams. **There is no restriction on the number of QC teams from the same organization to participate in the case study presentations Convention.** 



- 1. Case study Category
- 2. Allied Category
- : Quality Circle {12 step approach)
  : WCM / SIX SIGMA / POKA YOKE / SMED /5S/ KAIZEN/ TQM/ QIT/ KANBAN/ KARAKURI /JIT/
- 3. Lean Quality Circle
- : DMAIC APPROACH

JIDOKA/ QC Story

- Oral Presentation will be for a duration of 15 minutes followed by Q&A for 3 minutes and 2 minutes for Change over.
- Computer & LCD Projector will be provided at the venue. (To avoid compatibility issues, teams are recommended to bring their laptop)

### **Registration Fee**

Quality Circles Team (maximum 6 members	Rs.20,500 + GST
and one Facilitator/Guide/Coordinator)	
Allied Quality Concept (Max. 5 members)	Rs.15,500 + GST
> Delegates	Rs. 3,500 + GST

# Registration Period: Starts from 12<sup>th</sup> Sep'22 & will be closed on 2<sup>nd</sup> Nov'22.

### LAST DATE OF PAYMENT : 2<sup>nd</sup> Nov'22

You are requested to make payment of required participation fee through Cheque / RTGS / NEFT / IMPS drawn in favour of "Quality Circle Forum of India Delhi Chapter" Our Bank : ICICI Bank Ltd SCO 18-19, Sector 14, Huda Shopping Centre, Gurgaon (HR). Account Number: 002101053836 IFSC Code: ICIC0000021 PAN: AAAAQ0008P SAC No: 999293 GSTIN/UIN No: 06AAAAQ0008P1ZN



### **Evaluation Criteria for CCQC 2022**

No.	Activity / Area	Marks
1.	Pre-evaluation of Case Studies	60
2.	QC Case Study Oral Presentation at Convention	30
3.	QC Register Marks	10
	Total Marks	100

### **Case Study Pre-Evaluation Criteria (Step No. 3 to 12)**

No.	Steps	Marks
1.	Identification of Problems	-
2.	Selection of the Problem	-
3.	Define the Problem	6
4.	Analysis of the Problem	6
5.	Finding out possible causes	6
6.	Root Cause Analysis	3
7.	Data Analysis	6
8.	Development of solution	6
9.	Foreseeing Probable Resistance	3
10.	Trial Implementation and Check Performance	12
11.	Regular Implementation	6
12.	Follow – up Review	6
	Total	60

#### **Oral Presentation Evaluation QC, Allied Concepts & QIT**

NO.	Activity/Area	Marks
1.	Sequence	5
2.	Communication Skills	5
3.	Time Management	5
4.	Special Effects	5
5.	Judge's Question & Answers	10
	Total Marks	30



### **QC** Register Evaluation Criteria :

No.	Activity/Area	Marks
1.	General Information	2
2.	Project Information	1
3.	Attendance	1
4.	Meeting minutes – compared with milestone chart of case study	3
5.	Monitoring of meeting minutes (By HOD, Co-coordinator, Facilitator	2
6.	Special Features	1
	Total Marks	10

### **Pre-Evaluation Criteria for Allied Concept:**

(5-S, Kaizen, TPM, Benchmarking, LQC, QIT, Poka-Yoke & SMED. Members can adopt DMAIC methodology for all allied concepts)

No.	Activity/Area	Marks
1.	Define the Problem	10
2.	Measure (Data collection/compilation)	15
3.	Analyses the problem	15
4.	Improve (Solution implementation)	20
5.	Control (Gains & Standardization)	10
	Total Marks	70





## **GOVERNING COUNCIL DELHI CHAPTER**

Mr. G Venkataramanan – Chairman	Mrs. Ibha Lal - Member
Dr. S. B. Purohit – Hon. Secy.	Mr. Rajender Kumar - Member
Mr. Aniruddha Kaushik – Joint Secretary Admin.	Mr. Rakesh Kumar - Member
Mr. Prabodh Kumar- Joint Secretary	Mr. Kunal Pareek - Member
Mrs. Anita Gupta - Treasurer	Mr. Ajay Sharma - Member
Mr. Rajesh Goel - Member	Mr. Jaman Gothwal – Co-opted member
Dr. Satya Prakash Garg - Member	Mr. Arun Sivasubrahmaniyan - Co- opted Member
Mr. R. Juneja - Member	Mr. Sudhanshu – Co-opted member

### For Any Help Contact - QCFI Office Team

Name	Mobile No.	
Mr. Ashwani Singh Chauhan	9312394710,	
	9911394710	
Ms. Ankita Sharma	9818560439,	
	9520604710	
Mr. Puran Singh 9813646332		
Email : qcfidc2002@yahoo.co.in		

#### **TRANSPORTATION DETAILS:**

#### **NEAREST RAILWAY STATIONS:**

### Ghaziabad, Nizamuddin and New Delhi Railway Station

### **NEAREST AIRPORT:** Indira Gandhi International Airport



### **VENUE : GL Bajaj Institute Of Technology and Management**

GL Bajaj Institute of Technology and Management is one of the quality driven Educational Institute in the Greater Noida/Delhi-NCR Region. GL Bajaj stands out as one of the best engineering and management college in UP. It also stands out in its approach to assist and equip the students for their overall development, giving them a strong foundation for a successful future. The institute offers B.Tech, MBA and MCA programs.

This self financed institute is governed by Rajeev Memorial Academic Welfare Society (Registered Under Societies Registration Act 1860). It is approved by All India Council for Technical Education (AICTE), Ministry of Human Resource Development, Government of India and affiliated to Dr. A.P.J. Abdul Kalam Technical University, Lucknow.

The been maintaining its positions amongst the top institute has engineering and management colleges in AKTU university results. It has been maintaining the highest pass percentage amongst the engineering and Management colleges in Noida and Greater Noida region under Dr. APJ Kalam University, Lucknow for the last eight years and is listed among the top engineering and management colleges in Greater Noida, Delhi NCR. In fact this engineering college has been listed among the top engineering of India by NIRF, issued by MHRD, Government of India. The Institute has also received awards for being one of the top engineering and management institutes of North India and UP by many organizations.

### Vision

To be an institute of repute, providing professionally competent and socially sensitive engineers.

### **Mission**

To equip with the latest technologies to be globally competitive professionals. > To inculcate qualities of leadership, professionalism, corporate understanding and executive competence.

>To imbibe and enhance human values, ethics and morals in our students.

### **Places to visit around NCR**



### **AKSHARDHAM TEMPLE**

Dedicated to Bhagwan Swaminarayan, <u>Akshardham Temple</u> exhibits the ancient culture of India. The temple complex maintains a step-well styled courtyard and 60 acres of lush lawns featuring the bronze statues of Indian heroes, including patriots and warriors. Registered as the World's largest comprehensive Hindu temple in the Guinness World Record, the temple is an architectural marvel built from intricately carved sandstone and marble. Furthermore, the temple organizes exhibitions on Swaminarayan's life teachings and also organises a musical fountain and light show after sunset every day.



#### **RED FORT**

Constructed in 1639 by the Mughals, <u>Red Fort</u> gets its name from its massive red-coloured sandstone walls. Set in Old Delhi, the octagonal-shaped fort is spread over an area of 254 acres. The planning and designing of the fort is a fusion of Mughal, Persian, Hindu, and Timurid traditions. A strong influence on later structures built in and around Delhi, Red Fort also features a museum that holds Mughal-era artefacts, including daggers, curtains, miniature paintings and carpets. The highlights of this architectural creativity include the peacock throne, step well, imperial bath, Moti Masjid and Hira Mahal.

### **Places to visit around NCR**



Known for its unique architectural design, <u>Lotus Temple</u> is a Bahá'í House of Worship, dedicated to harmony of humanity. Inspired by the lotus flower, the temple boasts of 27 free-standing marble-clad petals, and is surrounded by sprawling gardens and pond. With a height of over 34 meters, it can accommodate around 2500 people altogether. The temple welcomes every religion symbolizing the culture of Bahá'í Houses of Worship, and offers a tranquil ambience ideal for rejuvenation.



If there is one place in NCR that all fun seekers swear by, it's Cyber Hub Gurgaon. It is an integrated food and entertainment destination with multiple offices, mainly occupying the higher floors of the buildings within the complex. Along the promenade that makes its way through these buildings are an array of dining options including restaurants, bars & pubs, cafes, bakeries, dessert places, and so on. Places like Smaaash and The People and Co. lift the entertainment quotient even further. There are a few retail outlets as well, along with an amphitheatre for events and promotional activities.

### **SNOW WORLD**

Located inside DLF Mall of India, Noida, Snow World is Asia's largest indoor snow



park featuring ice skating & sledding. With an area of 6,000 square meters, it is a themed real snow-filled wonderland. Offering mesmerizing interiors and unmatchable scope of activities, the park maintains a minus 10 degrees of chilly weather. Moreover, this family entertainment spot has Ski-Slides, Icy Luge (ride) and multi coaster (Toboggan).