



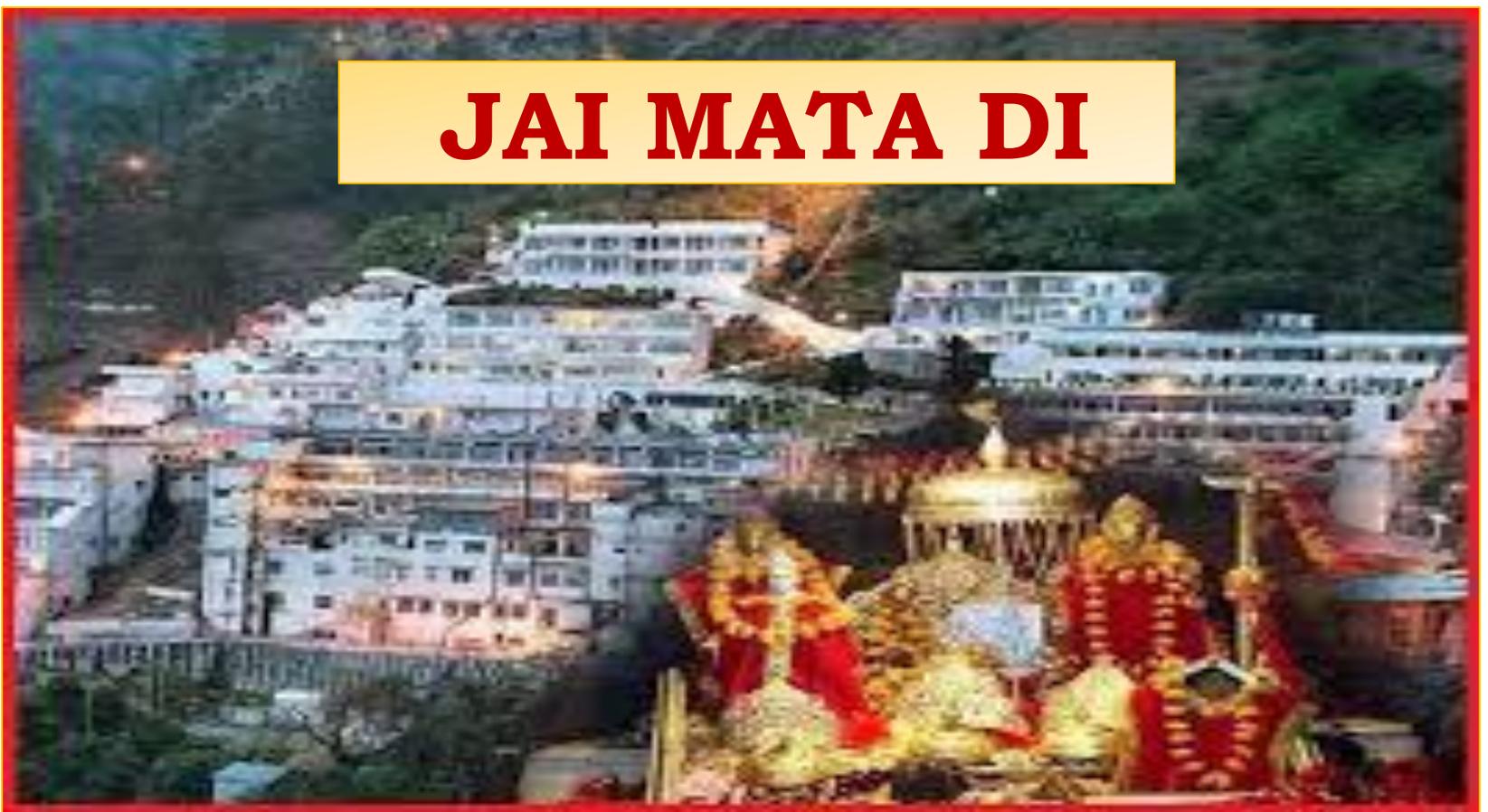
Quality Circle Forum of India Delhi Chapter



in association with

Shri Mata Vaishno Devi University, Katra

12th Chapter Convention on Quality Concepts on 21st August 2023



THEME: NURTURE QUALITY CONCEPTS FOR A BETTER FUTURE

Venue:





Invitation



Dear Quality Fraternity and Practitioners,

On behalf of Governing Council of QCFI - Delhi Chapter I am pleased to invite you to 12th CCQC of J&K, HP, Punjab Region on 21st August 2023. The convention is being organised in association with **Shri Mata Vaishno Devi University (SMVDU)**. This is the second Quality Concept Convention in Jammu and Kashmir.

For about four decades QCFI - Delhi Chapter has been playing a significant role in propagating various Quality Concepts under the umbrella of TQM through education, training, demonstration and assistance for implementation of Quality Concepts in Manufacturing, Service and Education sectors etc. in North India.

The convention theme is **“NURTURE QUALITY CONCEPTS FOR A BETTER FUTURE”**.

The convention will provide an opportunity to participating teams to share their success stories through presentations and learn from other organisations.

About 220 delegates & guests across nearly 40 teams are expected to participate in this convention to share their success stories.

This convention will focus on the employees' involvement & engagement to tap into their hidden potentials to develop effective solutions to problems and to achieve continual improvement in the organization.

I also urge you nominate maximum number of teams and delegates from your organisation.

Looking forward to seeing you at SMVDU, Katra.

G Venkataramanan
Chairman – QCFI DC

Objectives

- To offer the participants an opportunity to share and exchange their experiences and best practices
- To make the Quality Concepts movement self-generating and an ever-growing segment of Total Quality Management
- To encourage the spirit of competition, team work and continuous improvement

Beneficiaries

- Existing Quality Concepts team members
- Establishments desirous of starting Quality Concepts
- Organizations striving to keep pace with changing global scenario
- Organisations aiming for world class quality

Points to remember

- Participants are informed that only vegetarian food will be served in the convention.
- For QC pre-evaluation in CQCC, only 10 Steps (Step 3 to 12) of Problem Solving Process (PSP) will be evaluated. Detailed pre-evaluation criteria for Quality Circle case studies and case studies of other concepts is included at the end of this brochure.
- For Quality Circle Record Book marks will be included in CCQC 2023. Hence soft copy QC Record Book must be mailed with case study in PDF format. In case same is not mailed please do handover at Registration Counter at the venue. **Case Study should not be more than 20 MB.** Please do not put any password on case study presentation.
- Participation Certificate will be issued to all the registered participants / delegates.
- Team winning Gold Award will qualify for participation in NCQC. Award criteria in CCQC is:
 - Above 70% marks - Gold
 - From 60% but below 70% marks - Silver
 - Below 60% marks - Bronze

Case Study Presentation

Case studies by Quality Concept teams from Manufacturing Industries, Service Organizations, Banks, Hospitals and IT industries will be presented in the convention. Case studies will be presented only by the members of the QCs. **There is no restriction on the number of teams being nominated from the same organization.**

- Oral Presentation will be for a duration of **15 minutes followed by Q&A session for 3 minutes and 2 minutes** for Change over.
- Computer & LCD Projector will be provided at the venue. (To avoid compatibility issues, teams are recommended to bring their laptop)

Poster/Slogan/Essay Writing

The above competitions will provide an opportunity to the QC members to exhibit their creative talent. Theme of poster competition is “ **NURTURE QUALITY CONCEPTS FOR A BETTER FUTURE**”. Poster should be on Chart Paper. Please submit the poster at registration counter or send to our registered address. You can use English or Hindi language.

Participation Fee and Registration

Case Study	Member & Facilitator*	Fee +GST (Rs.)
Quality Circle	6 (5+1*)	20,500
Allied Quality Concepts	3	15,500
Delegates	Per Person	3,500

- **Registration** for QC / Allied Concept team starts from **1st July 2023** and will be closed **on 10th August 2023**.

- **LAST DATE OF PAYMENT : 10st August 2023**

QCFI Bank detail for online payment:

Account: Quality Circle Forum of India, Delhi Chapter
Account No.: 002101053836
Bank: ICICI BANK, Sector 14, Gurugram
IFSC: ICIC0000021
PAN No.: AAAAQ0008P
GST No. : 08AAAAQ0008P2ZI

Address:

Quality Circle Forum of India, Delhi Chapter
 408/409, 2nd Floor, Ganpati Arcade, Gurudwara Road,
 Gurugram, Haryana – 122001

Contact Us:

Ashwani : 9911394710 / 9312394710

Ankita : 9818560439

Office LL No. 0124-4011675

Email – qcfidc2002@yahoo.co.in & qcfidc@gmail.com

Team Registration Form

Please register our Team for TQM & Kaizen Conclave from our Organization.

Team Name : _____ Type of Project: QC/Allied _____

NO.	PARTICIPANTS FULL NAME IN CAPITAL LETTERS ONLY
1.	
2.	
3.	
4.	
5.	
6.	
7	
8	
9	

Organization Details:

Name: _____

Address: _____

QCFI Membership No.: _____ Valid Up to
(Date): _____

GST No.: _____

Authorized Persons Details:

Name : _____ Designation: _____

Mobile No: _____ Phone No (Direct) : _____

Email Id.: _____ Signature : _____

Payment Details:

Cheque should be drawn in favor of Quality Circle forum of India, Delhi Chapter

Amount Rs : _____

Cheque No : _____ Dated: _____

Bank: _____

Branch: _____

For NEFT/ RTGS Payment details:

UTR No: _____ Dated : _____

Pre-Evaluation Criteria – CCQC 2023

Quality Circles Case Study Evaluation (Step No. 3 to 12 only)

No.	Step	Marks
1.	Identification of Problems	-
2.	Selection of the Problem	-
3.	Define the Problem	6
4.	Analysis of the Problem	6
5.	Finding out Root Causes	6
6.	Root Cause Analysis	3
7.	Data Analysis	6
8.	Development of solution	6
9.	Foreseeing Probable Resistance	3
10.	Trial Implementation and Check Performance	12
11.	Regular Implementation	6
12.	Follow – up and Review	6
	Total	60

Quality Circle Register Evaluation Criteria

No.	Activity/Area	Marks
1.	General Information	2
2.	Project Information	1
3.	Attendance	1
4.	MOM compared with Activity Plan of case study	3
5.	Monitoring of minutes (By HOD, Co-coordinator, Facilitator)	2
6.	Special Features	1
	Total	10

Allied Concepts –Kaizen/LQC/Six Sigma/SMED

No.	Step	Marks
1.	Selection of the Problem	5
2.	Define the Problem	10
3.	Measurement of data on problem/problem analysis	15
4.	Analysis of the problem for root causes	20
5.	Implementation of the solutions / counter measures	10
6.	Tangible / Intangible Gains	5
7.	Control/follow-up	5
	Total	70

Allied Concepts –5S

No.	Step	Marks
1.	Selection of Area/Problem	5
2.	Present Status	10
3.	Steps taken to implement 1 S & 2 S	15
4.	Standardization steps taken	20
5.	Tangible Gains interms of money, space, safety, time etc. and Intangible gains	10
6.	Follow up & stabilization	5
7.	Any special activities taken	5
	Total	70

CFT , SIT , QIT using PSP 7 Step Approach

No.	Step	Marks
1.	Select Topic	5
2.	Understand Situation and Set Target	15
3.	Plan Activities	5
4.	Analyse Causes	20
5.	Consider and Implement Countermeasures	15
6.	Check Results	5
7.	Standardise and Establish Control	5
	Total	70

Presentation During Convention (Offline or Online)

No.	Criteria	Marks
1.	Sequence	5
2.	Communication Skills	5
3.	Time Management	5
4.	Special Effects	5
5.	Judge's Question & Answers	10
	Total	30

SMVDU Co-ordinator for CCQC 2023

Dr. Balbir Singh, Associate Professor – 9906224982

Mr. B K Bhatia, Training and Placement Officer - 9419164533





SHRI MAA VAISHNO DEVI UNIVERSITY, KATRA

Shri Mata Vaishno Devi University (SMVDU) as an autonomous, highly Technical & fully Residential University. The University started functioning as an academic unit in Aug 2004 when it was inaugurated on 19th August 2004 at the hands of the then Hon'ble President of India Dr. A. P. J. Abdul Kalam. Dr. Kalam also delivered the first lecture to the students of the University.

Recognition :

The University is approved by UGC under Section 2(F) & Section 12(B) of UGC Act of 1956. The technical programs of the University are recognized by AICTE (All India Council of Technical Education) while Architecture program is recognized by Council of Architecture.

Vision of the University:

Establishment of a Scientific & Technical University of Excellence to nurture young talented human resource for the service of Indian Society & World at large preserving the integrity and sanctity of human values.

Mission of the University:

The Mission of the University is the pursuit of Education, Scholarship and Research and its application to the Society at highest International levels of excellence.

Core Values

- Academic Integrity and Accountability.
- Respect and Tolerance for the views of every Individual.
- Attention to issues of National relevance as well as of global concern.
- Appreciation of intellectual excellence and creativity.
- Ceaseless aptitude of scientific exploration.

Places to visit around Jammu and Katra



Vaishno Devi Temple is among the most visited Hindu shrines in the world, millions of pilgrims visit this temple each year. The temple is dedicated to Goddess Mahalakshmi and as per the belief whatever you wish for here gets granted. The cave-styled temple is located at an altitude of 5200 ft above sea level, so people have to trek to the top from a point.



Another highlight in our list of places to see in Jammu is Raghunath Temple. The complex dates back to the beginning of the nineteenth century when it was built by Maharaja Ranjit Singh. Each of the temples in the complex has a similar spire differentiated by height.



Prettified with hues of different flowers, **Baag-e-Bahu** is located beside the Tawi River. You have dedicated walkways in the garden letting you stroll and connect with the essence of nature.



An important addition to any Jammu sightseeing session is the **Bahu Fort**. Dating back to the 18th century this fort was built by Raja Gulab Singh of Dogra Empire. It is located at the opposite of Jammu's Old Town, at an elevation of 325 meters.