



5TH CHAPTER CONVENTION ON QUALITY CONCEPTS LCCQC 2023

on 1st October 2023

In association of  **PAKKA SKILLS** Ayodhya
Building Excellence

Hosted by :
Quality Circle Forum of India,
Lucknow Chapter

Venue:
Pakka Skills, Yash Pvt. ITI,
Opposite:Yash Pakka Limited,
Darshan Nagar, Faizabad-
Akbarpur Road,
AYODHYA-224135 (UP)

*Theme : Nurture Quality Concepts
for a better future*



Organised By

Quality Circle Forum Of
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HQ

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Secundrabad - 500003, Telangana.
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Email : qcfihq@qcfi.in
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INVITATION

DEAR QUALITY CIRCLE PRACTITIONERS / ENTHUSIASTS / MEMBERS

The Chairman and Members of Governing Council of QCFI - Lucknow Chapter have great pleasure in extending a cordial invitation and warm welcome to the participants for 5th Chapter Convention on Quality Concepts.

Theme : Nurture Quality Concepts for a better future

QCFI has been spearheading the Quality movement with the active support of our Institutional members for more than 37 years. Now we are celebrating, 5th Annual Chapter Convention. The theme of the convention is “**Nurture Quality Concepts for a better future**”

Entrepreneurs carryout their business to fulfill the needs of the society with their products and services to the satisfaction of customers. Total Quality Management (TQM) is a journey in search of excellence to stay on the top of competition. TQM focuses on Total Employee Involvement (TEI) for creating quality products and services. Continuous improvement in manufacturing goods and services is essential to maintain competitive edge. Apart from improvements the need of the hour is to ignite the minds of employees in the organisation at all levels including the shop floor first line people to enhance their creative and logical thinking process. The convention theme is very much appropriate to the needs of world class management and global competition.

Our Quality Circle convention gives an opportunity for the employees to show cases their achievements in their respective organizations. We request all our individual and institutional members to participate and benefit from this great event of CCQC-2023 Convention and make it a grand success.

Dr.Jagdish Gandhi

Chairman
QCFI Lucknow

Mr. Avinash Chandra Upadhyay

Director-QCFI
(Northern Region)

Dr. Vineeta Kamran

Director & Secretary,
QCFI-Lucknow

Mr. Shailendra Kumar

COO, QCFI-Lucknow

Vaibhav Srivastava

Jt.Secretary, QCFI-Lucknow

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Ram Mandir Ayodhya



Ambedkar Memorial Park



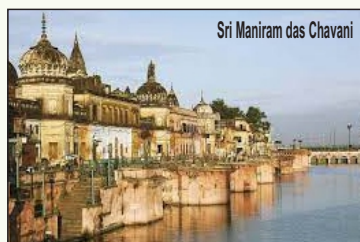
Kanak Bhawan

CASE STUDY PRESENTATION

- Case Studies on (i) Manufacturing,(ii) Support Services and (iii) Pure Services, can be presented.
- QC studies relating to other Allied concepts like 5-S, Kaizen, TPM, Benchmarking & Lean Quality Circle etc can also be presented.
- Recognition: Awards for those ranked in order by judges based on evaluation norms will be presented at the convention. Recognition will be given for special case studies on allied team concepts presented by Quality Improvement Teams (QIT).
- Selection for NCQC–2023:The successful Prize winning Quality Circle Teams for Oral & Model Presentation will be recommended for participation in NCQC -2023 organized by QCFI-HQ in association with QCFI-Nagpur Chapter in the month of Dec 2023.

SPECIAL FEATURES

- Members may submit small video recordings (3-5 min duration) of any special talent (i.e. Music, Singing etc.) of self or their family members for participation during LCCQC 2023, selected member will be nominated to participate during NCQC 2023. No fees will be charged for this participation.
- Member organizations with JUSE certification may also submit video recording of around 30 Mins duration (with an approval note) for the display of their 5S implementation journey and its benefits during Lucknow Chapte convention for free publicity. Video recording of the selected best organizations will also be nominated to participate during NCQC 2023 and their recording shall be displayed at the entire NCQC 2023 program venue for free publicity.
- Organisations located at more than 1000 kms distance from Lucknow are also allowed to pay only 50% fees plus GST to participate **through online mode**. They are required to submit pre recorded video presentation of 15 minutes duration for evaluation. They will also be allowed to join valedictory session through online mode. Their award trophies and gift items will also be sent through courier post. They will be allowed to participate in knowledge test also through online mode.



Guide Lines for Case Study Presentation

1. Oral QC & Allied Concepts Presentation

- Maximum presentation is for 15 minutes in addition to 3 minutes for questions by Judges.
- Case Studies can be presented in Hindi & English
- LCD/SCREEN & LAPTOP etc. and table for small model presentation will be provided by us at the venue.

2. Posters, Slogans & Poem

- Convention Theme will be the Topic for the POSTERS, SLOGAN and POEM Competition and language may be in HINDI/ENGLISH.
- Only QC members can participate in POSTERS/ SLOGAN and POEM Contest, received on or before **31st August 2023**.
- Selection will be at the sole discretion of Evaluation Committee and their decision Will be final.

3. Model Presentation

- Registered Quality Circle members for case study presentation can also present their models at the model exhibition, on non-chargeable basis.
- Model presentation will be done for three hours on **1st October 2023** from 10AM to 1PM.

Knowledge Test (written) – Mandatory

- Knowledge test (written) will be conducted for all participating QC teams.

QCFI Lucknow Chapter

- Special awards will be given to the organizations sending maximum number of circles.
- One award to be given to QCFI member organizations belonging to UP units.
- One award to be given to QCFI member organizations belonging to outside UP units.
- One award will be given to the best presentations from schools participation in competition.
- One award will be given for best QC/5-S case study presented on HOME 5S



Submission of Case Studies

Case studies for presentation should be submitted in Power Point format in soft file. No last-minute corrections before presentation will be entertained. Total marks as per evaluation is 100. Excessive animation should be avoided.

Last date of submission: 31st August 2023

Note: Case studies submitted beyond above date may not be accepted.

Registration of Quality Circle must be completed on or before **31st August 2023** with the Chapter's office. There will not be any spot registration.

Attention all QC Team Members

All QC Leaders/Facilitators are requested to carry their QC case studies QC Record book, Original QC record book to be **submitted on the day of convention and will be returned back** on the same day before valedictory session.

Languages

Hindi and English: Presenter in any other language has to bring his own translator. Computer presentations should be in English/Hindi Case study can be presented in Hindi & English but presentation text should be only in English.

Evaluation Criteria for CCQC-2023

S.No.	Activity/Area	Marks
1	Pre-evaluation of Case Studies Hard Copy	60
2	QC Case study Oral presentation at Convention-(20 Marks) and Judge's Question Answers-(10 Marks)	30
3	QC Register marks (to be added in CCQC-2023 total marks)	10
	Total	<u>100</u>

QC Case Study Pre - Evaluation Criteria for Chapter Convention

SNo.	STEPS	MARKS
(1)	Identification of Problem	-
(2)	Selection of Problem	-
(3)	Define the Problem	6
(4)	Analysis of the problem	6
(5)	Finding out Causes	7
(6)	Root Causes Analysis	3
(7)	Data Analysis	7
(8)	Development of Solution	8
(9)	Foreseeing Probable Resistance	3
(10)	Trail Implementation & Check Performance	8
(11)	Regular Implementation	6
(12)	Follow – up Review	6
	Total	<u>60</u>

Oral Presentation marks for QC and Allied Concepts

S.No	Activity/Area	Marks
1	Sequence	5
2	Communication Skills	5
3	Time Management	5
4	Special Effects	5
5	Judge's Question & Answers	10
	Total	30

QC Register evaluation criteria for chapter convention is as follows:

S. No.	Activity/Area	Marks
1	General Information (P-3,8,11)	2
2	Project Information (P -12-21)	1
3	Attendance	1
4	Meeting minutes - compare with milestone chart of casestudy)	3
5	Monitoring of meeting minutes (By HOD, Coordinator, Facilitator)	2
6	SpecialFeatures	1
	Total	10

Allied Concepts & LQC Case Study Pre-Evaluation Criteria for ChapterConvention

S.No	Activity/Area	Marks
1	Selection of problem	5
2	Define the problem/project	10
3	Data collection (measurement)	15
4	Analysis of the data	15
5	Solution, implementation & gain	20
6	Follow up & control	5
	Total	70

Register marks (not applicable for LQC and other allied concepts) Presentation marks and marks on knowledge test will remain same as in QC Case studies.

Grades

Bronze Award shall be awarded for Quality Circles scoring between 50% to 59%

Silver Award shall be awarded for Quality Circles scoring between 60% to 69%

Gold Award shall be awarded for Quality Circles scoring above 70% and will be eligible for NCQC-2023 to be held in Nagpur in Dec 23 ' .

Eligibility - Only QCFI Member Organization Can Participate

Case Studies should pertain to the period 1st September 2022 to 31st May-2023. Case studies not pertaining to this period can be presented provided they have not been presented at any Chapter / National Convention. However, Non-members (Institutional) of QCFI may also nominate teams for competitive presentations provided they enroll as Members immediately by submitting membership applications obtainable from QCFI Office or by downloading from QCFI-Website www.qcfi.in .

CCQC - 2023 REGISTRATION FEE STRUCTURE

S. No.	Description	Institutional Annual	Membership Permanent
1.	Quality Circle Case Study Presenters (up to 6 persons)	18000/-*	16500/-*
2.	Allied Concepts (upto 3 persons)	9000/-*	8250/-*
	Additional Member from same QC Circle or Allied concepts	3000/-*	2750/-*
3	Participation of Facilitator/Coordinator Respective Quality Circle-Mandatory	3000/-*	2750/-*
4	Delegate (not in presentation team)	3500/-*	3250/-*

*** Note: GST 18% as applicable is extra to the above free structure**

*** 50% Discount for Students and Teachers and**

IMPORTANT: Facilitator should necessarily accompany each Quality Circle either as a team member or as an additional member on payment as explained above. Emphasis on attendance of Facilitator and Coordinator is done in the interest of the organization for Quality Circle activities. It is made mandatory that either Facilitator/Coordinator will accompany in particular to guide Quality Circle teams appearing for written KnowledgeTest.

MODE OF PAYMENTS: Registration fee along with GST as applicable can be paid by Cheque/Online Transfer follows.

QUALITY CIRCLE FORUM OF INDIA

Bank :AxisBank
AccountNo. :912010049263067
Branch :Tarnaka
IFSCode :UTIB0000027

Payment can also be made by NEFT/ DDs & Multi city cheque drawn in favour of "Quality Circle Forum of India-SECUNDRABAD, TELANGANA"

PROGRAM SCHEDULE FOR CCQC - 2023

DAY ONE – 1st October - 2023

(1) CONVENTION REGISTRATION	08.00Hrs
(2) Case Study Presentation starts at	09.00Hrs
(3) Knowledge test	14.30Hrs
(4) TEA BREAK	15.00Hrs
(5) Guidance Session for NCQC-2023	15.15Hrs
(6) Award Distribution and Valedictory session	16.45Hrs
(7) CLOSING OF DAY – 1	18.00Hrs

DAY TWO – 2nd October - 2023

Industrial Visit from 9 AM to 5PM

Some important places to Visit in Ayodhya

Ramjanma Bhoomi, Ayodhya Overview

Translating to Ram's Birthplace, the Ram Janmabhoomi is believed to have been the birthplace of the Hindu deity, Lord Ram. According to the Indian epic Ramayan, Ram, Lord Vishnu's seventh manifestation, is said to have grown up along Ayodhya's river Sarayu. The Ram Janmabhoomi is a highly revered site for Hindu devotees.



After being a conflicted site for decades, the Ram Janmabhoomi land was handed over to a trust by the Supreme Court of India to build the Ram Temple. The groundbreaking ceremony for laying of the foundation stone for the Ram Temple of Ayodhya was performed on 5 August 2020 by Prime Minister Narendra Modi. The proposed design of the temple is grand and magnificent.

Hanumangarhi, Ayodhya Overview

Located in Sai Nagar, Hanuman Garhi is a 10th-century temple dedicated to the Hindu God, Hanuman. It is one of the most important temples in Ayodhya as it is customary to visit Hanuman Garhi before visiting the Ram Temple in Ayodhya. It is believed that Lord Hanuman lived at the temple site guarding Ayodhya.



The hilltop temple honours a 76-staircase pathway to the entrance. Housed within the panoramic view of the surrounding hills is a 6-inch-tall idol of Hanuman. The main temple has an interior cave adorned with the numerous statues of Lord Hanuman along with his mother, Maa Anjani. Ram Navami and Hanuman Jayanti, which celebrate the birth of Lord Ram and Lord Hanuman respectively, attract thousands of devotees to the Hanuman Garhi.

Kanak Bhawan, Ayodhya Overview

The Kanak Bhawan is established towards the northeastern corner of the Ram Janmabhoomi in Tulsi Nagar. Constructed in 1891, this temple is also known as Sone-ka-Ghar. It is a holy site dedicated to the Hindu deity Lord Rama and his wife, Goddess Sita.



Kanak Bhawan, also meaning Golden Palace, houses three golden-crowned idols of the two gods under a silver roof in the sanctum sanctorum (Garbagriha). It is believed that this shrine was gifted to Rama and Sita by the former's stepmother, Kaikeyi.

Upon designed renovation during Vikramaditya's reign, the present site was further entirely revamped by Vrish Bhanu Kunwari. This Bundela-styled temple is currently managed by the Sri Vrishbhan Dharma Setu Trust Private Limited

Treta Ke Thakur, Ayodhya Overview

Situated along the Naya Ghat of Ayodhya, the Treta Ke Thakur Temple houses numerous idols including that of Lord Ram, Sita, Lakshman, Hanuman, Bharat and Sugreev. These statues are said to have been sculpted out of a single black sandstone.



Treta Ke Thakur is believed to have been constructed 300 years into the past, by Kullu, the king of the time. It is said that this structure stands on the very same ground of the famous Ashwamedha Yagna performed by Lord Rama. The temple was further revamped in the 1700s by the Maratha queen of the time, Ahilyabai Holkar.

Sita Ki Rasoi, Ayodhya Overview

Situated on the north-western side of the Ram Janmanhoomi in Ayodhya's Rajkot, Sita ki Rasoi is believed to be an ancient kitchen used by goddess Sita herself. Built quite close to the Ram Janmabhoomi, this sacred site is now a temple housing some exhibit vessels. One among the two kitchens revered in Sita's name, this Sita Ki Rasoi is a basement kitchen.



The other end of the temple cites the richly clothed and embellished idols of Ram, Lakshman, Bharat and Shatrughan and their wives Sita, Urmila, Mandavi and Srutakirti. Worshipped as the Goddess of Food, Sita is also known as Goddess Annapurna. Thus, the temple follows this tradition by offering free food. Visitors can also donate any amount of money for charity here.

Nageshwarnath Temple, Ayodhya Overview

Established in the name of the local deity, Lord Nageshwarnath, the Nageshwarnath Temple is located adjacent to the Theri Bazaar in Ayodhya. It is believed to have been set up by Kush or Kusha, Lord Rama's son.



Although this sacred site continued to be in good maintenance since 750 AD, the current temple is said to have been reconstructed in 1750 by Safar Jung's minister, Naval Rai. Legend has it that Kush came across a Shiva devotee called Naga Kanya when he happened to lose his arm ring in the local bath.

Bahu Begum Ka Maqbara, Ayodhya Overview

Located on the Maqbara Road in the town of Faizabad, Bahu Begum ka Makbara is a popularly known as the "Taj Mahal of the East". The unique mausoleum dedicated to the Queen Bride Begum Unmatuzzohra Bano, wife and queen of Nawab Shuja- ud- Daula, is the tallest monument in all of Faizabad and is famous for its non-Mughal architectural brilliance.

