



TQM-INDIA SUMMIT

7th October, 2023 at DSCE, Bengaluru

Quality Governance
Key to transformation



By QCFI HQ

In association with QCFI Bengaluru Chapter &
Dayananda Sagar College of Engineering,
Bengaluru

THEME

Breakthrough Quality Solutions -
Unlocking Values

KEY FEATURES



Address by Eminent Experts
& Panel discussions



Technical/Research
Papers



All organisations eligible

Case Studies on



Innovations



Best Practices



Creative Implementations



High Impact Work



Quality Work



Breakthrough Solutions



Growth Journeys



Any Good Improvement
Work/Projects

Conveying P-D-C-A
Thought Process



Eligibility for
International Competition



CENTRE OF EXCELLENCE

TQM Division - Quality Circle Forum of India
306, 3rd Floor, Navketan Chambers, 62,
SD Road, Secunderabad - 500003, Telangana
M : 99896 97930, 97417 83948, 99005 09685, 78944 00702.
E-mail: qcfiHQ@qcfi.in; Website: www.qcfi.in

ESG - For Planet

Total Quality People
- A Global Solution

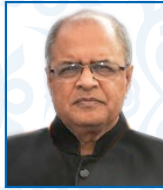
Sengol - Tamil word 'Semmai' - Righteousness
Sanskrit word - 'Sanku' - Shakha - Auspiciousness



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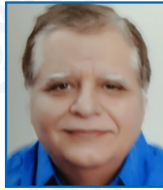
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**Pioneer
1st TQM-India Summit-2023
by QCFI**

Theme: "Breakthrough Quality Solutions – Unlocking Values"

Invitation

Dear Quality Leaders,

With immense pleasure & pride, we solicit your gracious presence in the **1st TQM-India Summit – 2023 by QCFI in association with QCFI Bengaluru Chapter & Dayananda Sagar College of Engineering on 7th October, 2023.**

With this premier event of the country, we are on the threshold of ushering a new era of collaborations for open / disruptive innovations ; and creation / replication of benchmarks across the sectors. The Summit creates synergy of **Best Innovations / Best Practices / Success Stories / Systems & Strategies** from the best of leaders / experts / thinkers from the entire spectrum of industries, institutions. The summit provides a premier networking platform for the accelerated growth of the country.

As a unique knowledge sharing platform, this summit also focuses on 'Technical Papers' from experts / industry breakthrough work/projects and promotes 'open innovation' for greater collaboration between industries and research institutions.

The convention theme is "**Breakthrough Quality Solutions – Unlocking Values**" and focuses on Quantum Value additions, Innovations and Quality approach laying due stress on **structured thought process**. It targets to bring together best practices, solutions from across sectors from the best leaders / performers / thinkers / experts!

QCFI is a one stop solution for all trainings and facilitation for senior, middle and frontline employees for all functional domain and has **Centre of Excellence in operation** with unique Quality Solutions for all types of industries / institutions.

This summit encourages all organisations across the nation to share their structured thought process viz. P-D-C-A; witness the successful TQM stories to get inspired and make a definite headway towards Total Quality Management Systems.

We call upon all organization to come together to create synergy of collective potential to propel India's growth multi fold in shortest time & be part of the Indian - Quality - Movement.

Let this 1st TQM India Summit 2023 be a fulfilling premier event of the country in the pursuit of collective quantum growth.

Looking forward to your active participation of organizations/ teams

Avinash Mishra
President

D K Srivastava
Executive Director

Sunil Shrivastava
Convenor - TQM India Summit
& COO - TQM, QCFI





Eminent Speakers / Panelists Confirmed so far



Dr. Rajiv Kumar

Vice Chairman, Niti Aayog (2017-2022)
Govt. of India



Shri. Arun Misra

Executive Director,
Vedanta Group

Chief Guest - Inaugural Function



Dr Vidyashankar,

Vice Chancellor,
State University (VTU)

Guest of Honour - Valedictory



Shri. Niteen Naik

Chief Executive Officer

TATA Autocomp Systems Limited

Guest of Honour - Valedictory

Shri. Ramesh KV

Managing Director
Accenture India
CMM - Software

Shri. Ranjan Kumar Mahapatra

ED & Head
Indian Oil Institute of
Petroleum Management

Shri. Vinaya Kumar

Executive Advisor
Toyota Boshoku
TPS, TQM

Shri. T R Parasuraman

Executive Advisor
Toyota Kirloskar Motors Ltd
TPS

Dr. Girish Kulkarni

Prof. Neurology,
NIMHANS
NABH and Quality journey

Shri. Sachin Garg

Director
ASQ - World Head Quarters

Takeaways For Participants & Teams

- Networking / Experience sharing / knowing Best Practices / Quality Approaches and Models
- Teams scoring and above will be eligible for ICQCC 2024 (International Convention)
- All the technical papers will be shared on QCFI.in portal and abstract will be published in the souvenir / technical compendium. (Subject to permission from authors / organizations)

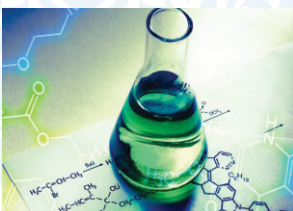
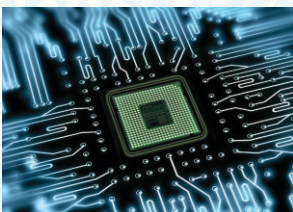
TQM-India Summit - Tentative Schedule

Sl. No	Particulars	Date	Time
01	Registration	6th October	04:00 to 06:00 PM
		7th October	08:00 to 11:30 AM
	Welcome Tea	7th October	08:15 AM
02	Presentations by Teams - Case-study, Technical / Research Papers / Karakuri Kaizen / WCM Cases in Parallel Halls	7th October	08:30 to 01:30 PM
03	Technical Presentations Inauguration Keynote address by Dr. Rajiv Kumar	7th October	09:30 to 11:15 AM
		7th October	11:15 AM
04	Technical Presentations / Panel Discussions / Growth Journeys / Best Practices / Innovations by CXOs and Top TQM Experts	7th October	11:30 - 12:30 PM
			12:30 - 01:30 PM
			02:15 to 03:15 PM
	Lunch		01:30 to 02:15 PM
05	Valedictory & Award Function	7th October	03:30 to 05:00 PM
06	Valedictory - Tea	7th October	05:00 to 06:00 PM



Conclave Features

1. All Organizations eligible
2. Senior, Middle & Junior Management + Contributing Task Performers can be part of the team case-studies.
3. Experiences sharing and insights by CEOs.
4. Panel Discussions by TQM experts.
5. Growth Journey of successful organizations
6. Technical Papers on approaches, methodologies, tools application, quality models, organizational breakthrough experiences.
7. Case Study Presentations following PDCA cycle (using any methodology like 12 Steps, DMAIC, 8D etc., or new ones.)
 - Innovations
 - Creative implementations
 - Best Practices
8. Felicitation to Top TQM supporting organizations.
9. Technical Compendium including abstracts of all technical papers.
10. Technical papers available on Qcfi.in portal





TQM-India Summit 2023 Theme

Breakthrough Quality Solutions – Unlocking Values

The Summit theme focuses on Quantum Value additions, Innovations and Quality approach laying due stress on structured thought process. It targets to bring together best practices, solutions from across sectors from the best leaders/performers/thinkers/experts!

Breakthrough quantum value-additions become a way of life when quality is ingrained in each and every activity of human engagement. The aspirations soar higher on every achievement and redefine new benchmarks. The growth is driven exponentially leveraging creativity and innovation across entire spectrum of industries and institutions! The leaders & managers have increasingly synergised their Inbuilt quality-orientation with structured thought process of Plan - Do - Check - Act (PDCA) through various quality models / systems and are achieving quantum growth in all spheres of human engagement! We have witnessed phenomenal pace of improvement in recent years enabled by artificial intelligence etc., across all value adding entities!

The TQM National Summit seeks to provide a pioneer National Platform to share such breakthrough innovations, best practices, success stories, Case studies, Strategies /Models from across the sectors for larger good for the country to learn and replicate from each other.

The Sub themes will be focussing on Innovations and best practices of sector specific solutions from Engineering, Automobiles, Cements, FMCG, Power, Iron and Steel, Metal & Mining, Oil and Gas, Education, Hospitals, PSUs, etc. from entire functional domains of HR, EHS, Logistics, Operations, Maintenance, Supply Chain, Commercial, Finance, Digitalization and so on .

Karakuri Kaizen

India needs low cost automation and Karakuri Kaizen have started making inroads in Indian Industries giving significant value additions. Special focus will be provided in this summit by experts and implemented Karakuri Kaizens.

Industrial Visit

TQM-India Summit 2023 organizes Industrial visit on **Friday 6th October, 2023** to a prominent TQM practicing Industries in and around Bangalore. An opportunity to view and experience best TQM practices first hand and to interact with the real working environment.

1. ACE Manufacturing Systems, Peenya, Bengaluru
2. Toyoda Gosei South India, Toyota Techno Park

There are limited seats. Reservation on first come first serve basis.

Industrial Visit Fee: Rs 2000/- per member + GST (18%)

WCM - World Class Manufacturing

QCFI has been spearheading very fundamental model of WCM and supports industries through Agile total employee Involvement building competencies and culture. Experts and teams will share their implementation Cases.

Exhibition Stalls

This unique event provides an excellent opportunity to meet Quality Professional / Middle & Top Management of Organizations across India involved in all stages of production of materials. This Summit Exhibition offers a much needed industry platform for Networking, Exhibiting their Products/Services to find and make new business connections. TQM-India Summit is expected to draw more than 1500 Quality Professionals across Indian Industry.

Exhibition Stalls (2mts X 3mts) Rs 10,000 for 1 Day with 2 Persons



TQM-India Summit - 2023 About Casestudy

- Eligibility** : All Organizations eligible
Senior, Middle & Junior Management + Contributing Task Performers can be part of the team.
- Sectors** : Engineering, Automobiles, Cements, FMCG, Power, Iron and Steel, Metal & Mining, Oil and Gas, Education, Hospitals, PSUs, etc.
- Functions** : O&M, Logistics, Commercial, EHS, FIN, Engg / Utility / HR / OD / L&D / CSR / Administration, Services, Digital/IT etc
- Sub Themes** : Innovations, Best Practices, High impact Work / projects, Creative implementations, Learning and development, Karakuri, WCM, Quality Models, Daily Work Management, Policy Deployment, M P C P, Improvement Methodologies, Waste to Wealth and so on.

Note* TQM Initiatives by organization relating to Daily Management / Policy Deployment / Check Points etc., or TQM Systems resulting in validated gains can also very well be put up as case study conveying P-D-C-A Steps.

CASE STUDY SUBMISSION GUIDELINES / EVALUATION CRITERIA.			
- Structured thought process needs to be conveyed mentioning Plan-Do-Check-Act steps. May use any methodology like 12 steps of QC, DMAIC, 8 D etc., or new ones.			
S.No	Step / Item	Case Study Submission Guidelines / Evaluation Criteria (Quality Tools applications to be made very objectively to enhance analysis/ understanding / interpretation and support implementation; Tools should be used only when relevant / useful. Following guidelines to be followed objectively (And not exhaustively) as per case-need.	Max Marks
Plan	Problem / Project Identification, selection & defining	<ul style="list-style-type: none"> ➤ Identification of existing problems/projects, prioritization and/or selection of a problem/project ➤ Defining the problem with target completion dates for milestones ➤ Objectives and Goals/targets setting for improvement 	10
	Observation and Determining Methods of reaching goals	<ul style="list-style-type: none"> ➤ Providing a broad understanding of the current situation from several angles alongwith relevant data ➤ Indicating the learning, inferences and understanding of the problem to connect with methods / strategy for reaching targets ➤ Determining methods/Team Charter/ system Standards/practices etc. for reaching Goals 	10
DO	Competence building	<ul style="list-style-type: none"> ➤ Planning and Execution of Necessary Training and Education to right people in right nos in a timebound manner for right delivery of project Plan 	05
	Measurements, Analysis, Solution(s) development	<ul style="list-style-type: none"> ➤ Accurate and consistent Data collection related to Problem/Projects for correct status / baseline assessment ➤ Causes/Critical Success factors' identification, validation through experience or experiments; and prioritization ➤ Possible solutions generation, solution finalization based on relevant factors and risk analysis 	10
	Trial implementation	<ul style="list-style-type: none"> ➤ Trial implementation of selected solution following PDCA cycle and collection of sufficient data post-implementation 	10
Check	Check Checking the Results	<ul style="list-style-type: none"> ➤ Checking the Result for significant improvement based on data before and after implementation ➤ Check-on the causes and required implementation-correction / alignment, other side effects, if any. STUDY and Consolidating the Learnings 	10
ACT	Standardization / Holding the gains	<ul style="list-style-type: none"> ➤ Regular full scale implementation of tested-solution after necessary results-confirming-iterations ➤ Defining new standards or revising existing standards ➤ Defining Solution-Sustenance measures with necessary Training to implementors, developing Checklists, New SOPs, layout modifications, etc. ➤ Financial Impact should be duly vetted by Unit Finance Dept. 	10
Learnings and Way-	Conclusion and Wayforward	<ul style="list-style-type: none"> ➤ Consolidating the Learnings and Core-strengths on Organization Challenges, Startegy, Objectives and Target setting, Process excellence of measurements and Analysis, Implementation excellence using PDCA and Solution sustenance measures, Team work etc. ➤ Defining new benchmarks / future projects 	05
TOTAL for casestudy pre-evaluation			70
		Presentation Evaluation at the venue on 7th October Criteria	
<ul style="list-style-type: none"> • Presentations Time: 15 Mins Presentation + 3 Mins Q&A • Case Study to be submitted by 31st August 2023 at the portal. 	Sequence & Clarity		05
	Communication Skills		05
	Time Management		05
	Special Features (Innovation)		05
	Question and Answers		10
	Total for Presentation		30
	Total Evaluation Marks		100



Technical / Research Papers should be conveyed in structured way (P-D-C-A), will have 15 minutes for presentation, and will be recognised with a certificate



Fee Details

Delegate Fee

Rs 10,000/- per delegate
(CXOs / Paper Presenters / Others)

Team Fee

Rs 20,000/- for upto 3 member team
Rs 7,000/- per additional member

STUDENTS/FACULTY/RESEARCH SCHOLARS from

- Educational Institutions & Social Organizations.
Rs 5,000/- per delegate
- Rs 3,500/- per person presenting technical papers by Faculty/Research Scholars

Note*

- Registration of teams/delegates at online link <https://qcfi.in/qcfihq>
- using QCFI membership ID or Guest login. Registration Guidelines on Qcfi.in
- Last date for payment for registration by teams / delegates - 10th Sept, 2023.

- GST @ 18% applicable on registration fee.

Cancellation

- On or before 15/09/2023 - 80% will be refunded
- 16/09/2023 to 20/09/2023 - 50% will be refunded

NOTE : Above fee includes Hi Tea, Lunch, Summit Souvenir and Award.

Mode of Payment

- For online registrations and payment please logon to <https://qcfi.in/qcfihq>
- Demand Draft: In favour of "Quality Circle Forum of India" payable at Hyderabad.

•NEFT Payment

IFSC/RTGS Code UTIB0000027 Axis Bank A/C No. **912010049263067** or
IFSC/RTGS Code ICIC0000048 ICICI Bank A/C No. **004801046457**

Last Date of uploading Case studies / Technical Papers along with 200 words abstract August 31st, 2023

About the Venue: (DSCE)

Dayananda Sagar College of Engineering (DSCE) is approved by All India Council for Technical Education (AICTE), Govt. of India and affiliated to Visvesvaraya Technological University. It has widest choice of engineering branches having 18 Under Graduate courses & Graduate courses. In addition, it has 20 Research Centres in different branches of Engineering catering to research scholars for obtaining Ph.D under VTU. Various courses are accredited by NBA.

The Institute is spread over 23 acres of land with large infrastructure supported by laboratories with state-of-the-art, Equipment & Machines. The Central Library with modern facilities and the Digital Library provides the knowledge base for the students. The College has state-of-the-art auditoriums and AC presentation halls with good infrastructure.



For any query for registration etc., contact

Centre of Excellence; TQM Division - Quality Circle of India

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