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*Quality Circle Forum of India  
Delhi Chapter*

# *Chapter Convention On Quality Concepts*

**21<sup>st</sup> October 2023**



**Theme: “NURTURE QUALITY CONCEPTS FOR A  
BETTER FUTURE”**

In association with



**VENUE : MANAV RACHNA UNIVERSITY**

Sector – 43, Aravalli Hills, Delhi – Surajkund Road, Faridabad – 121004, (Haryana), India

# Invitation

Dear Quality Fraternity and Practitioners,

On behalf of Governing Council of QCFI – Delhi Chapter I am pleased to invite you to 34<sup>th</sup> CCQC of J&K, HP, Punjab & NCR Region on 21<sup>st</sup> October 2023. The convention is being organised in association with **MANAV RACHNA UNIVERSITY, FARIDABAD**. This is the 34<sup>th</sup> Quality Concept Convention in Delhi– NCR.

For about four decades QCFI – Delhi Chapter has been playing a significant role in propagating various Quality Concepts under the umbrella of TQM through education, training, demonstration and assistance for implementation of Quality Concepts in Manufacturing, Service and Education sectors etc. in North India.

The convention theme is **“NURTURE QUALITY CONCEPTS FOR A BETTER FUTURE”**.

The convention will provide an opportunity to participating teams to share their success stories through presentations and learn from other organisations.

About 1000 delegates & guests across nearly 200 teams are expected to participate in this convention to share their success stories.

This convention will focus on the employees' involvement & engagement to tap into their hidden potentials to develop effective solutions to problems and to achieve continual improvement in the organization.

I also urge you nominate maximum number of teams and delegates from your organisation.

Looking forward to seeing you at MANAV RACHNA UNIVERSITY, FBD.

**G Venkataramanan**

*Chairman – QCFI DC*



## Objectives

- To offer the participants an opportunity to share and exchange their experiences and best practices
- To make the Quality Concepts movement self-generating and an ever-growing segment of Total Quality Management
- To encourage the spirit of competition, team work and continuous improvement

## Beneficiaries

- Existing Quality Concepts team members
- Establishments desirous of starting Quality Concepts
- Organizations striving to keep pace with changing global scenario
- Organisations aiming for world class quality

## Points to remember

- Participants are informed that only vegetarian food will be served in the convention.
- For QC pre-evaluation in CQCC, only 10 Steps (Step 3 to 12) of Problem Solving Process (PSP) will be evaluated. Detailed pre-evaluation criteria for Quality Circle case studies and case studies of other concepts is included at the end of this brochure.
- For Quality Circle Record Book marks will be included in CCQC 2023. Hence soft copy QC Record Book must be mailed with case study in PDF format. In case same is not mailed please do handover at Registration Counter at the venue. Case Study should not be more than 20 MB. Please do not put any password on case study presentation.
- Participation Certificate will be issued to all the registered participants / delegates.
- Team winning Gold Award will qualify for participation in NCQC. Award criteria in CCQC is:  
Above 70% marks – Gold  
From 60% but below 70% marks – Silver  
Below 60% marks – Bronze

## Case Study Presentation

Case studies by Quality Concept teams from Manufacturing Industries, Service Organizations, Banks, Hospitals and IT industries will be presented in the convention. Case studies will be presented only by the members of the QCs. **There is no restriction on the number of teams being nominated from the same organization.**

- Oral Presentation will be for a duration of **12 minutes followed by Q&A session for 3 minutes and 2 minutes** for Change over.
- Computer & LCD Projector will be provided at the venue. (To avoid compatibility issues, teams are recommended to bring their laptop)

## Poster/Slogan/Essay Writing

The above competitions will provide an opportunity to the QC members to exhibit their creative talent. Theme of poster competition is "NURTURE QUALITY CONCEPTS FOR A BETTER FUTURE". Poster should be on Chart Paper. Please submit the poster at registration counter or send to our registered address. You can use English or Hindi language.

## Pre-Evaluation Criteria – CCQC 2023

### Quality Circle Case Study Evaluation (Step No. 3 to 12 only)

No.	Step	Marks
01	Identification of Problems	-
02	Selection of the Problem	-
03	Define the Problem	6
04	Analysis of the Problem	6
05	Finding out Root Causes	6
06	Root Cause Analysis	3
07	Data Analysis	6
08	Development of solution	6
09	Foreseeing Probable Resistance	3
10	Trial Implementation and Check Performance	12
11	Regular Implementation	6
12	Follow-up and Review	6
<b>TOTAL</b>		<b>60</b>

### Quality Circle Register Evaluation Criteria

No.	Activity/Area	Marks
01	General Information	2
02	Project Information	1
03	Attendance	1
04	MOM compared with Activity Plan of case study	3
05	Monitoring of minutes (By HOD,Co-coordinator, Facilitator)	2
06	Special Features	1
<b>TOTAL</b>		<b>10</b>

### Allied Concepts – Kaizen / LQC / Six Sigma / SMED

No.	Step	Marks
01	Selection of the Problem	5
02	Define the Problem	10
03	Measurement of data on problem/problem analysis	15
04	Analysis of the problem for root causes	20
05	Implementation of the solutions / counter measures	10
06	Tangible / Intangible Gains	5
07	Control/follow-up	5
<b>TOTAL</b>		<b>70</b>

### Allied Concepts – 5S

No.	Step	Marks
01	Selection of Area/Problem	5
02	Present Status	10
03	Steps taken to implement 1 S & 2 S	15
04	Standardization steps taken	20
05	Tangible Gains interms of money, space, safety, time etc. and Intangible gains	10
06	Follow up & stabilization	5
07	Any special activities taken	5
<b>TOTAL</b>		<b>70</b>

### CFT , SIT , QIT using PSP 7 Step Approach

No.	Step	Marks
01	Select Topic	5
02	Understand Situation and Set Target	15
03	Plan Activities	5
04	Analyse Causes	20
05	Consider and Implement Countermeasures	15
06	Check Results	5
07	Standardise and Establish Control	5
<b>TOTAL</b>		<b>70</b>

## Presentation During Convention (Offline or Online)

No.	Criteria	Marks
01	Sequence	5
02	Communication Skills	5
03	Time Management	5
04	Special Effects	5
05	Judge's Question & Answers	10
<b>TOTAL</b>		<b>30</b>

## Participation Fee and Registration

Case Study	Team Members (No.'s)	Fee + GST
Quality Circle	6	₹ 20,500+18% GST
Allied Quality Concepts	3	₹ 15,500+18% GST
Delegates	Per Person	₹ 3,500+18% GST

Registration for QC / Allied Concept team starts from  
**5<sup>th</sup> October 2023** and will be closed on **15<sup>th</sup> October 2023**

LAST DATE OF PAYMENT  
**15<sup>th</sup> October 2023**

## QCFI Bank detail for online payment:

**Account:** Quality Circle Forum of India, Delhi Chapter **IFSC:** ICIC0000021

**Account No.:** 002101053836

**PAN No.:** AAAAQ0008P

**Bank:** ICICI BANK, Sector 14, Gurugram

**GST No.:** 06AAAAQ0008P1ZN

### Address

Quality Circle Forum of India, Delhi Chapter,  
408/409, 2nd Floor, Ganpati Arcade, Gurudwara  
Road, Gurugram, Haryana – 122001

### Contact Us

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Ankita: +91 98185 60439

Office LL No.: 0124 4011675 | 0124-2225617/18

Email: [qcfidc2002@yahoo.co.in](mailto:qcfidc2002@yahoo.co.in) | [qcfidc@gmail.com](mailto:qcfidc@gmail.com)



# Team Registration Form

Please register our Team for Convention from our Organization.

Team Name: ..... Type of Project: QC/Allied .....

No.	PARTICIPANTS FULL NAME IN CAPITAL LETTERS ONLY
01	
02	
03	
04	
05	
06	
07	
08	
09	

## Organization Details:

Name: .....

Address: .....

QCFI Membership No. : ..... Valid Up to (Date): .....

GST No. : .....

## Organization Details:

Name: ..... Designation: .....

Mobile No.: ..... Phone No. (Direct): .....

Email Id.: ..... Signature: .....

## Payment Details:

Cheque should be drawn in favour of **Quality Circle forum of India, Delhi Chapter**

Amount Rs: .....

Cheque No.: ..... Dated: .....

Bank: ..... Branch: .....

## For NEFT/ RTGS Payment details:

UTR No: ..... Dated : .....

# About MRU



[Manav Rachna University](#) (MRU) is a leading State Private University (established by Haryana State Legislature Act No 26 of 2014 & under section 2(f) of UGC Act 1956), offering globally relevant education. The University has evolved from Manav Rachna College of Engineering (MRCE), which was established in the year 2004, a NAAC accredited 'A' Grade institution. Manav Rachna University is among the Top 2 Emerging Engineering Institutions of India and has been ranked the No. 1 Engineering Institution in India for Research Capability & Placements in the Times Engineering Survey 2021. The university has been bestowed with QS I-Gauge Gold rating, modeled after the QS 5-star international rating. QS I-Gauge has certified Manav Rachna University as a globally recognized and benchmarked higher education institution offering online education in appreciation of the digital shift and readiness level of the University towards online education during the global pandemic.

The accreditations/rankings are testimonial to the trust of accrediting bodies in the quality of education being offered, a well-established teaching and learning process guided by the global best practices and a culture of academic excellence promoting research, innovation & entrepreneurship.

## Vision

To educate students in frontier areas of knowledge enabling them to take up challenges as ethical and responsible global citizens

## Mission

- To impart outcome based holistic education
- To disseminate education in frontier areas
- To produce globally competitive, ethical and socially responsible human resources
- To produce human resources sensitive to issues of Environment and Sustainable Development
- To develop Environment and Sustainable development as a thrust area of research and development.

## Quality Policy

To continuously learn from the best practices, study role models and develop transparent procedures for empowerment of stakeholders.

## Strategic Objectives

- To facilitate, enhance & promote innovation in curriculum design and delivery and have Outcome-oriented Learning Culture.
- To promote Research Environment and Management Practices.
- To enhance the quality of the student learning experience.
- To provide Resources and Infrastructure for Academic Excellence.