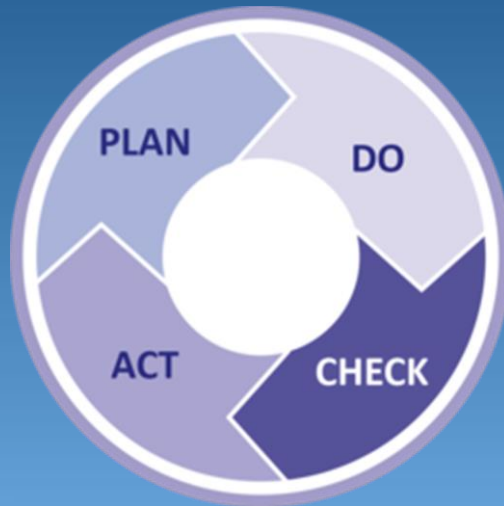# 32nd CHAPTER CONVENTION ON QUALITY CONCEPTS

Date: 27th-28th September-2024

Venue : Bokaro Club Limited, Bokaro

Theme : "Investing in people, building a better future"

Organised by Quality Circle Forum of India, Bokaro Chapter

INVITATION

Dear Quality Fraternity & Practitioners,

Quality Circle Forum of India – Bokaro Chapter has great pleasure in extending a warm invitation to all the Institutional, Life, Individual, and QC members to participate in the 32nd Chapter Convention on Quality Concepts (CCQC - 2024). The convention theme is **"Investing in people, building a better future".** This mega event will be an excellent platform for presenting the best of the work done by various quality practicing organizations. It will be a unique opportunity for all of us to share and learn. We earnestly request all the QCFI members to participate in large numbers to make this *Convention a Great Success.*

Shri MK Dubey
Hony. Secretary, QCFI. Bokaro Chapter

ABOUT THEME : "INVESTING IN PEOPLE, BUILDING A BETTER FUTURE"

The theme is befitting to our forum's primary purpose of "People building philosophy" as the forum is engaged in the primary activity of "Developing people" through training and handholding of various quality concepts.

It aims at holistic development of human individuals who unleash their creative potential given an opportunity and empowerment. Indeed QCFI in its journey of 4 decades has seen leap jump of first line employees in multiple organizations who have been effectively trained, come upto a level of attaining their full potential and capabilities. they are able to achieve self & mutual development and organizational development.

Training people in QC circle/ LQC/ LSC / Kaizen /5S / TPM etc., as an important part of development and workplace utilization have given rise to many organizations practising company wide improvement activities.

Investing in people has helped in interactive behaviours in team working with desired positive approach to any of the challenges.

This is what Dr K Ishikawa, Japanese organizational theorist, father of quality circle propounded as "Human Value Goals" as happiness to mankind. Mr. Kōnosuke Matsushitaa who referred to as the "God of Management" in Japan has stated "we make people before we make products"

After all everyone in life has an ambition that they have happiness in realising self worth happiness in continuous learning, happiness being recognized for their contribution in their own way to the qualitative improvement of the organization, society and nation at large. All these can be achieved only through people building & people engagement in a cost effective way for a better future & growth.

Programme schedule

DAY 1 – FRIDAY 27ᵀᴴ SEPTEMBER 2024 AT BOKARO CLUB LTD

- 03-30 PM– 04-30 PM   Registration
- 04-30 PM – 05-00 PM   Knowledge Test
- 05-00 PM – 06-00 PM   Model Competition

DAY 2 – SATURDAY, 28TH SEPTEMBER 2024 AT BOKARO CLUB LTD & L&D CENTRE OF BOKARO STEEL PLANT

- 10-00 AM– 02-30 PM   Technical Sessions
- 01-00 PM- 03-00 PM   Lunch
- 04-30 PM onwards   Valedictory /Award Distribution Function at Main Auditorium of L&D Centre of Bokaro Steel Plant

Case Study Presentations

- Case study can be presented in Hindi or English
- Max. 15 minutes are allowed to present a case study on Quality Circles plus 3 minutes for questions/answers.
- Multimedia projector and a table for model display will be provided
- Other Quality Concepts include:
  - Lean Quality Circles   • 5S
  - CFT   • Kaizen
  - Any other allied Concepts like QIT, SGA, CFT, etc.

Submission

- Organization to send soft copy of Quality Circle and Other Concepts case studies via email to qcfibok@gmail.com (20 MB max.)
- QC Meeting Register to be submitted during registration for evaluation.
- Clearly mention the concept and the title of the Project on the first page of the case study. (i.e. QC, Lean QC, 5S, Kaizen, etc.)
- Case studies to be submitted on or before **10th September 2024**
- Based on the evaluation, the participating teams will be given trophies (Either Gold, Silver or Bronze) during the valedictory session.

Registration

- Payment of Registration fee, adding GST as applicable to be paid by Cheque / DD favoring 'QCFI – Bokaro Chapter, payable@Bokaro Steel City**.

Category	Registration Fees (Rs.)
Quality Circle Team – Six Members (max.) including facilitator	Rs. 18,000/- + 18% GST
Other Concepts - 3 members (max.) / per team	Rs. 9,000/- + 18% GST
Each additional member/delegate	Rs. 3,000/- + 18% GST
Engineering / Management Students	Rs. 1,500/- + 18% GST
MSME Stream member/delegate	Rs. 2,500/- + 18% GST

**A/c No. 02430100018110 GST: 20AAAAQ0008P2ZW

Bank Name : UCO BANK- Branch: B-3, CITY CENTRE, SECTOR-4 BOKARO STEEL CITY, IFSC Code – UCBA0000243 The organizations are requested to send NEFT payment details to our office through email.
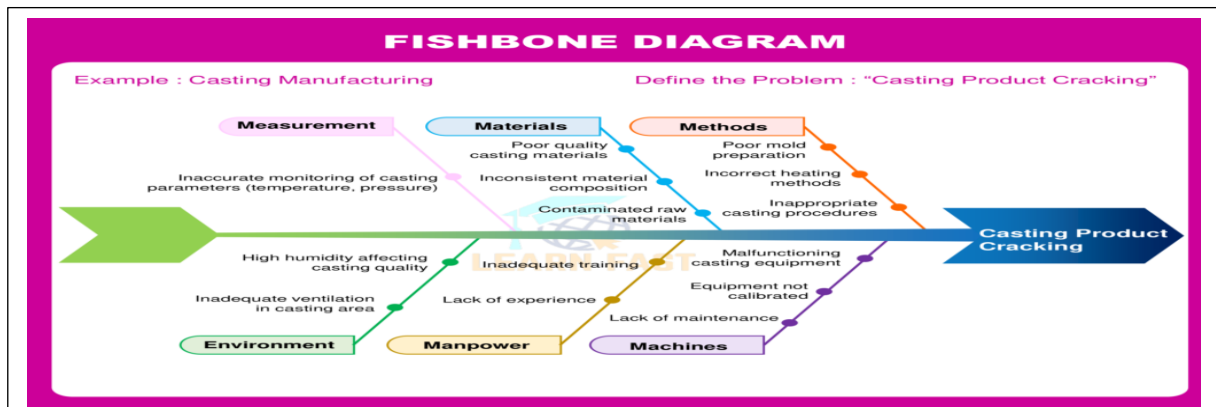
Contact :

1. Shri MK DUBEY 8986871847
2. Shri R Harkarni 8986871488
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4. Shri S Sinha   8986874219
5. Shri LV Singh   8986875803
6. Shri NC Pathak 8986873351

Our Address

To

The Hony. Secretary, QCFI, Bokaro Chapter,

Sector-2/C, First Floor, BSL Safety Training Centre, Bokaro Steel City – 827001 (Jharkhand)

Email: qcfibok@gmail.com

Evaluation Criteria for Chapter Level

Sr. No.	Activity / Area	Marks
1	Pre-evaluation	60
2	Register Marks	10
3	Case Study Presentation Marks	20
4	Question / Answer based on Project presented	10
	Total	100

Case Study Presentation Marks

Sr. No.	Activity / Area	Marks
1	Sequence	05
2	Communication Skills	05
3	Time Management	05
4	Special Effects	05
5	Question / Answer	10
	Total	30

Register Evaluation Criteria

Sr. No.	Activity / Area	Marks
1	General Information	02
2	Project Information	01
3	Attendance	01
4	Meeting minutes – compare with milestone chart of case study	03
5	Monitoring of meeting minutes (By HOD, Coordinator, Facilitator)	02
6	Special Effects	01
	Total	10

QC Case study evaluation criteria

Sr. No.	Activity / Area	Marks
3	Define the Problem	06
4	Analysis of Problem	06
5	Find out Causes	06
6	Root Cause Analysis	03
7	Data Analysis	08
8	Development of Solution	08
9	Foreseeing Problem Resistance	03
10	Trial Implementation and Check Performance	08
11	Regular Implementation	06
12	Follow up and Review	06
	Total	60

Pre – evaluation Criteria for LQC and other Allied Concepts

Sr. No.	Activity / Area	Marks
1	Selection of Problem and its relevance to the concept	10
2	Define the Problem / Project	10
3	Data Collection (Measurement)	10
4	Analysis of the Data	10
5	Solution, Implementation and Gain	20
6	Follow up and Control	10
	Total	70

Glimpses CCQC-2023