

Quality Circle Forum of India,
Rajsamand Chapter

24th Chapter Convention on Quality Concepts

19-20th Sep 2025

Theme

“Quality Concepts for Atma Nirbhar Viksit Bharat”

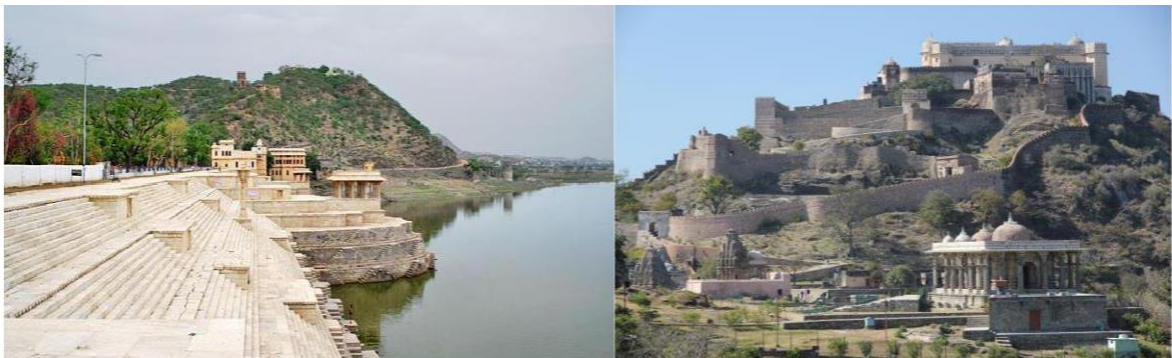
Venue

UDAIPUR (Rajasthan)

Organized by:
Quality Circle Forum of India, Rajsamand Chapter

Postal Address
Shanti Colony, Post Office: Kankroli
District: Rajsamand (Rajasthan)

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Mr. Narayan L Mali

Invitation from The Advisory Board and Governing Council

The Advisory Body and Council Members of the Rajsamand Chapter extend a warm invitation and heartfelt welcome to all for the 24th Chapter Convention on Quality Concepts (RCCQC 2025), to be held in Udaipur, Rajasthan, on September 19–20, 2025. This year's convention theme is: **“Quality Concepts for Atma Nirbhar Viksit Bharat.”**

The Quality Circle Forum of India (QCFI) has been at the forefront of promoting education, training, dissemination, and implementation of Quality Concepts across various sectors—including industry, services, education, healthcare, rural development, and society at large—at the national level. This has been made possible through the active support of its widespread network of chapters, sub-chapters, and centers throughout India. Noteworthy initiatives such as engaging 100,000 MSMEs and involving an equal number of households in the 5S methodology represent significant milestones toward fostering a nationwide cultural transformation. The adoption of Total Quality Management (TQM) is a strategic step aimed at enabling organizations to emerge as true global leaders.

Established in 2001, the Rajsamand Chapter has been instrumental in advancing these initiatives within both industrial and service sectors. It continues to play a pivotal leadership role in the implementation and sustained support of Quality Concepts. This year's convention will be held in **Udaipur**, one of the **top ten cities and tourist destinations in the world**. Thanks to an excellent monsoon season, the city is lush with greenery, and its iconic lakes are at their most picturesque. We're confident you won't want to miss this exceptional opportunity.

Udaipur is currently at its scenic best, with full lakes and stunning natural surroundings. The city is well connected by air, rail, and road, making travel convenient. While you're here, you can explore some of Rajasthan's most renowned historical and cultural landmarks, including Udaipur itself, Kumbhalgarh, Ranakpur, the Srinithji Temple in Nathdwara, the Dwarkadish Temple in Kankroli, and the magnificent manmade lakes of Jaisamand and Rajsamand. All these attractions are located within a 100 km radius of Udaipur.

You and your teams will be our honored guests at the Convention. We appreciate your full support to make the event a grand success. It's a valuable chance to share knowledge and learn together. A general programme outline is included in the brochure. The detailed schedule will be shared one week before the event. Please let us know your preferred date of participation. Avoid scheduling all team presentations on the same day. We are planning visits to select organizations to observe quality practices.

Key Contact Persons: Dr. NK Sharma- 9511560069, 7023960069, Mr. DC Paneri- 9001294931, Dr. SK Jagasia 7046017171, 9951938877, Mr. Narayan Mali- 8949674732, 9468656379.

Places to Visit in & around Udaipur (Within 100 KMs)



City Palace - Udaipur



**UDAIPUR
FATEH SAGAR LAKE**



Lok Kala Mandal Udaipur



Shilp Gram - Udaipur



India's Biggest Shiv Murti- Nathdwara



Srinath ji Temple- Nathdwara



Vijay Stambh- Chittorgarh



Dwarkadheesh Temple & Lake Rajsamand

Guidelines

Only **QCFI Institutional members** are eligible to nominate Quality Circles, TPM Circles, 5-S, WCM Circles, Kaizen, Six Sigma, Poka Yoke, SMED, Lean QC, Safety Circles, HR Circles, TQM teams, and QIP teams for case study presentations. Non-members may register on the spot. To become a member, visit the QCFI website (qcfi.in), download the membership form, & attach a cheque or draft. Please submit your case study in PowerPoint format, including a description or story, via WeTransfer or Google Drive, and send the link. The language should be either Hindi or English. The last date to receive case studies is **12th September 2025**. Please send your submissions to **nks1958@gmail.com** and **skjagasia@rediffmail.com**.

Judges will evaluate presentations and their decision will be final and binding. Case study & presentation evaluation criterion are as per HO guidelines. (Refer evaluation Criterion). Winning certificates will be given at the CCQC venue itself. Awards will be given to teams based on evaluation along with certificate and trophies. **Gold (70% & above), Silver (60% & Above) & Bronze award (below 60%).**

An **on-the-spot quiz** will be held at the venue. Submit your Posters (A3), Cartoons (A3), Poems. (max 8 lines), slogan (2 lines) and 10-minute Skit scripts on **CCQC-25 theme, by 12th September 2025**. Only the top three winners from your organization should send entries, with a maximum of two competitions per participant. Email entries with the subject "RCCQC-2025 Competition" to **sangyash1@gmail.com** and **skjagasia@rediffmail.com**. Selected entries will advance to the National Level (NCQC 2025). Winners need not participate in RCCQC unless part of a presenting team. Awards will be presented to participating teams. Case study participants evaluated in the first half should join the Opening Ceremony Hall for awards at 4 PM after lunch. Participants can collect their **kits on 18th September 2025 at 5 PM onwards at the convention venue** or on the day of presentation whatever suitable.

You have to deposit the required fee online only as per following bank details: Quality Circle Forum of India- Rajsamand Chapter, payable at Kankroli / Rajsamand. **GSTIN No- 08AAAAQ0008P1ZJ**. HSN/SAC Code – 9992, 999293 (Commercial Training & Coaching Service) **PAN NO- AAAAQ0008P**. You have to deposit fee directly in the account of Quality Circle Forum of India- Rajsamand chapter, Account no – 51060280431, SBI, (Branch code – 031211), IFS Code-SBIN0031211.

Please confirm us about final participation details by **12th Sep 2025**. No requested will be entertained for registration after **this date**. Please ensure that **your fee is deposited prior to participation and confirmed by us via mail**. Programme schedule will be communicated to teams in due course. Teams will be required to be present **at venue at 7.30 am** followed by Breakfast & kit collection if not collected on previous day. **Inauguration will start at 9.15 am & programme will end at 5.30 pm on each day.**

QCFI Rajsamand Chapter- CCQC 2025- Registration & Payment

| | | |
|----------|---|---|
| 1 | Name of the Organization | |
| 2 | Complete address of the organization | |
| 3 | PAN No: GST No: | |
| 3 | Name of the contact person with mobile nos. | |
| 4 | QCFI Membership No: Permanent / Annual with Validity date | |
| 5 | Fee details as per above (for 4.0 } Fill up below mentioned columns | Online deposit reference details: Date & Amount |

| Type of team | No of Members | Fee | GST | Total= Fee+ GST | TDS Deducted | Net amount Paid |
|---------------|---------------|-----|-----|-----------------|--------------|-----------------|
| QC | | | | | | |
| Allied | | | | | | |

Mandatory- Please send complete list of Participants (without spelling mistake(s) in English to print individual & Organisational to have printed certificates. No correction will be possible later on.

Fee Structure for Participation (IN Rs.)

| Stream (Choose) | Non-Member | | | Institutional Members | | |
|-----------------|------------|-----|-------|-----------------------|-----|-------|
| | Fee | GST | Total | Fee | GST | Total |
| Per Member fee | 4000 | 720 | 4720 | 3000 | 540 | 3540 |

Multiply the fee as per nos of QC members e.g. 3540 x 6 = Rs 21240 &/ Or Lean QC 3540 x 3 = Rs 10620/- OR a Individual delegate @ Rs 3540/-.

Note: (1) It is mandatory for each organization to **deduct TDS at source** Non-Compliance to do so will be sole responsibility of the organisation to bear any tax liability applicable on them in future, and QCFI will not be responsible.

Note: (2)- Individual Ladies (Max: 6 Nos) having Permanent life Membership of QCFI, will be allowed to make 5-S at home presentation without fee. Prior to presentation at CCQC, a preliminary screening will be done to shortlist. Certification of Participation & reward will be given. They should not be employee of any organisation.

Note: (3) - Any organization nominating more than 50 participants can nominate **two members free** to participate in the convention as delegate. He can be Company Executive /coordinator / facilitator etc.

| Evaluation Criteria for Quality Circle Case Studies | | |
|--|---|--------------|
| SN | Activity Area | Marks |
| 1 | Pre-Evaluation of case Study | 60 |
| 2 | QC case study Oral Presentation | 30 |
| 3 | QC Register (Connect on zoom & get evaluated) | 10 |
| | Total | 100 |

| QC Case Study Pre-evaluation Criterion | | |
|---|--|--------------|
| SN | Activity Area | Marks |
| 1 | Identification of the Problem | - |
| 2 | Selection of the Problem | - |
| 3 | Define the Problem | 6 |
| 4 | Analysis of the Problem | 6 |
| 5 | Finding out causes | 6 |
| 6 | Root cause Analysis | 3 |
| 7 | Data Analysis | 6 |
| 8 | Development of Solution | 6 |
| 9 | Foreseeing Probable resistance | 3 |
| 10 | Trial implementation and check performance | 12 |
| 11 | Regular implementation | 6 |
| 12 | Follow up and Review | 6 |
| | Total | 60 |

| QC Register Evaluation Criterion | | |
|---|--|--------------|
| SN | Activity Area | Marks |
| 1 | General Information | 2 |
| 2 | Project information | 1 |
| 3 | Attendance | 1 |
| 4 | Minutes of Meetings- Compare with Milestone | 3 |
| 5 | Monitoring of Minutes- HOD, Coordinator/ Facilitator | 2 |
| 6 | Special Features | 1 |
| | Total | 10 |

Oral Presentation Evaluation Criterion for QC & Allied

| SN | Activity Area | Marks |
|----|-----------------------------|-----------|
| 1 | Sequence | 5 |
| 2 | Communication Skill | 5 |
| 3 | Time Management | 5 |
| 4 | Special Features | 5 |
| 5 | Judges Question and Answers | 10 |
| | Total | 30 |

Case Study Evaluation Criterion for Allied Concepts

| SN | Activity Area | Marks |
|----|---|-----------|
| 1 | Define the Problem- (Business Case, Voice of Customer, Project Charter, SIPOC) | 10 |
| 2 | Measure- Data collection and Compilation of Performance, Key Processes & Product parameters | 15 |
| 3 | Analyze the Problem – C&E diagram, RCA & Data Analysis of root cause(s) | 15 |
| 4 | Improvement- Solution, DOE & Hypothesis testing | 20 |
| 5 | Control- Standardization, Result & Sustenance | 10 |
| | Total | 70 |

(1) Case Study Evaluation Criterion for 5- S Case Study

| SN | Activity Area | Marks |
|----|--|-------|
| 1 | Initial Efforts- 5-S org. Structure, Initial photographs & Step for- 1 S | 10 |
| 2 | Activities of Housekeeping- 1S, 2S, 3S, activities with photographs | 15 |
| 3 | Implementation of 4-S (Development of standard Practices, and follow up) | 15 |
| 4 | Audit System- Self and Mgmt. Audit | 10 |
| 5 | Status of 5-S Implementation-Before & after pictures, gain & Jagruti group, 5-S at home) | 10 |
| 6 | Follow-up and review system along with special activities | 10 |
| | Total | 70 |

| Evaluation Sheet for Integrated Safety Circle Case Study for CCQC & NCQC | | | | |
|--|---|-------------|--------------|------|
| Team | | | Project Type | |
| Steps | | Description | Max Marks | |
| | | | Lag | Lead |
| Step-1 | Identification of Hazard and Risk associated with them (Each complete filled row will deserve 0.4 marks). | | 25 | 25 |
| 1A | Recording of unsafe act and conditions with risk associated with them along with action taken for elimination as per format. Each complete filled row will deserve 0.4 marks subject to (maximum 20 marks). First 50 observations will only be considered for evaluation purpose, rest can be segregated and shown either in Tabular or Graphical form. | | 20 | 20 |
| 1B | Observation = $UA/(UA+UC) \geq 75\% = 5$ Marks = $50\% \leq UA/(UA+UC) < 75\% = 3$ Marks = $25\% \leq UA/(UA+UC) < 50\% = 2$ Marks = $5\% \leq UA/(UA+UC) < 25\% = 1$ Marks = $UA/(UA+UC) < 5\% = 0$ Marks | | 5 | 5 |
| Step-2 (D) | Defining and selection of Problem | | 9 | 9 |
| 2A | Selection of Problem | | 2 | 2 |
| 2B | Planning with the help of Gannt or Mile Stone Chart | | 2 | 2 |
| 2C | Define the problem with the help of Flow diagram and description supported with photos etc. | | 5 | 5 |
| Step-3 (M) | Measure the problem by ascertaining the facts (Human, Physical, Systemic) and 4W + 1H | | 19 | 21 |
| 3A | Physical Factor (facts with details) | | 4 | 4 |
| 3B | Human Factor (facts with details) | | 4 | 4 |
| 3C | Systemic Factor (facts with details) | | 4 | 4 |
| 3D | Approach for ascertaining the fact | | 2 | 2 |
| 3E | 4W + 1H | | 5 | 5 |
| 3F | Develop The Chronology (for Incident) | | 0 | 2 |
| Step-4 (A) | Analysis | | 25 | 25 |
| 4A , 4B, 4C | Physical (5 marks), Human (5 marks), Systematic (5 Marks) | | 15 | 15 |
| 4D | Approach & logic to find out root cause (systemic) with the help of Tree diagram / Cause & Effect diagram. | | 5 | 5 |
| 4E | Validation of Root Causes | | 5 | 5 |
| Step-5 (I) | Improve [Solution development and Implementation] | | 13 | 11 |
| 5A | Recommendation and developing solution and implementation action plans | | 5 | 3 |
| 5B | Record & communicate (After Approval granted) | | 2 | 2 |
| 5C | Implementation of solutions using PDCA | | 2 | 2 |
| 5D | Comparative milestone chart | | 2 | 2 |
| 5E | Assess Gains [Tangible/Intangible] | | 2 | 2 |
| Step-6 (C) | Control [Review by using appropriate tools] | | 9 | 9 |
| 6A | Follow Up and Review | | 2 | 2 |
| 6B | Training | | 2 | 2 |
| 6C | Check List | | 2 | 2 |
| 6D | Standardization / Documentation | | 2 | 2 |
| 6E | Before and after Comparison | | 1 | 1 |
| Total Marks | | | 100 | 100 |

| Evaluation Sheet for Lean Safety Circle Case Study for CCQC & NCQC | | | |
|--|--|-----------------|------|
| Team | | Project Type | |
| Steps | Description | Max Marks (100) | |
| | | Lag | Lead |
| Step-1 (D) | Defining and selection of Problem | 13 | 13 |
| 2A | Selection of Problem | 5 | 5 |
| 2B | Planning with the help of Gannt or Mile Stone Chart | 2 | 2 |
| 2C | Define the problem with the help of Flow diagram and description supported with photos etc. | 6 | 6 |
| Step-2 (M) | Measure the problem by ascertaining the facts (Human, Physical, Systemic) and 4W + 1H | 23 | 26 |
| 3A | Physical Factor (facts with details) | 5 | 5 |
| 3B | Human Factor (facts with details) | 5 | 5 |
| 3C | Systemic Factor (facts with details) | 5 | 5 |
| 3D | Approach for ascertaining the fact | 3 | 3 |
| 3E | 4W + 1H | 5 | 5 |
| 3F | Develop The Chronology (for Incident) | 0 | 3 |
| Step-3 (A) | Analysis | 32 | 32 |
| 4A | Physical | 6 | 6 |
| 4B | Human | 6 | 6 |
| 4C | Systemic | 6 | 6 |
| 4D | Approach & logic to find out root cause (systemic) with the help of Tree diagram / Cause & Effect diagram. | 8 | 8 |
| 4E | Validation of Root Causes | 6 | 6 |
| Step-4 (I) | Improve [Solution development and Implementation] | 18 | 15 |
| 5A | Recommendation and developing solution and implementation action plans | 6 | 3 |
| 5B | Record & communicate (After Approval granted) | 3 | 3 |
| 5C | Implementation of solutions using PDCA | 3 | 3 |
| 5D | Comparative milestone chart | 3 | 3 |
| 5E | Assess Gains [Tangible/Intangible] | 3 | 3 |
| Step-5 (C) | Control [Review by using appropriate tools] | 14 | 14 |
| 6A | Follow Up and Review | 3 | 3 |
| 6B | Training | 3 | 3 |
| 6C | Check List | 3 | 3 |
| 6D | Standardization / Documentation | 3 | 3 |
| 6E | Before and after Comparison | 2 | 2 |
| Total Marks | | 100 | 100 |