

Souvenir

39th

NATIONAL CONVENTION ON QUALITY CONCEPTS

Date: 19th to 22nd Dec'25

Venue: GLBITM, Greater Noida. U.P.

**Theme:
" Quality Concepts for
ATMANIRBHAR
VIKSIT BHARAT "**



Organised by :

क्वालिटी सर्किल फोरम ऑफ इण्डिया
Quality Circle Forum of India

Hosted by :
QCFI - Delhi, Lucknow and Gwalior Chapters

In Association with
GL Bajaj Institute of Technology & Management





Quality Circle Forum of India

Delhi, Lucknow & Gwalior Chapter
Chairpersons & GC Members

WELCOME

All delegates & officials for

39TH NATIONAL CONVENTION ON QUALITY CONCEPTS

19th – 22nd December – 2025

VENUE : GL Bajaj Institute of
Technology & Management.,
Greater Noida, U.P.



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Theme : "Quality Concepts for ATMANIRBHAR VIKSIT BHARAT"

VENUE : GL Bajaj Institute of Technology & Management, Greater Noida, U.P.

Souvenir

Editorial Board

Shri. D. K. Srivastava, Shri. R. Srinivasan, Shri. Chethan Chittalkar

Shri. Y. Manoj Reddy & Shri. K. Sunder

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From Editor's Desk

Namaskar and Warm Greetings,



As we step into the month of December, our excitement and collective enthusiasm rise with the approach of our grand NCQC event. This annual celebration of quality excellence becomes possible only through your unwavering cooperation, commitment, and wholehearted involvement.

This year, we are privileged to host the 39th National Convention, organized by QCFI in association with the GL Bajaj Institute of Technology and Management Greater Noida. The event, scheduled from 19th to 22nd December, is being jointly hosted by the Delhi, Lucknow, and Gwalior Chapters—reflecting the spirit of unity, collaboration, and shared purpose.

We are also delighted to share a moment of immense pride: on 9th December 2025, QCFI HQ received two remarkable world records from the World Record Union. This honour stands as a shining testament to our collective dedication, perseverance, and commitment to promoting quality culture across the nation.

Our heartfelt gratitude goes to the Bajaj Institute of Technology and Management, which has graciously offered 80 lecture halls, spacious grounds for model exhibitions, Kaizen displays, and 5S home showcases. The proactive support of Dr. Preeti Bajaj, Director, her management team, and key contributors—including Mr. Anil Khatri and his team, Ms. Manju, Dr. Anant Agarwal, Dr. Mishra, Santosh Rana, Rohit Sahu, and many others—has strengthened our confidence and ensured that every requirement is thoughtfully addressed.

We are inspired by the overwhelming participation from chapters across the country. This year, we anticipate around 2,400 case studies and nearly 12,000 participants representing more than 700 organizations. Alongside presentations, the event will feature live Quiz, skits, Kaizen stalls, and 5S home exhibits—making NCQC a vibrant platform for learning, inspiration, and innovation.

The Delhi Chapter has been leading from the front—finalizing the venue, coordinating teams, developing juries from their chapter and ensuring continuous progress, under the able guidance of Mr. Venkataraman G, Director QCFI and Chairman Delhi Chapter and the dedicated support of Mr. Ashwani, Mr. Anirudh Kaushik, and the entire chapter team.

The Lucknow Chapter, under the leadership of Mr. Pawan Grover, has meticulously allocated responsibilities among GC members. With Mr. Grover travelling abroad, the coordination has been efficiently taken forward by Dr. (Mrs.) Vineeta Kamran, a seasoned expert in organizing such mega events, ably supported by Mr. Shailendra, COO of the chapter. Their energy, planning, and teamwork are truly commendable.

The Gwalior Chapter, guided by Mr. Sanjay Bindal, Chairman, and executed by Mr. Thomas Mathew, COO, brings its valuable experience from NCQC 2024, ensuring high-quality coordination and management this year as well.

Our sincere appreciation also goes to Mr. G. P. Singh, Mr. Satyavan Nayak, and the dedicated catering team from the Bhilai Chapter, who, as always, are fully prepared to make the hospitality arrangements a grand success.

We are fortunate to be continually guided and encouraged by Mr. Avinash Mishra, President, QCFI, whose involvement, venue visits, and thoughtful insights have been invaluable. Equally important is the constant support of Mr. S. J. Kalokhe and the evaluation committees, who are diligently monitoring progress to ensure smooth functioning. Our advisor Dr Ashok Mittal's constant guidance has been a source of strength to us.

At QCFI Headquarters, the dedication of our team remains exemplary. For nearly six months each year, they work tirelessly—from issuing the first circular to finalizing accounts. The efforts of Mr. V.K.B Das, Mr. Manoj, Mr. Ravi, and Mr. R. Srinivasan, along with their staff, form the backbone of this convention. A special appreciation is due to Mrs. Madhulata, who managed additional responsibilities happily as the senior finance team was busy in the audit of Financial and GST. We salute to Mr. R. Srinivasan, who at the age of 86 continues to manage hall operations with extraordinary energy and devotion. Mrs. C. Ranjini has made all the event management PPTs in an attractive way. Our grateful thanks to her. Also Mr. K.S.V.S. Madhava Rao and his WCM team Mrs Saileja and Mr Kishan Naik have worked tirelessly and guiding and counselling, going through various PPTs working on 5S Juse and WCM, deserve a special appreciation.

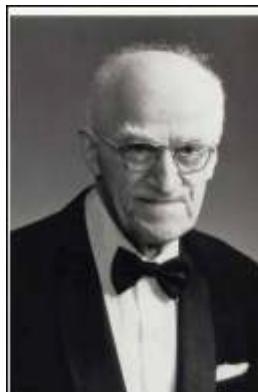
Without the collective efforts of such passionate individuals in HQ office comprising Mr. K. Sunder, Mr. A Satyanarayana, Mrs Prasanna, G. Hanmanth Rao and all chapter staff and officials, organizing an event of this scale without outsourcing to any event management agency would not be possible.

We are equally encouraged by the goodwill messages pouring in from distinguished leaders, including the MD of JUSE and senior figures from Indian industry, motivating our participants to continue applying and sustaining quality practices.

Your presence will undoubtedly add flavour, warmth, and joy to this memorable convention.

With warm regards,

D K Srivastava



It is most important that top management be quality-minded. In the absence of sincere manifestation of interest at the top, little will happen below.

— Joseph M. Juran —

AZ QUOTES

ABOUT VENUE GL Bajaj Institute of Technology & Management

Located in Greater Noida and established under the prestigious Rajeev Memorial Academic Welfare Society, GL Bajaj Institute of Technology and Management is one of the premier self-financed educational institutions in North India. Approved by AICTE, Ministry of Education, Government of India, and affiliated to Dr. A. P. J. Abdul Kalam Technical University (AKTU), Lucknow, GL Bajaj has consistently set benchmarks in technical and management education.

Academic Excellence

For over a decade, GL Bajaj has topped AKTU academic results in the NCR region, especially in first-year performance, with students securing top university ranks across departments. The institute offers programs in B.Tech, MBA, and MCA, and has a legacy of maintaining the highest pass percentage in the Noida-Greater Noida belt.

Research & Innovation

With over 2,500 research publications and 470+ patents filed, GL Bajaj is a hub of innovation. It holds SIRO certification and focuses research on emerging technologies like AI, ML, IoT, and renewable energy.



TENTATIVE PROGRAMME SCHEDULE

REGISTRATION

18/12/2025		14:00 Hrs to 18:00 Hrs
19/12/2025	8:00 Hrs to 11:00 Hrs	14:00 Hrs to 15:00 Hrs 17:00 Hrs to 18:00 Hrs
20/12/2025	9:00 Hrs to 11:00 Hrs	17:00 Hrs to 18:00 Hrs
21/12/2025	9:00 Hrs to 11:00 Hrs	

Inaugural Session with Cultural Prog.

19/12/2025	14:45 Hrs to 17:30 Hrs
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Model/Kaizen/5S Home Presentation

20/12/2025	Slot 1	09:00 Hrs to 12:00 Hrs
	Slot 2	14:00 Hrs to 17:00 Hrs

21/12/2025	Slot 3	09:00 Hrs to 12:00 Hrs
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Case Study Presentation (75 Parallel Halls)

20/12/2025	08:30 Hrs to 18:00 Hrs
21/12/2025	08:30 Hrs to 13:00 Hrs

Skit Competition followed by Awards for Poster, Poem, Slogan, Cartoon & Skit

20/12/2025	10:00 Hrs to 12:00 Hrs
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Live Quiz

21/12/2025	14:00 Hrs to 15:30 Hrs
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Recognition of NCQC-2025 Associates

21/12/2025	15:00 Hrs to 15:30 Hrs
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Valedictory Session

21/12/2025	15:30 Hrs to 16:30 Hrs
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Award Distribution for premium Slots

21/12/2025	16:30 Hrs to 17:30 Hrs
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Industrial Visit : From 20th to 22nd December 2025 in and around Delhi-NCR. Teams members can select any Half-a-day as per their convenience. On 22nd December 2025 there would be only factory visit.

QCFI BOARD OF DIRECTORS

 <p>Prof. A K Mittal Chief Advisor - QCFI Date of Birth : 13.06.1948</p> <p>B 263, Prodhyogiki Apt., Plot No. 11, Sector 3, Dwaraka, New Delhi 110078. Mobile : 9415134818, 01147094818 E-mail : ashok101mittal@gmail.com</p>	 <p>Mr. Avinash Mishra President Date of Birth : 10.05.1963</p> <p>67, Anupam Nagar, University Road, Gwalior, M.P. Mobile : 9425110133 E-mail : mishraavinash325@gmail.com</p>
 <p>Mr. S J Kalokhe President Emeritus Date of Birth : 18.02.1955</p> <p>6B, Shakun Krishi Society, Gokhale Nagar Pune - 411016, Maharashtra. Mobile : 9822649584 E-mail: sjkalokhe@hotmail.com</p>	 <p>Mr. D.K. Srivastava Executive Director Date of Birth : 31.12.1955</p> <p>306, III Floor, Navketan Chambers, 62, SD Road, Secunderabad - 500 003, Telangana. Mobile : 98481 28732 E-mail : dkqcfi@yahoo.com</p>
 <p>Dr. Pradeep Srivastava Vice President Date of Birth : 10.07.1966</p> <p>C33/265, Chandua, Chhittupur, Varanasi Mobile : 9415302088, 7706890302 E-mail : drpradeep19@gmail.com</p>	 <p>Mr. Boddapati Srinivas Director Hon. Treasurer Date of Birth : 20.02.1966</p> <p>H.No. 8-127, Venkateshwara Nagar, Malkajgiri, Hyderabad - 5000047 Mobile : 9849114865 E-mail : srinivas8989@rediffmail.com</p>
 <p>Mr. Chethan Chittalkar Director Date of Birth : 23-04-1961</p> <p>224, 3rd Block, Manasarovar Heights, RTC Colony, Secunderabad-500 009 Mobile : 9052907212 E-mail : chethanmgncre@gmail.com</p>	 <p>Mr. Rituraj Mehta Director Date of Birth : 16-02-1970</p> <p>A-501, Unique Essenza, Behind AUDI Showroom, Near SOLA Bridge, SG Highway, Ahmedabad - 380061 Mobile: 9099005587 E-mail: riturajmehta@yahoo.com</p>
 <p>Mr. Avinash Chandra Upadhyay Director Date of Birth : 30.06.1960</p> <p>137, Officers Enclave, Near Karamchari Nagar, Bareilly -243122. Uttar Pradesh . Mobile : 9575800499 E-mail : avinash_cbwe@yahoo.co.in</p>	 <p>Mr. Joydev Sen Gupta Director Date of Birth : 01.06.1956</p> <p>273/2A, B.T. Road, Kolkata - 700036 Mobile : 9830320935 E-mail : joydevsengupta@yahoo.co.in</p>
 <p>Mr. Vijay Krishna Director Date of Birth : 02.01.1961</p> <p>H-11/100, F-404, Isham Tower Lane No 5, Shreeramnagar Colony, Varanasi-221103 Mobile: 9415221617 E-mail: vijay1961krishna@gmail.com</p>	 <p>Dr. Rajani Indulkar Director Date of Birth : 14-09-1956</p> <p>C26, Vrindawan 2, Co-op. Hsg. Society Off Pashan Road, Pashan, Pune - 411008 Mobile: 98220 40668 E-mail: drrajani@gmail.com</p>
 <p>Ms. S Yogeshwari Director Date of Birth : 19-11-1959</p> <p>No. 4, Annai Illam, Shivas Castle, Phase I Vanni Nagar, Coimbatore - 641 029 Mobile : 9842253472 E-mail : yogeshsatchi@gmail.com</p>	 <p>Ms. Vinaya (Leena) Pai Director Date of Birth : 07-12-1964</p> <p>104, above Shastri Hall, Vithal Mandir Road, Datta Nagar, Dombivli (E) Dt: Thane Mobile : 9820566098 E-mail : leenapaibhat@gmail.com</p>


Mr. Nitin Sudhakar Rao Kingaonkar

Director

Date of Birth : 28.06.1969

 13, Rosewood Apartments, Sahayog Nagar,
 Ulkanagari, Aurangabad.

Mobile : 9975215611

E-mail : nkingaonkar@gmail.com

Mr. P K Swain

Director

Date of Birth : 18-06-1966

 AQUAPOLIS, Flat No. D-303, Tarasankar
 Sarani, Bengal Ambuja, City Centre,
 Durgapur-713216

Mobile : 9933050351

E-mail: pk_swain@supreme.co.in

Mr. K. Manohar Hegde

Director

Date of Birth : 27-06-1961

 H.No. 1-8-702/27/D/1, Padma Colony,
 Nallakunta, Hyderabad - 500044

Mobile : 7675953999

E-mail : kuthpady@gmail.com

Mr. A. L. Kishen

Director

Date of Birth : 13-10-1959

 No. 57B/60, Anugraha, 11th Cross,
 Kalkere Road, Ramamurthy Nagar,
 Bengaluru-560016

Mobile : 9008019742

E-mail : alkishen@gmail.com

Dr. Latesh B Chaudhari

Director

Date of Birth : 07-08-1977

 7, Swastik Society, M.G. Road,
 Bardoli, Surat - 394601

Mobile : 98498673451

E-mail : lbc.fetr@gmail.com

Mr. P. Vellingiri

Director

Date of Birth : 07-02-1956

 MGI 108, New ASTC HUDCO,
 Hosur - 635109

Mobile : 9443325014

E-mail : vellingiri268@gmail.com

Mr. Mukkamala Subhash

Director

Date of Birth : 05-06-1968

 405, Vaishnavi Towers, K.T. Road,
 Tirupati - 517507

Mobile : 9490400304

E-mail : mukkamala999@gmail.com

Mr. G. Venkataramanan

Director

 213 A, Tower 2 , Terrace Heights Laburnum,
 Sushant Lok, Sector- 28,
 Gurgaon, Haryana - 122009

Phone : 9811512263

Email : venkat273@hotmail.com

Prof. (Dr.) Preeti Bajaj

Director

GL Bajaj Institute of Tech. and Mgmt.

Phone : 9822220369

Email : director@glbitm.ac.in

Prof. (Dr.) Anukrati Sharma

Director

 A 907, Gokul Ashrivaad Apartment, Ajay
 Ahuja Nagar, Kota Rajasthan 324005

Phone : 09414607878

Email : dr.anukratisharma@gmail.com

Mr. S.K. Verma

Director

Date of Birth : 22.09.1945

 Plot No. 94, Surya Enclave, Tirumalagiri,
 Secunderabad- 500 015

Mobile : 9391036649

E-mail : skverma.hyd@gmail.com



Message from **Mr. Masato Onodera San**
Managing Director - JUSE



Greetings to all,

I'm honored to be able to share a few words with you.

We extend our heartfelt congratulations on the opening of the 39th National Convention on Quality Concepts organized by QCFI.

We are very much looking forward to the NCQC being held in Greater Noida over three days from December 19 to 22, 2025. This event marks a return to the QCFI's fundamental mission of human resource development through quality control.

The nationwide quality improvement initiative, which is the theme of this event, aligns with a core principle of TQM — the concept of total participation.

Furthermore, I find it very interesting that QCFI plays such a significant role in human resource development across various industries and public services. This is guided by its "People Building Philosophy." This approach not only addresses universal themes in quality management but also emphasizes the growth of both frontline employees and managerial personnel, which is truly admirable.

This year, we successfully organized the International Conference on Quality (ICQ 2025) in Tokyo for the first time in 11 years, in September. The success of ICQ was made possible largely thanks to the kind cooperation and support from QCFI.

We were deeply inspired by the participation of about 100 delegates from India and by the passionate presentations that once again demonstrated India's strong commitment to quality management activities.

At NCQC 2025, around 2300 to 2500 teams present their improvement projects and creative initiatives, bringing together over 15,000 participants.

I feel that the ability to organize such a large-scale event reflects how QCFI's "People Building Philosophy" has taken root in India and continues to be valued and sought after by so many people.

Finally, we express our sincere respect for the innovative role QCFI has consistently played over many years in human resource development through quality management. We at JUSE also wish to cooperate through 5S and WCM to further develop India.

Once again, I look forward to everyone having many opportunities to learn and network at this conference.

Thank you for your attention.



राष्ट्रीय सूक्ष्म, लघु एवं मध्यम उद्यम संस्थान (निम्समे)

सु.ल.म. उद्यम मंत्रालय, भारत सरकार का संगठन और आईएसओ 9001 : 2015 प्रमाणित

क्षमता निर्माण आयोग (सीबीसी) द्वारा उद्दृष्ट, 3 सितारा प्रमाणन मानदंता प्राप्त

National Institute for Micro, Small and Medium Enterprises (ni-msme)

An Organisation of M/o MSME, Govt & ISO 9001 : 2015 Certified

Accredited as UTKRISHT, 3-star Rating by Capacity Building Commission (CBC)



डॉ. आशुतोष अ. मुरकुटे

महानिदेशक

Dr. Ashutosh A. Murkute

Director General

MESSAGE

It gives me immense pleasure to note that the **Quality Circle Forum of India (QCFI)** is organizing the **39th National Convention on Quality Concepts (NCQC-2025)** at **NOIDA from 19th to 22nd December 2025**. The theme of this year's convention, "*Nurture Quality Concepts for a Better Future*," is both timely and inspiring.

At **ni-msme**, we are committed to strengthening the Micro, Small, and Medium Enterprises (MSME) sector through specialized training programs aimed at developing entrepreneurial and managerial skills for a sustainable and better future.

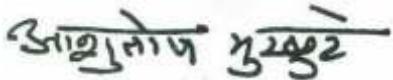
It is indeed commendable that QCFI continues to promote and implement various Japanese Quality Concepts across both the manufacturing and service sectors. The initiative of QCFI in launching the **Mission 1 Lakh MSME**—through structured training and hand-holding support—is a noble endeavor that will greatly enhance productivity and continuous improvement at the shop-floor level.

I would like to particularly acknowledge the special efforts of QCFI, in association with ni-msme, for organizing the Advanced Management Development Program on Lean and ZED at Coimbatore & Chennai under ESDP scheme of Ministry of MSME. The program was well received and appreciated, especially for its focus on simplified Total Productive Maintenance (TPM) for MSME industries. I am also pleased to note that QCFI has been empanelled with ni-msme as one of the key trainers for Quality Concepts.

It is heartening to learn that **around 2,200 Quality Circle teams** from various industries are presenting their improvement projects during this convention, which will be evaluated by a distinguished panel of judges for awards and recognition.

I extend my **warm greetings and best wishes** for the grand success of the 39th NCQC, and place on record my sincere appreciation for **Mr. D.K. Srivastava, Executive Director, QCFI**, and his dedicated team for their outstanding efforts in promoting the Quality movement across the nation.

Yours faithfully,



[Dr. Ashutosh A. Murkute]

Director General

यमप्रसादर्थ - विकास यार्थान्तर
सूक्ष्म, लालू दर्शन मालायम लालूपाल मंडलाय
भारत सरकार
नसपातुर क्रॉस रोड, बालानगर
हैदराबाद - 500037, तेलंगाना, भारत



MSME - DEVELOPMENT & FACILITATION OFFICE
Ministry of Micro, Small & Medium Enterprises
Government of India
Narsapur Cross Roads, Balanagar
Hyderabad - 500037, Telangana, India



MESSAGE

I am pleased to extend my warm greetings to the Quality Circle Forum of India (QCFI), an institution that has played a transformative role in strengthening India's quality movement for several decades. QCFI's steadfast commitment to promoting Quality Circles, Kaizen, CS, and other people-oriented quality practices has contributed immensely to enhancing productivity, nurturing teamwork, and building a culture of continuous improvement across industries, including the MSME sector.

Through its training programs, knowledge-sharing platforms, chapter-level activities, and nationwide engagement, QCFI has empowered employees at all levels to participate meaningfully in problem-solving and organizational development. Its efforts have helped create workplaces where innovation is encouraged, challenges are addressed collaboratively, and excellence becomes a shared responsibility. The impact of these initiatives is visible in improved efficiency, reduced waste, strengthened morale, and heightened competitiveness within organizations.

In this context, the 39th National Convention on Quality Concepts (NCQC-2025) at Greater Noida serves as another valuable platform where these strengths are brought together and celebrated. While the convention provides an opportunity for teams to present their achievements, its true value lies in reinforcing QCFI's larger mission—cultivating good work habits, structured thinking, and a sustained commitment to quality throughout the year.

I encourage all participants and member organizations to continue embracing the principles advocated by QCFI and to carry forward the discipline and enthusiasm that underpin continuous improvement. These efforts are especially crucial for MSMEs as they strive to enhance productivity, reduce cost, adopt modern practices, and contribute more effectively to the nation's economic progress.

I commend QCFI for its exemplary service to the nation and for consistently guiding organizations towards operational excellence and people-driven development.

My best wishes to QCFI for the continued success of its mission and for the meaningful conduct of NCQC-2025.

(C. S. S. Rao) • 12/12/24
Joint Director in HoO

**Message from Shri Pankaj Agarwal**

Vice Chairman
GLBajaj Educational Institutions
Greater Noida/Mathura



It is a matter of great pride for our institute to host the 39th National Convention on Quality Concepts (NCQC-2025) in collaboration with QCFI from 19th to 22nd December 2025. National conventions such as these play a vital role in strengthening India's journey toward excellence by promoting continuous improvement, innovation, and people-centric processes.

This year's theme, "Quality Concepts for ATMANIRBHAR VIKSIT BHARAT," perfectly aligns with our nation's vision of fostering self-reliance through quality, efficiency, and innovation at every organizational level. In today's dynamic environment, quality consciousness is not only integral to organizational excellence but also essential for developing an entrepreneurial mindset. By embracing structured problem-solving, innovation, and disciplined execution, our students and professionals can build ventures that contribute meaningfully to the nation's growth.

Wishing the convention all success.





Date: 27th November, 2025

From

Dr. Preeti Bajaj

Director, GL Bajaj Institute of Technology & Management, Greater Noida

It is my profound pleasure to welcome the Board of Directors, delegates, experts, academicians, industry leaders, and participants to the 39th National Convention on Quality Concepts (NCQC) being hosted at GL Bajaj Institute of Technology & Management, Greater Noida. It is an honor for us to collaborate with the Quality Circle Forum of India (QCFI) in bringing together one of the largest and most impactful platforms dedicated to quality, continuous improvement, and people-centric excellence.

The theme of this year's convention — "Quality Concepts for Atmanirbhar Viksit Bharat" — holds deep national significance. As India moves decisively toward self-reliance and accelerated development, quality becomes not just a benchmark but a national responsibility. The journey towards an Atmanirbhar Viksit Bharat requires empowered people, robust processes, innovation-driven systems, and a culture that values precision, productivity, and excellence in every endeavor.

At GL Bajaj, we firmly believe that quality is the strongest pillar of self-reliance. Whether it is engineering education, research, technology innovation, or industry collaboration, our focus has always been on building capabilities that contribute to India's progress. This convention provides a remarkable platform to reinforce these ideals by bringing together thousands of participants who are involved in implementing practical quality concepts in industries and institutions across India and showcasing their ideas.

This year, we are privileged to host thousands of delegates representing industries, institutions, and organizations from across the country. Your presence enriches our campus with diverse perspectives, experiences, and insights. It is our earnest endeavour to provide a conducive environment that encourages meaningful discussions, fruitful collaborations, and exchange of best practices in quality improvement initiatives.

I extend my heartfelt appreciation to the QCFI team for their tireless commitment to nurturing a quality-conscious workforce. Their focus on employee involvement, problem-solving, teamwork, and continuous improvement aligns perfectly with the nation's aspiration for a self-reliant and developed India. Organizations across the country have experienced transformational growth through QCFI's initiatives, demonstrating the real power of people-driven quality.

As hosts, we are delighted to welcome you to our campus — a vibrant ecosystem known for excellence, discipline, and innovation. I urge all participants to uphold decorum, demonstrate best practices, and make meaningful connections throughout the convention. Let this event be remembered not only for its learning and technical depth but also for the spirit of national development and collaboration it inspires.

I wish NCQC a resounding success and extend my warm greetings to all delegates. May this gathering energize your commitment to quality, strengthen your resolve toward building an Atmanirbhar Viksit Bharat, and provide valuable takeaways for your professional and personal growth.

Welcome to GL Bajaj — where quality meets purpose, and purpose builds the nation.

Yours Sincerely



Prof. (Dr.) Preeti Bajaj

Director GLBITM and Director QCFI



राष्ट्रीय डैरी विकास बोर्ड
National Dairy Development Board

CHAIRMAN



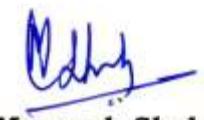
Message

It gives me immense pleasure to extend my greetings to the Quality Circle Forum of India (QCFI) and to commend its sustained efforts in promoting a culture of quality, innovation, and continuous improvement across diverse sectors of our nation. Over the years, QCFI has played a pivotal role in empowering organizations to adopt participative management practices, thereby enhancing productivity, competitiveness, and sustainability.

The dairy sector, which touches the lives of millions of farmers and consumers, has greatly benefited from the principles of Quality. At National Dairy Development Board (NDDB), we firmly believe that quality is not merely a benchmark but a continuous journey. Initiatives such as the indigenous development of ready-to-use starter cultures, establishment of biogas plants for a circular economy, and development of indigenous genomic chips are clear examples of how quality is an integral part of NDDB's mission to enhance sustainability, innovation, and resilience in the dairy sector. Embedding quality principles across production, processes, and people is pivotal to achieving the vision of *Aatmanirbhar Bharat*, as it strengthens self-reliance, global competitiveness, and sustainable growth while ensuring that Indian products and services meet the highest international standards.

Recently, QCFI facilitated a workshop on *Quality Concepts for Organizational Excellence* at NDDB, Anand, which focused on orienting participants to various quality concepts. The workshop was attended by participants from NDDB, its subsidiaries, and managed units, and was very well received. QCFI's programs are thoughtfully designed and are bringing much-needed change by creating quality awareness across industries in the country.

On behalf of NDDB, I convey my best wishes to QCFI for its future endeavours and look forward to continued collaboration in advancing the cause of quality for national development.



Meenesh Shah

**Message from Dr. Amit Vyas**

Managing Director,
Amul Dairy, Anand



It is a pleasure to know that the Quality Circle Forum of India (QCFI) is hosting the 39th National Convention on Quality Concepts (NCQC 2025) from December 19–22, 2025, at GL Bajaj Institute of Technology & Management, Greater Noida. Over the years, this convention has become a leading national platform for professionals, academicians, technologists, and quality practitioners to promote excellence, problem-solving, and innovation. Its growing scale reflects QCFI's strong commitment to advancing India's quality movement through participation and capacity building. This year's theme, "Quality Concepts for ATMANIRBHAR VIKSIT BHARAT," is timely and aligned with India's aspiration for self-reliance and global competitiveness. It resonates deeply with the cooperative philosophy that has shaped Amul for over seven decades. Our experience demonstrates how quality systems, technology, and transparency uplift even the smallest producer and strengthen the entire value chain. Amul's impact goes beyond dairy production. Our cooperative model combines grassroots ownership with professional management, innovation, digital transparency, and sustainability initiatives such as solar energy, biogas, and circular-economy solutions—proving that technological advancement can remain inclusive and affordable. The participation of nearly 15,000 delegates and 2,000 teams in NCQC 2025 showcases India's growing commitment to quality and continuous improvement. This culture—where every individual contributes to organizational excellence—echoes the cooperative spirit. The announcement of the 2nd Premium NCQC (Offshore) in Dubai is equally encouraging, offering Indian teams a global stage to benchmark and learn. Events like NCQC reaffirm shared values between the quality and cooperative movements: empowerment, transparency, participation, and discipline. I am confident that this convention will inspire higher quality standards, collaboration, and meaningful contributions to the vision of an Atmanirbhar, Viksit Bharat. My best wishes to QCFI and all participants for the success of NCQC 2025. May the event spark new ideas, strengthen teamwork, and accelerate India's journey toward quality-driven, self-reliant growth.

के. के. सिंह
निदेशक (कार्यिक)
K. K. SINGH
Director (Personnel)



स्टील अथारिटी ऑफ इण्डिया लिमिटेड
STEEL AUTHORITY OF INDIA LIMITED

भारत स्टील
Bharat Steel
Conference-cum-Exhibition
16-17 April, 2026
Bharat Mandapam, New Delhi



MESSAGE

It gives me immense pleasure to extend my greetings on the occasion of the 39th National Convention on Quality Concepts (NCQC) organized by the Quality Circle Forum of India (QCFI). The chosen theme, "Quality Concepts for ATMANIRBHAR VIKSIT BHARAT", resonates deeply with our nation's vision of self-reliance and holistic development.

Quality Circles have emerged as a powerful means of involving employees in problem-solving and continuous improvement, fostering teamwork and accountability at the grassroots level. The Quality Circle Forum of India (QCFI) has played a significant role in nurturing the quality movement and provided a platform for sharing experiences, recognizing contributions and strengthening the spirit of participative management.

The National Convention on Quality Concepts (NCQC) reflects this collective endeavor, bringing together practitioners and organizations to exchange ideas. Such forums reinforce the values of collaboration and innovation, ensuring that the vision of *Atmanirbhar Viksit Bharat* is taken forward through the active participation of people at every level.

I have learned that around 15000 delegates & guests are expected to participate in the event, showcasing innovative improvement projects covering about 2000 teams. This huge participation heralds a significant shift in the Indian industry towards technological leadership.

On this occasion, I extend my best wishes to QCFI, its members and all participants, I look forward to the success of NCQC-2025.

(KK Singh)

स्टील अथारिटी ऑफ इण्डिया लिमिटेड, इस्पात भवन, लोधी रोड, नई दिल्ली-110003 दूरभाष : (011) 2436 8097, 2436 7259 ई-मेल : director.personnel@sail.in
Steel Authority of India Limited, Ispat Bhawan, Lodhi Road, New Delhi-110003 Phone : (011) 2436 8097, 2436 7259 E-mail : director.personnel@sail.in
PAN No. : AAACS7062F Corporate Identity No. : L27109DL1973G01006454

**Bharat Heavy Electricals Limited, Tiruchirappalli***(Making the Nation Aatmanirbhar in Power and Industry)***MESSAGE FOR 'NATIONAL CONVENTION ON QUALITY CONCEPTS 2025'**

Warm Greetings from BHEL Trichy.

At the outset, I extend my warm greetings to the distinguished Guests gathered from diverse geographies across the nation for the prestigious **39th National Convention on Quality Concepts (NCQC)** meet being organized by **Quality Circle Forum of India (QCFI)** and hosted by **QCFI chapters of Gwalior, Delhi and Lucknow** in association with **GL Bajaj Institute of Technology & Management**.

Such a gathering reflects a shared commitment to embedding quality in every facet of organisational functioning. High-performing organisations consistently achieve superior outcomes because they integrate quality into their **product, process, and people systems** — the three essential pillars of Total Quality Management. Among these, people remain the most critical element. Organisations are shaped by the competence, commitment, and character of their human resources. When product and process frameworks mature, it is the quality of people that becomes the true differentiator. QCFI's mission of empowering grassroots employees through basic quality tools and Statistical Quality Control stands as a powerful example of this belief in action. Simple yet effective practices like 5S further demonstrate how people-centric initiatives can drive efficiency and transformation with minimal investment.

As India progresses through the **Amrit Kaal** — a defining period of opportunity from **2022 to 2047** — the quality of our human resources will play a pivotal role in achieving the vision of an **Atma Nirbhar** and **Viksit Bharat**. Amid rapid technological change and global competition, industries require a workforce that is skilled, disciplined, adaptable, and committed to continuous learning. These qualities directly contribute to enhanced productivity, improved quality, greater innovation, and global competitiveness.

Government initiatives such as **Skill India, PMKVY, and the National Apprenticeship Promotion Scheme**, along with strengthened industry-academia collaboration, have laid a strong foundation. Yet, sustained progress depends on organisations actively investing in training, nurturing a culture of excellence, and embracing continuous improvement philosophies.

This four-day convention provides a dynamic platform to exchange knowledge, share best practices, and celebrate innovation through case studies, exhibitions, and interactive events. May it inspire meaningful learning, collaboration, and lasting impact.

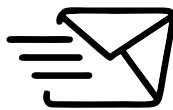
I wish the convention a grand success.

Jai Hind!


S. Prabhakar

Executive Director / BHEL Tiruchy Complex

पंजीकृत कार्यालय : बीएचईएल हाउस, सिरी फोर्ट, नई दिल्ली - 110049 | फोन : 011-66337598 | ईमेल : contactus@bhel.in
Registered Office: BHEL HOUSE, Siri Fort, New Delhi - 110049 | Phone: 011-66337598 | E-mail: contactus@bhel.in

**Message from Mr. Yogesh Chander Munjal**

Chairman & Joint Managing Director
Munjal Showa Ltd.



It is a matter of great pride that Delhi NCR has the honour and the opportunity to host the 39th National Convention on Quality Concepts (NCQC 2025), being organized in collaboration with GLBITM, Greater Noida, from 19th to 22nd December 2025.

This year's convention theme, "Quality Concepts for ATMANIRBHAR VIKSIT BHARAT," emphasizes the pivotal role of quality-driven practices in building a selfreliant and developed nation.

The NCQC forum serves as a distinguished national platform where industry leaders, quality professionals, academicians, and innovators come together to exchange knowledge, showcase best practices, and explore emerging trends in quality management. It fosters meaningful dialogue, encourages collaborative learning, and inspires the adoption of transformative ideas across sectors.

For every business entrepreneur, this opportunity holds immense value. Participation in such a prestigious convention not only enhances understanding of contemporary quality concepts but also provides insights that can significantly strengthen operational excellence, innovation, and competitiveness. Engaging with this forum enables entrepreneurs to broaden their networks, learn from real-world success stories, and align their business strategies with national development goals.

This convention will offer participants from across India an exceptional platform for enriching learning and valuable insights.

I wholeheartedly extend my best wishes to all participants, volunteers, organizing teams, and every contributor from across India for their efforts in making this event a truly remarkable and resounding success.

Message from **Anil Sardana**Group Services Head - Business Excellence &
MD - Energy, Adani GroupNovember 28, 2025

Dear All,

It is my personal privilege to convey my brief message to all of you on the four-day event of the **39th National Convention on Quality Concepts (NCQC)**, organized by QCFI at GL Bajaj Institute of Technology & Management, Greater Noida, starting from 19th December 2025.

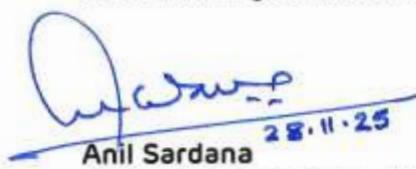
This flagship event stands as a testament to India's unwavering commitment to quality excellence and continuous improvement. Bringing together around 12,000 delegates from over 700 organizations, and showcasing 2,500 case studies from 35 QCFI Chapters, NCQC is not just a mere convention, and by contrast it is a movement that inspires innovation, collaboration, and transformation across industries.

At Adani Group, we believe that excellence is the foundation of sustainable growth and customer trust. Our Business Excellence Framework, adopted from the globally recognized Malcolm Baldrige Model, goes beyond traditional quality concepts. It is deeply imbibed in the fabric of our excellence initiatives, ensuring that innovation and continuous improvement are integral to our regular business practices. This holistic approach enables us to deliver sustainable superior value to stakeholders while fostering a culture of agility and resilience.

QCFI being partner to our journey reinforces our resolve to drive innovation, empower teams, and contribute to the national Quality Movement. We remain committed to embedding excellence in every process, every decision, and every outcome.

I extend my heartfelt congratulations to all participating organizations and individuals who are shaping the future of quality movement in India. Let us continue to learn, share, and lead by example, ensuring that quality and continuing improvements remains at the core of everything we do.

Thank you team QCFI for this honor. Please accept my best wishes for a successful and enriching convention.


28.11.25

Anil Sardana

Group Services Head – Business Excellence &
MD – Energy, Adani Group

Adani Group
Adani Corporate House
Shantigram, Near Vaishnav Devi Circle,
S. G. Highway,
Ahmedabad 382 421
Gujarat, India

Tel +91 79 2555 7555
Fax +91 79 2555 7177
www.adani.com
info@adani.com



Message from **Mr. Brajesh Singh,**
MD-Generation
CESC Limited



In today's rapidly evolving energy landscape, pursuit of quality is not merely a compliance goal—it is the foundation of sustainable growth and national progress. India's power sector stands at the core of the nation's development, driving industrial advancement, social transformation, and digital inclusion.

NCQC-2025 is a celebration of the spirit of excellence, innovation, and continuous improvement. It brings together thousands of minds united by a shared commitment to Quality. The diversity of case studies—from 5S and Kaizen to Six Sigma and Quality Circles—reflects the depth and maturity of India's quality movement.

What makes this convention truly inspiring is its grassroots energy. From shop floors to classrooms, from manufacturing units to service sectors, the ideas presented here are practical, impactful, and scalable. They demonstrate that excellence is not limited to leadership—it thrives when every individual is empowered to contribute.

Let us continue to build a culture where quality is not an occasional initiative but a way of life. Together, we are not just improving systems—we are shaping a better, more efficient, and resilient India.

Quality in the power industry goes beyond reliable supply; it embodies excellence in design, engineering, safety, and service delivery. At our company, we view every watt produced as a promise—of efficiency, sustainability, and trust. By adopting best-in-class technologies, strengthening operational discipline, and nurturing a culture of continuous improvement, we aim to set new benchmarks in performance and customer satisfaction.

Significant RE influx infuses variability in the grid, causing thermal power plants to frequently ramp up and ramp down to balance grid demand. This process directly affects plant reliability because such cycling increases mechanical stress and accelerates component wear, leading to more frequent failures and maintenance needs. Risk related to Safety also rises, since frequent cycling heightens hazards in thermal plants, so it's required right Preventive & predative maintenance philosophy with quality control.

CESC applies the Quality Control (QC) tools, Kaizen, 5S, Six Sigma etc. as part of its continuous improvement and operational excellence initiatives across its business. These tools help identify root causes of problems, reduce process variability, and enhance reliability and efficiency.

As India moves toward the vision of Atmanirbhar Bharat and a greener tomorrow, quality must become our collective mission. Together—through innovation, accountability, and ethical governance—we can power a future that is not only energized but also exemplary in its standards.





BSES Rajdhani Power Limited

CIN : U40109DL2001PLC111527

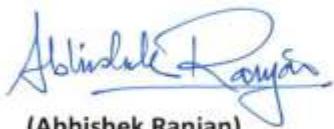
Powering Delhi,
Empowering ConsumersAbhishek Ranjan
Chief Executive**Saluting QCFI: A Driving Force for National Excellence**

In every nation's journey, there are institutions that quietly, consistently, and profoundly shape its future. The Quality Circle Forum of India (QCFI) is one such institution — a catalyst that has strengthened India's industrial capability, nurtured its human capital, and elevated the very idea of quality as a national value. It is with deep appreciation and pride that I extend my warmest wishes on the publication of this annual souvenir following the NCQC'25.

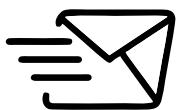
At BSES Rajdhani Power Ltd. (BRPL), we believe that enduring excellence is built on the capability, creativity, and commitment of our people. They are the custodians of our reliability and the foundation of our innovation. QCFI has been a trusted partner in strengthening this belief. Through its structured programs, expert guidance, and the disciplined implementation of Quality Circles, QCFI has helped us deepen a culture of ownership and collaborative problem-solving across the organisation. These initiatives have enhanced operational efficiency, boosted productivity, and elevated employee morale across diverse functions.

Our participation in QCFI's flagship platforms — ICQCC, NCQC, and CCQC — has enriched our learning journey. These conventions offer invaluable opportunities to benchmark achievements, absorb insights from multiple industries, and continuously upgrade problem-solving and improvement skills. In addition, BRPL is implementing 5S as per JUSE-QCFI standards in our offices, embedding discipline, order, and efficiency into daily operations with the support of QCFI experts.

On behalf of the BRPL family, I convey our deepest gratitude to QCFI for its unwavering commitment to advancing quality and excellence across Indian industry. We wish the organisation continued success in shaping the nation's growth and inspiring generations of professionals in the years ahead.



(Abhishek Ranjan)



Message from **Mr. Jayatheertha Chary**

Managing Director,
Mother Dairy Fruit & Vegetable Pvt. Ltd.



I am pleased to extend my warm greetings to all participants of the 38th National Convention on Quality Concepts (NCQC), being organized by the Quality Circle Forum of India in Gwalior, Madhya Pradesh. The theme, "Investing in People, Building a Better Future," resonates deeply with our values at Mother Dairy, where our greatest strength lies in our people—their skills, dedication, and passion for quality.

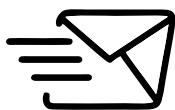
In today's era of transformation driven by digital advancements and consumer expectations, the role of quality has evolved far beyond compliance. It now embodies continuous improvement, empowerment, and a culture that nurtures learning. I firmly believe that when individuals are equipped with the right capabilities, they unlock innovation, drive operational excellence, and contribute meaningfully to national growth.

Over the decades, India's dairy ecosystem has benefited immensely from the vision of empowering people at the grassroots. The philosophy of developing people to build capability, as emphasized by QCFI, aligns closely with our organizational commitment to strengthening dairy farmers, front-line teams, and value-chain stakeholders through training, skilling, and transparent systems. When individuals recognize their potential and are supported through structured development, they not only achieve excellence but also contribute to the collective progress of the organization and the industry at large.

As our great nation progresses, nurturing a culture of quality becomes indispensable. At Mother Dairy, concepts such as Kaizen, 5S, Six Sigma, TPM, and continuous improvement have significantly strengthened process reliability, product integrity, and consumer trust. More importantly, these practices have fostered a sense of ownership and pride among our teams—reflecting the essence of people-building philosophy highlighted in the convention's theme.

It is encouraging to note that NCQC continues to advance quality learning through workshops, model presentations, and knowledge forums that empower individuals to engage, innovate, and excel. Such initiatives reinforce that true progress occurs when human potential is recognized, nurtured, and celebrated.

I congratulate the organizers for their steadfast commitment to advancing quality thinking and capability development. I wish all participants a purposeful engagement and a successful convention as we collectively invest in people and shape a stronger future for our organizations, communities, and the nation.



Message from **Mr. Subrata Bhadra**
Chief Manufacturing Officer
Titan Eyewear



It is with great pleasure that I extend my warmest greetings to the organizers of the National Convention on Quality Concepts (NCQC) 2025, scheduled from December 19th to 22nd, 2025, at GL Bajaj Institute of Technology and Management, Greater Noida.

As one of India's largest and most prestigious quality conferences, NCQC 2025 is poised to bring together over 12,000 delegates from more than 700 organizations, showcasing around 2,200 exceptional case studies across 80 parallel sessions. This remarkable gathering will undoubtedly foster a culture of quality excellence, innovation, and collaboration, inspiring professionals to drive excellence in their respective fields.

I commend the organizers for their tireless efforts in creating a platform that promotes knowledge sharing, best practices, and networking opportunities. I am confident that this convention will provide a unique opportunity for delegates to learn from industry experts, share experiences, and take away valuable insights to enhance their organizations' quality initiatives.

Wishing the NCQC 2025 team and all participants a successful and enriching experience.

Convention Theme:

" Quality Concepts for ATMANIRBHAR VIKSIT BHARAT "

As India moves confidently toward becoming a Global Leader, the 39th National Convention on Quality Concepts (NCQC) 2025 proudly adopts the theme 'Quality Concepts for Atmanirbhar Viksit Bharat' — symbolizing our Nation's vision of self-reliance and comprehensive development.

At QCFI, our mission centers on empowering frontline and management staff through training in basic quality concepts and Statistical Quality Control (SQC) — equipping them to become confident, capable drivers of organizational excellence.

QCFI's initiatives like 5S and World Class Manufacturing (WCM) have empowered employees across Indian industries in both public and private sector to boost productivity, solve problems proactively, and sustain quality improvements through individual and team efforts

Recognized as a premier institution in Quality Training and Human Resource Development, QCFI continues to play a transformative role in shaping a workforce aligned with the ideals of self-reliance, quality, productivity, and cost effectiveness.

This year's theme also aligns with the broader national goal of making India's industrial sector among the best in the world in Quality and Productivity—a true reflection of Atmanirbhar and Viksit Bharat.

ALLIANCE | GALAXY

I am delighted to learn that the Quality Circle Forum of India (QCFI) is organizing the **39th National Convention on Quality Concepts (NCQC 2025)** in collaboration with GLBITM, Greater Noida, from **19th to 22nd December 2025**, on the theme "*Quality Concepts for ATMANIRBHAR VIKSIT BHARAT.*"

As Plant Head, I take pride in the fact that this theme resonates strongly with our company's motto and vision. We represent **Yokohama Rubber Company (YRC), Japan**, operating from Tirunelveli in

southern Tamil Nadu, where we manufacture Off-Highway tires catering to agriculture, forestry, port, mining, and industrial segments. At YRC, **safety and quality** remain our foremost priorities. We have institutionalized a culture of **Total Employee Involvement (TEI)**, ensuring that knowledge, skills, attitudes, and behaviours are aligned to build a robust organizational framework.

Since embarking on our **Business Excellence journey in 2017**, we have consistently driven initiatives that enhance performance across **SEQDCM parameters**—Safety, Environment, Quality, Delivery, Cost, and Morale. Our key practices include **5S, Quality Control Circles (QCC), Quality Improvement Teams (QIT), TPM, and TQM**. Notably, we have nurtured over **200 teams** that actively participate in state-level (since 2018), national-level (since 2018), and international competitions (since 2021), earning more than **400 awards to date**.

Each year, we implement over **3,000 Kaizens** and receive more than **5,000 employee suggestions**, reinforcing our culture of continuous improvement. Our **Quality Circle Conventions**, held twice annually along with an inter-plant competition, provide a platform for teams to present case studies evaluated by QCFI judges. Selected teams proudly represent us in competitions across India and abroad. These efforts have enabled us to consistently achieve operational metrics aligned with management expectations, ensuring best-in-class safety, quality, and productivity standards.

Our sustained excellence has been recognized with prestigious accolades:

- **5S Model Plant Award** from ABK-AOTS
- **Award of Honor (2023)** from the National Safety Council, Tamil Nadu
- **TPM Excellence Award (Nov 2025)** from JIPM

Looking ahead, we are determined to challenge for the **Deming Prize in 2027**, further strengthening our legacy of excellence.

I wholeheartedly welcome QCFI's initiative in providing budding professionals a platform to engage with expert faculty and leading manufacturing organizations, thereby enriching their knowledge and experience.

I extend my best wishes for the **grand success of NCQC 2025**, surpassing even last year's world record.



P N Rajendran
EVP Operations – TN Plant

ATC Tires Private Limited

Plant: Plot No.A-2, Sipcot Industrial Growth Centre - SEZ, Gangaikondan, Tirunelveli, Tamil Nadu – 627 352

Phone: +91 462 6600612 | E-mail: info@yokohama-oht.com

Registered Office: Unit No. 1001, 10th Floor, Tower A, Embassy 247, LBS Marg, Vikhroli (West), Mumbai – 400 083

Phone: +91 22 3957 9600 | Fax: +91 22 3957 9699

E-mail: info@yokohama-oht.com | CIN: U25111MH2007PTC172456

**Message from Mr. E Nagarajan**

Head – Operation Strategy
& Business Excellence
Ashok Leyland



In today's dynamic and competitive business environment, excellence is not a destination—it is a continuous journey. Over the years, I've had the privilege of witnessing how organizations evolve—not just through strategy and technology, but through a deep-rooted commitment to quality. In every successful transformation I've seen, quality has played a silent yet powerful role. It's not just about systems or certifications—it's about people, mindset, and culture.

Over time I've come to realize something important—quality really flourishes when people take ownership. When we care about what we do, when we take pride in it, excellence just becomes second nature. It's not about big, flashy changes either. It's the small, everyday improvements—the Kaizen mindset—that truly drive long-term success. And here's the thing: quality isn't just one team's job. It's not limited to operations or strategy. Whether you're in HR, IT, or any other function, we all play a role in delivering value. Every contribution matters. Finally, when it comes to leadership in quality, it's not about titles or authority. The most impactful leaders lead by example. They show what quality looks like through their actions, and that inspires others to follow.

The National Convention on Quality Concepts (NCQC) has been a cornerstone in nurturing this culture of quality. To all the delegates and teams participating in NCQC 2025: your work matters. You are not just solving problems—you are shaping the future of your organizations. Keep learning, keep sharing, and keep improving.

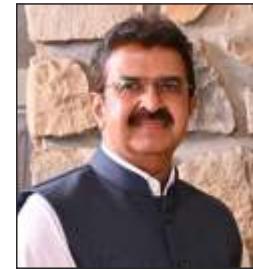
Let us continue to build workplaces where quality is not an initiative—it is a way of life. Not a checklist—it is a culture. Not a goal—it is a principle.

Wishing NCQC 2025 great success and continued impact in nurturing a generation of quality champions.



Message from **Mr. Abhay Ghirnikar**

Director – Manufacturing
TKIL Industries
(formerly known as thyssenkrupp Industries India Pvt Ltd)



"It is with immense pride that I acknowledge the extraordinary work accomplished by the Quality Circle Forum of India (QCFI) in driving quality excellence and nation-building initiatives across Indian industries."

QCFI's transformative role over the past decade has been instrumental in elevating India's manufacturing sector toward global competitiveness standards. Their commitment to quality concepts and continuous improvement methodologies has created a ripple effect of excellence nationwide.

QCFI's Impact on TKIL Industries

At TKIL Industries, we have witnessed firsthand the transformative power of QCFI's "People Building Philosophy". The systematic implementation of quality concepts—5S, Kaizen, TPM, and WCM—has yielded significant operational benefits.

Through QCFI's structured training programs, our teams have achieved noteworthy improvements in productivity and throughput. The empowerment of frontline employees through quality circle engagement has created a culture of proactive problem-solving and shared ownership, fundamentally transforming how we approach manufacturing excellence.

Alignment with National Vision

The theme of this year's 39th National Convention on Quality Concepts—"Quality Concepts for Atmanirbhar Viksit Bharat"—aligns perfectly with our organizational philosophy and national aspirations. QCFI's mission to shape an industrial workforce around the ideals of self-reliance, quality, and productivity is a powerful catalyst for India's emergence as a global manufacturing leader.

The participation of approximately 15,000 delegates and 2,000 quality teams at NCQC 2025 demonstrates QCFI's credibility and far-reaching impact across both public and private sectors. This commitment to skill development strengthens the foundation of our nation's industrial resilience.

Recognition and Forward Vision

We recognize the relentless efforts of the QCFI Board, President, Executive Director, and all Chapter coordinators. To all participants competing at NCQC 2025, we extend our heartfelt wishes for continued success. Your dedication to excellence is meaningfully contributing to nation-building and India's industrial renaissance.

We look forward to witnessing more such inspiring initiatives from QCFI. Your partnership in driving operational excellence reinforces our collective commitment to achieving world-class manufacturing standards and positioning India as a global beacon of quality and productivity.

"QCFI is not just an organization—they are architects of India's manufacturing excellence and builders of a future where quality, productivity, and continuous improvement define every industrial endeavor."

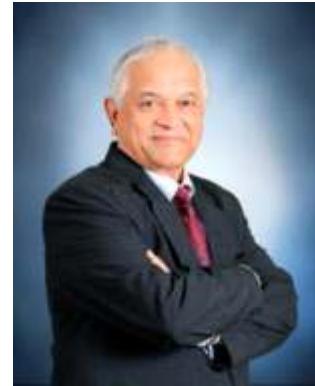


Riding with India, for the World



Message from **Vikram S Kasbekar**

Chief Executive Officer (Acting)
Hero MotoCorp Limited



As we gather for the 39th National Convention on Quality Concepts (NCQC 2025), organized by the Quality Circle Forum of India (QCFI) at GL Bajaj Institute of Technology & Management, Greater Noida, we celebrate more than an event—we celebrate a powerful movement. A movement that places people, purpose, and progress at the very heart of nation-building and India's journey toward global leadership.

The theme, "Quality Concepts for Atmanirbhar Viksit Bharat," resonates profoundly with Hero MotoCorp's Vision to be the future of mobility, and our Mission to Create, Collaborate, and Inspire. It reminds us that self-reliance is not only about technology or products but about empowering every individual and every team to innovate, improve, and excel. Across our plants and supply chain partners, Quality Circles, QC stories, and the rigorous application of Why-Why analysis have unlocked grassroots creativity that strengthens safety, elevates quality, enhances sustainability, and nurtures leadership. These collective efforts build the foundation of world-class performance and national pride.

I sincerely commend the QCFI Delhi Chapter for the NCR region and the QCFI Headquarters for their relentless commitment to nurturing this culture of excellence nationwide. Their mentorship and vision inspire us all to push boundaries and embrace continuous improvement as a way of life.

Guided by our core values—Integrity, Respect, Responsibility, Courage, and Passion—let us move forward with confidence and determination, united in the mission to build a Viksit Bharat powered by quality, innovation, and the spirit of our people.

Together, we are not just shaping industries; we are shaping the future of India.

Warm regards

**Message from G Manohar**

Chief Manufacturing Officer &
Associate Vice President
TITAN COMPANY LIMITED
- Watches Division,



Dear Delegates,

It gives me immense pride to extend my warm greetings to all participants of the 39th National Convention on Quality Concepts (NCQC 2025). This year's theme, "Quality Concepts for Atmanirbhar Viksit Bharat," reflects a powerful national aspiration—an India that leads with capability, confidence, and world-class standards in every sphere of industry.

As our nation accelerates towards becoming a global economic and technological powerhouse, the role of quality has never been more critical. Atmanirbharta is not merely about self-reliance; it is about building systems, processes, and people who can consistently deliver excellence at world benchmark levels. It is about transforming India from being a participant in global value chains to being an architect of them.

At Titan's Watches Division, this philosophy is deeply embedded in the way we work. Every day, our teams—from the shop floor to design labs, from supplier partners to support functions—demonstrate how disciplined problem-solving, data-based decision-making, and continuous improvement can lead to breakthrough outcomes. Our adoption of Shopfloor Kaizens (SGAs), Lean practices, Six Sigma, TPM, 5S Workplace Management, and advanced digital tools reflects our commitment to building globally competitive manufacturing rooted in Indian ingenuity.

QCFI's mission to empower India's workforce with strong quality concepts and structured improvement methodologies continues to play a transformative role across industries. These initiatives are shaping a generation of professionals who think with clarity, act with ownership, and innovate with purpose—qualities essential for progressing to "Viksit Bharat" mission

As you participate in NCQC 2025, I encourage you to view quality not just as a practice, but as a mindset. Each small improvement, each resolved defect, each new idea from a Quality Circle contributes to building an India that is efficient, resilient, and globally respected.

Let us use this convention as a platform to learn, share, and inspire one another—strengthening the foundation of a self-reliant and developed India. Together, through the power of quality concepts, we can shape an industrial landscape that mirrors the ambition and potential of our great nation.

My best wishes to all teams participating this year. May your efforts continue to ignite progress and set new benchmarks for excellence.

Best Regards,



Message from **Dr. Ashok Mittal**
Chief Advisor - QCFI



Welcome to NCQC 2025, being held in NCR almost after twenty five years. Delhi as a capital of the country is the ideation centre for the directions and actions for India to become a Viksit desh.

2047 is the expected year when Bharat will be considered a Viksit Desh. To reach this goal the country needs to be on a high economic growth path, which is possible only if the country is shielded from, both economic and political external disturbances, hence Atam Nirbhar bharat capable of shielding both its political boundaries and economic development agenda.

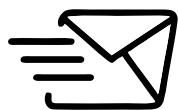
Atamnirbhar bharat does not imply isolated bharat but a bharat, which can participate both in global politics and global trade on its own strength.

This will require a strong well balanced Manufacturing and service sector, with control on its supply and distribution chains.

QCFI has an important role to play in meeting this expectation by developing a Quality person who will build this structure. Quality is both in mind and in hand, which is achieved by practice of Quality concepts as facilitated by QCFI.

Dear delegates, you are living through the exciting times, and it is you who will be active participant in making India a Viksit Atamnirbhar desh. Most of you will also be part of the Viksit Bharat in 2047. let us hope we will have NCQC 2047 again in Delhi NCR.

Congratulations to all of you and the organisers for an excellent conference.



Message from **Mr. Avinash Mishra**
National President - QCFI

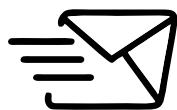


It gives me immense pleasure to extend my warm greetings to all participants, delegates, and dignitaries attending the 39th National Convention on Quality Concepts, being organised by Quality Circle Forum of India, hosted by QCFI Delhi Chapter, Lucknow Chapter & Gwalior Chapter at GLBITM, Greater Noida(UP) in association with GL Bajaj Institute of Technical & Management on 19th - 22nd December 2025.

This year's theme, "Quality Concepts for Aatmanirbhar Viksit Bharat", is both timely and inspiring. As India strives towards becoming a globally competitive and self-reliant economy, the role of quality as a differentiator cannot be overstated. Quality circles and allied concepts have consistently empowered employees at every level to innovate, solve problems, and contribute to organizational excellence. Today, these practices hold the potential to accelerate India's journey towards sustainable growth and inclusive development.

QCFI, as a pioneering movement in promoting quality culture across industries and institutions, continues to provide a platform for knowledge sharing, skill development, and recognition of best practices. QCFI has always been at the forefront of nurturing creativity, teamwork, and problem-solving abilities, making this convention a vibrant forum for exchange of ideas and learning.

I convey my best wishes to the organizing committee, participating organizations, and student teams for making this event a grand success. I am confident that the deliberations, presentations, and interactions during the convention will inspire everyone to take forward the mission of building a Quality-Driven, Aatmanirbhar, and Viksit Bharat.



Message from **Mr. Satish Kalokhe**
President Emeritus - QCFI



I am happy to welcome all of you for this 39th National Convention on Quality Concepts at GL Bajaj Institute of Tech & Management, Greater Noida U.P. You all must have worked very hard to get an entry to this National Convention as the best teams from the organizations as well as from the region get an opportunity to participate in this convention. It is an honour to you to get selected for National Convention from your organization and from your local chapter. I congratulate you and wish you all the best for your performance in this convention.

QCFI propagates "Team Work". This year this convention is organised by three chapters of North Region. These chapters are 1) Delhi Chapter 2) Lucknow Chapter 3) Gwalior Chapter. You will experience a good team work of these three chapters and a strong support by QCFI Head Quarter and other chapters.

National Convention is a good opportunity to learn from others and then implement your learning at your work place in such a way that it benefits your organization. This is an opportunity for you to pay back in multiples to your organization for all the expenses your organization doing for your participation in such conventions. When you plan for active participation in learning and grasping new things from others, you would definitely spend the time in convention in a fruitful way and thus you would gain immense satisfaction that you have got an opportunity to give back to the organisation. I remember when I attended this convention with my team members as a representative of my organization, then team members planned in advance and divided presentations to be watched by each team member with an objective to watch and capture maximum presentations. This would enable us to share learning to others and make an action plan to implement some of the learning in our departments. We also shared our implementation plan with its benefits as a result of participation in the convention to our seniors and colleagues. In fact, we got recognition after returning from the convention for two reasons one is winning an award for the team and second for doing improvements from the learning in the convention. This year we have planned Awareness Programs on Karakuri Kaizen, MSMEs and WCM from the experts for the benefit of the participants of this convention. I request you to make use of this opportunity.

I thank all the governing council members of Delhi Chapter, Lucknow Chapter and Gwalior Chapter who have worked very hard to make this convention a grand success. I also thank HQ team for their strong support for this convention. I thank the management of GL Bajaj Institute of Tech. and Management for providing an excellent venue for this convention and also for a support of their staff members.

Enjoy this convention. Make new friends. Learn new things.

I wish you all the best for your presentation and comfortable stay at Noida. Satish Kalokhe

Core Group of NCQC Organising Committee



Shri. Avinash Mishra
Organizing Chairman
President QCFI



Shri. D.K. Srivastava
Organizing Secretary
Executive Director QCFI



Prof. Dr. Preeti Bajaj
Gl Bajaj Inst. of Tech & Mgmt
Director QCFI



Shri. G Venkatramanan
Chairman
QCFI Delhi Chapter



Shri Sanjay Prakash Bindal
Chairman,
QCFI Gwalior Chapter



Shri Pavan Grover
Chairman,
QCFI Lucknow Chapter



Shri V K B Das
COO (Trg.&Dev.)
QCFI

Members - Organizing Committee

S N.	S N.	Member Name	Designation	CHP/ORG
1	Mr	Avinash Mishra	President	Gwalior
2	Mr	S J Kalokhe	President Emeritus	Pune
3	Dr	A.K. Mittal	Chief Advisor	Delhi
4	Dr.	Pradeep Srivastava	Vice President	Varanasi
5	Mr	DK Srivastava	Executive Director	QCFI.HQ
6	Mr	G Venkatramanan	Chairman	Delhi Chapter
7	Dr.	N. Madhuri Parti	Vice Chairman	Delhi Chapter
8	Mr	Aniruddha Kaushik	Secretary	Delhi Chapter
9	Mrs	Anita Gupta	Treasurer	Delhi Chapter
10	Mr	B. Srinivas	Director Hon. Treasurer	Hyderabad
11	Mr	Sanjay Prakash Bindal	Chairman	Gwalior
12	Mr	Avinash Chandra Upadhyay	Director	Gwalior
13	Mr	Vijay Krishna	Director	Varanasi
14	Mr	Nitin S Kingaonkar	Director	Aurangabad
15	Mr	Rituraj Mehta	Director	Ahemadabad
16	Mr	P K Swain	Director	
17	Mr	Ajay Pasrija	Director	Baddi
18	Mr	A L Kishen	Director	Bengaluru
19	Mr	Manohar Hegde	Director	Hyderabad
20	Mr	Joydev Sengupta	Director	Kolkata
21	Mrs	S Yogeshwari	Director	Coimbatore
22	Mr	Chethan Chittalkar	Director	QCFI HQ
23	Mr	Mukkamala Subhash	Director	Tirupati
24	Mr	P Vellingiri	Director	Hosur
25	Dr	Latesh B Chaudhari	Director	Surat
26	Dr(Mrs)	Rajani Indulkar	Director	Pune
27	Mrs	Vinaya Leena Pai	Director	Thane
28	Mr	Pavan Kumar Grover	Chairman	Lucknow
29	Dr (Mrs)	Veenita Kamran	Vice Chairperson	Lucknow
30	Mr	V K B Das	COO (Trg.&Dev.)	QCFI.HQ
31	Mr	Y Manoj Kumar Reddy	GM (Digital Wing)	QCFI.HQ
32	Mr	P S Ravikumar	GM-Finance & Admin	QCFI.HQ
33	Mr	R Srinivasan	Sr. Faculty	QCFI.HQ
34	Mr	K S V S Madhav Rao	Sr. Faculty	QCFI,HQ
35	Dr	N K Sharma	Chairman	Rajsamand

S N.	S N.	Member Name	Designation	CHP/ORG
36	Mr	Sunil Srivastava	COO	QCFI
37	Mrs	Ranjini C	Asst. COO (Trg.&Dev.)	QCFI.HQ
38	Mrs	Chhaya Mishra		HQ
39	Mrs	Subha Kalokhe		HQ
40	Mrs	Prabha Srivastava		HQ

Members - Executive Committee

S N.	S N.	Member Name	Designation	CHP/ORG
1	Mr	K Sunder	Asst. Manager (Accts & Admin)	QCFI.HQ
2	Mr	A Satyanarayana	Manager (Accounts)	QCFI.HQ
3	Mrs	S Sailaja	Asst Manager EDP	QCFI.HQ
4	Mrs	N Madhulatha	Asst Manager (Accounts)	QCFI.HQ
5	Mr	Ravi Srivastava	HQ	QCFI.HQ
6	Mr	B Kishen Naik	HQ	QCFI,HQ
7	Mr.	G Hanumanth Rao	Incharge (Stores & Despatch)	QCFI.HQ
8	Mr	G Prasanna	Technical Assistant (IT)	QCFI,HQ
9	Mr	T Sharath Kumar	Office Assistant	QCFI,HQ
10	Mr	Ganesh Upadhyaya		Delhi
11	Mr	Rajesh Mangla		Delhi
12	Mr	Sudhanshu Padhy		Delhi
13	Mr	Sumit Tiwari		Delhi
14	Dr Mrs	Shakuntala Singh		Lucknow
15	Mr	Atul Agrawal		Lucknow
16	Mr	Sunil Kumar Srivastava		Lucknow
17	Mr	Shailendra Kumar		Lucknow
18	Mr	Manoj Srivastava		Lucknow
19	Mr	Pradeep Kumar Srivastava		Lucknow
20	Mr	C Srivastava		Lucknow
21	Mr	Satya Prakash		Lucknow
22	Mr	Sameer Seth		Gwalior
23	Mr.	Thomas Mathew		Gwalior
24	Mr	Akshya Bhatnagar		Gwalior
25	Mr	SM Tahir		Gwalior
26	Mr	Jaison Mathew		Gwalior
27	Mr	Ankit Gupta		Gwalior

Advisory Committee

S N.	Member Name	Designation	CHP/ORG
1	Mr. Jayadeb Nanda	Chairperson	Ahmedabad Chapter
2	Mr. Kiranbhai Z. Modi	Chairperson	Ankleshwar Chapter
3	Mr. Sanjay Vaidya	Chairperson	Aurangabad Chapter
4	Mr. B Thej Kumar	Chairperson	Bengaluru Chapter
5	Mr. K K Singh	Chairperson	Bhilai Chapter
6	Mr. S.S.Mohanty	Chairperson	Bhubaneswar Chapter
7	Mr. M. K. Dubey	Chairperson	Bhopal Chapter
8	Mr. Anup Kumar Dutta	Chairperson	Bokaro Chapter
9	Mr. Ajay Pasrija	Chairperson	Chandigarh Chapter
10	Mr. T. Kalaiselvan,	Chairperson	Chennai Chapter
11	Mr. B Kumar	Chairperson	Haridwar Chapter
12	Mr. K Vasudevan	Chairperson	Hosur Chapter
13	Mr. Ch Balakrishna Rao	Chairperson	Hyderabad Chapter
14	Mr. P K Maitra	Chairperson	Kolkata Chapter
15	M. Sankarasubramanian	Chairperson	Madurai Chapter
16	Mr. K B Bharati,	Chairperson	Mumbai Chapter
17	Ms. Suchitra R C	Chairperson	Mysuru Chapter
18	Mr. Vivek A. Shrouty	Chairperson	Nagpur Chapter
19	Mr. Vikram Salunkhe	Chairperson	Pune Chapter
20	Mr. S R Suryawanshi	Chairperson	Rourkela Chapter
21	Mr L.K.Dungrani	Chairperson	Surat Chapter
22	Mr. G. Jagan Mohan	Chairperson	Tirupathi Chapter
23	Mr. Sunil Dholakia	Chairperson	Vadodara Chapter
24	Mr. G Gandhi,	Chairperson	Visakhapatnam Chapter
25	Dr. Ashok Rai,	Chairperson	Varanasi Chapter
26	Mr. Dilip Kumar Jha	Chairperson	Guwahati Sub-chapter
27	Mr. Manoj Meshram	Chairperson	Jaipur Sub Chapter
28	Mr. P. Baskar	Chairperson	Coimbatore Chapter
29	Mr. T R Narasimhan	Chairperson	Puducherry Centre

Associates

S N.	S N.	Member Name	Designation	CHP/ORG
1	Mr	Prithiviraj	HQ	Associate
2	Mr	Sara Srinivas	HQ	Associate
3	Mr	Sudhir Mehta	HQ	Associate
4	Mr	Vijender	HQ	Associate
5	Mr	Vinod Kumar	HQ	Associate
6	Mr	Mahavir Prasad Jangid	HQ	Associate
7	Mrs	Shanti Mannari	HQ	Associate
8	Mr	Mohan Mannari	HQ	Associate
9	M/s	Jay Jalaram Caterers	HQ	Associate
10	Mr	Kushal Singh Rathore	HQ	Associate
11	M/s	Xcellent Tech Solutions	HQ	Associate
12	M/s	Adarsh Digital Studio	HQ	Associate

For the smooth conduct of NCQC-2025 following Committees have been formed

Event Management

- VKB Das
- Venkataraman

Assessor Award Committee

- VKB Das
- Y. Manoj Reddy
- S. Saileja
- Kishan Naik

Finance Committee

- B Srinivas
- A Satyanarayana

Venue (Pre-Events)

- Ashwani Singh - QCFI Delhi
- C V Ramana - QCFI HQ

Board Room/Secretariat/Control

- Aniruddha Kaushik

Statutory Requirements & Legal Matter

- G Venkatraman

Reception

- Shalini Kaul - GL Bajaj
- Ananya - GL Bajaj
- Smita - GL Bajaj

Registration

- P Ravi Kumar
- A Satyanarayana
- K Sunder
- Madhulatha
- G Prasanna
- Ashwani Singh - QCFI Delhi
- Ankita Sharma - QCFI Delhi

Help Desk/Parking

- Mohan Singh - GL Bajaj
- Pushpendra Sharma - GL Bajaj

Kit/ Gift Distribution

- Prabha Srivastava
- Chaya Mishra
- Poonam Srivastava
- Santosh - QCFI Delhi

Kit/ Gift Storage

- Tarun Kumar Gupta - GL Bajaj

Safety

- Rituraj Mehta

Workplace / Visual Management

- Shailendra Kumar
- Ravi Srivastava
- Ganesh Upadhyaya

Transport, Material Handling

- Pradeep Srivastava
- Sumit Tiwari

Industrial Visit

- Sudhansu S Padhy

Guest Hospitality

- Satya Prakash
- Sumit (Vertex)

Judges Meet

- B Srinivas
- R Srinivasan
- K S V S Madhava Rao
- C Ranjini
- V K Choudhari
- Aniruddha Kaushik

Hall Management

- R Srinivasan
- K S V S Madhava Rao
- V K Choudhari
- Bharat Kalambhe
- Nageshwara Rao
- M Satyanarayana
- Murali Krishna
- Bhaskar
- Pawan Kumar

First Aid/Arrangement of Medical Facility/Medicine

- Mr Pushpendra Sharma
- GL Bajaj

Stores

- Gopal Pandit - GL Bajaj

Food Court / Dining Hall

- Gopal Singh
- Akshay Bhatnagar
- Satyavan Naik

Award Distribution

- V K B Das
- Ravi Srivastava
- Mahaveer

Main Pandal - SHD Auditorium

- Sunil Trivedi
- R Mangla
- Sudhansu Padhy

Stage Management

- Ranjini C
- Mr Narendra Kumar-GL Bajaj

Cultural Programme

- Shilpa Chaudhary- GL Bajaj
- Sonu Sharma-GL Bajaj

Model Exhibition

- Vinaya Pai

SBG Management

- Smriti Sachan- GL Bajaj
- Naresh Kasna – GL Bajaj

Award Evaluation

- S J Kalokhe
- Manoj Reddy

Crisis Management

- A K Mittal
- Avinash Mishra
- S J Kalokhe
- D K Srivastava
- G Venkatraman

Overall Co-ordination

- V K B Das

Cordination

- Manoj Reddy - QCFI-HQ
- Ganesh Upadhyaya
- Delhi Chapter
- Anil Khatri – GL Bajaj

Observer & Press Meet

- Dr. N K Sharma
- Satyavan Naik

Supportive Staff from GL Bajaj ITM, G Noida – Team

Registration

Mr Ashwani Singh
Mrs Ankita Sharma
Mr Santosh Kumar

Member Org. Committee

Dr P C Vashisht
Dr Sansar Singh Chauhan
Dr Sanjeev Pipal
Dr Madhu Gaur
Dr S Sharma
Mr Rohit Sahu
Dr Anant Agarwal
Dr Arvind Sinha

Member Executive Committee

Mr Anil Khatri
Dr V R Mishra
Dr Mahavir Singh Naruka
Dr Mohit Bansal

Venue Management

Dr Mohit Bansal
Dr Nitin Tyagi
Dr Pankaj Goyal
Mr Nirmal Sarswat
Mr Mani Kant Dubey

Help Desk, Lost and Found and Facility Management

Dr Mohan Singh
Dr Vivek
Mr Harinder Singh
Mr Shyam Kumar

Reception

Ms Shalini Kaul

Registration

Dr P C Vashisht
Dr Manoj Singh
Dr Krishan Kumar
Dr Uma Tomar
Ms Rajani Singh
Mr Arun Mittal
Mr Tapas Mishra

Cleaning / House

Keeping
Mr Barun Singh
Mr Kuber

SBG Management

Dr Smriti Sachan

Mr Naresh Sharma

Food Court, Catering, Transportation, Hospitality – Guest House

Mr Santosh Rana
Dr Kailash
Dr Akashdeep
Mr Anil

Inauguration Execution and Valedictory Execution

Dr Mahsveer Singh
Dr Shilpa Chaudhary
Dr Sonu Sharma

Branding, Press

Conference, Signages
Ms. Artee Khandelwal

Notices

Mr Rajeev Sharma
Mr Rakesh Srivastava

Kit/Gift Storage

Dr Tarun Kumar Gupta

Secretariat

Dr Manjeet Kumar
Mr H N Pradhan
Mr Ankur Srivastava

Campus Layout for NCQC Activities

Dr Harkesh Singh
Dr Santosh Kumar Srivastava

IT and Audi, SBG Sound Management and Internet

Mr Narendra Kumar

Security and Parking, Hospital and Medical Facilities

Mr Pushpendra Sharma



QCFI express their gratitude to parle products for supplying complimentary Parle G biscuits to the all the participants of NCQC every year who enjoy

Thank Q once again **QCFI Pariwar**



World Class Manufacturing (WCM)

D K Srivastava, Executive Director - QCFI

Recipient of Sudomo Quality Medal for Quality Leadership-Indonesia



Quality Circle Forum of India, is a Non-Profit organisation established in 1982 with the objective of propagating, training, implementation and handholding the Quality Circle Concepts in India. In 1991, workplace management(5S) has added the value to the Quality circle to have project on Home 5S and to make the Workplace more meaningful. QCFI has developed the concept suiting to Indian conditions and started implementing not only in the manufacturing sector but in Home, Colony, Worship Places, Village, Schools, Hospitals, Railways, Airport, port, etc.

We have tie up with JUSE for 5 S joint certification in the year 2016. So far, we jointly certified about 300 no's of Indian organizations. The feedback from the organizations is excellent and this certification is helping Indian organizations to have strong foundation for Quality, Cost and Delivery. Thanks a lot, to JUSE for supporting us in this area.

In 1995, QCFI started working on Total Productive Maintenance and developed a simplified system of TPM suiting to Indian Industries specially MSMEs and labour-intensive Industries. Today, DK's Model of simplified TPM is well accepted by the MSMEs.

QCFI HQ has conducted two advance management programs with the association with Ni-msme, one at coimbatore and second one at Ambattur Chennai in November 2024. A total of 60 participants attended and benefitted with Quality Concepts such as 5S,kaizen Lean QC. Lean manufacturing and DK model simplified TPM. We are happy that more and more MSMes are reaching us for implementation and I acknowledge the efforts of the chapters and in particular Coimbatore and Chennai. We have a close association with NiMsme Hyderabad in this endeavour.

In 2010, we have developed Lean Quality Circle which has become very popular.

In 2021, we have developed Lean Safety Circle which was also well accepted by the organisations. This was further modified in 2024 to cover all employees from contract labour to the senior management through small group activity.

We have developed World Class Manufacturing system (WCM) which is nothing but an Integrated approach of various Quality concepts to make the training and implementation simple and user friendly effective since 2022.

At QCFI, we have our own publication on Quality Circle, Lean Quality Circle, Problem Solving Tools and Techniques, 5-S, Kaizen, DK's Model of simplified TPM, Lean Safety Circle etc.

Presently, we are helping the organisations for the practical implementation of different Quality Concepts with the help of trained trainers from 34 chapters from different parts of India. The highest participation in ICQCC itself is a testimony and the interest taken by the organisations of India is an ample reflection.

World Class Manufacturing

To achieve GROWTH, HAPPINESS AND SUSTENANCE (GHS), most of the organisations are trying to implement different Quality Concepts. In the present scenario, organisations are flooded with different Quality Concepts. Each expert will explain the concept, form Steering Committee, teach applicable tools and techniques which are overlapping and people are amused as what to do? Appreciating this predicament, QCFI has developed an Integrated Approach to avoid the overlapping and go for systematic approach for the implementation of different Quality Concepts through Total Employee Involvement with the help of unit's own trainers developed by QCFI.

In the process of implementation, QCFI will develop the trainers in a phase manner so that they can learn, refresh through recorded modules of the learnt topics, can come for on line clarification session for one hour in case of facing any problem in implementation and further visit by QCFI faculty to see and guide them in the unit through practical demonstration for real time application. Our system of implementation of different Quality Concepts as follows:

1. 5-S and its implementation, visual management, Certification
2. Quality Circle, Individual Kaizen, Personal Kaizen
3. Problem Solving Tools and Techniques
4. Problem Solving steps-12 step method, DMAIC system
5. Implementation of Lean Quality Circle, Quality Improvement Team, Lean Safety Circle.
6. Implementation of Manager's Model. Tag System, Autonomous Maintenance, PM, One Point Lesson, OEE, SMED, Poka Yoke, GTT/Time Motion study,
7. Quality Maintenance
8. Lean Manufacturing and Value Stream mapping (VSM)
9. Material Handling, Material Flow
10. Inventory management.
11. HR initiatives
12. Office Management, Information flow.

Eight Pillars of WCM

Following are the 8 pillars of WCM with Priorities

- 1) Layout and Material Handling
- 2) Orderliness, Visual management, Safety and Environment,
- 3) Quality Systems
- 4) Asset Care
- 5) Customer Focus
- 6) Training and development, HR Initiatives
- 7) Innovation Adaptation
- 8) Inventory Management

To implement all these pillars, QCFI has developed different modules and divided into 15 sets. Training is given to the identified trainers and core group members set wise. Recorded modules of the respective set are given to them through link. For each set, task is given. Once they complete the task of one set, then the link for the second set will be sent to the respective unit. Once task done is checked and found perfect, they can go for next set. QCFI faculty will make a visit after three sets or as per the need of the unit to observe the implementation physically and guide them accordingly. Content of the set is given below.

SET OF MODULES

Set No	Modules
1.	Concept of 5 -S, Creating Learning Environment, PDCA -Brain Storming, Flow Diagram, Activity Chart – Mile Stone / Gantt Chart, Ranking / Priority Method
2.	Role and responsibilities of the management for implementation of 5-S, Formation of Zone and Council Members, Awareness program to all, Individual responsibility, Micro Checklist by all, implementation of 1S to 3S
3.	Innovation & Kaizen, Individual Kaizen
4.	Self -Audit and 5S Register, 5-S Register, 5-S Home, Jagruti Group, 5-S in other places
5.	Data Collection and Stratification, Graph, Visual Management
6.	Audit and role of auditor, Management Audit, Pre -Certification and JUSE Certification audit system

7.	Genesis of TPM / simplified TPM, Tag System, Manager's Model, Autonomous Maintenance, Preventive Maintenance
8.	QC -Awareness, formation of group, Functioning of QC, Why-why analysis and Cause and Effect Diagram, Problem Solving Steps -12 step system
9.	LQC/LSC/QIT, DMAIC System of Problem Solving, Case Study preparation and presentation of QC/QIT/LQC/LSC/Individual Kaizen.
10.	Inventory Management, Material and Information flow
11.	Concept of Lean Manufacturing and its basic principles, Eight type of waste, Value Stream mapping
12.	One Point Lesson, OEE, SMED, Poka Yoke, GTT study / Time Motion Study
13.	Pareto Diagram, Scatter Diagram, Standard deviation, Histogram
14.	Certification of 5 -S, Control Charts, Run Chart, Cp and Cpk
15.	Application of enablers in 8 pilers, Self - Assessment of each pillar

Evaluation of Pillars of WCM

There are 5 levels in each pillar. Norms are given which used to decide with the help of the management to the level as what they want to become World Class. Based on that. One of the QCFI Lead Assessors used to visit and do the pre-certification audit for 5-S and Final certification audit. If the score is 75% or more then unit may apply for the Joint Certification of 5-S by QCFI with JUSE. Then Pre-certification audit will be done by the lead Assessors and then Certification audit. If the unit is getting average score of 3.5+, then it will be eligible for fourth level. They will be given the first certificate of fourth level that is "Achiever" level. If their score is 4.5 and above, they will be given the certificate of "World Class manufacturing".

The certificate awarded will be valid for three years subject to yearly satisfactory surveillance audit.

Reference book for implementation of 5-S are as follows:

1. Practical Guide Book on 5-S	2. Concept and Implementation of Quality Circle
3. KAIZEN booklet	4. Lean Quality Circle
5. Lean manufacturing	6. Lean Safety Circles
7. Problem Solving tools and techniques	8. DK's Model of simplified TPM
9. 5-S Record Book	10. QC-meeting Register.
11. Hand Bills and Pocket cards on 5-S	

LAYOUT AND MATERIAL HANDLING							
S.N.	Description/Level	Weightage	1	2	3	4	5
1	% of Indirect employees to total employees	10	40%	30%	20%	15%	5%
2	% of Direct employees to total employees	10	60%	70%	80%	85%	95%
3	Scrap Handling Procedure / Wastage Disposal Procedure-- Data collection/analysis and improvement	15	No Procedure present	Procedure present but no frequency defined, no record ,no analysis	Procedure present with defined frequency and record but no analysis	Procedure present with defined frequency and record and analysis and improvement level is 30%+	Procedure present with defined frequency and record and analysis with improvement actions
4	Material flow - Distance	10	No study	Study done for major four ingredients are in use.	30% improvement of initial distances.	60% improvement of initial distances.	80%+ improvement of initial distances.
5	Material flow - Time	5	No study	Study done for major four ingredients are in use.	30% improvement of initial time.	60% improvement of initial time.	80%+ improvement of initial time.
	LEVELS	50	STRUGGLER	BEGINNER	ORGANIZED	ACHIEVER	WORLD CLASS

QCFI is pleased to report that 35 Units from Parle Group have been certified for WCM Level 4 in Phase 1 and another 38 Units training and work in progress.

Current status : 3 more units have been certified WCM Level 4

Titan Eye ware, Titan Watch and Thyssen Group have shown interest to join in WCM journey.

With the emerging business challenges and competitive environment learning organisations have to step up and hasten their skill development initiative for continuous improvement as their goal. In this endeavor, QCFI is a partner in your journey. With the joint certification program with JUSE WCM, journey to march ahead and to stay ahead.

Happy to inform that the concurrence has already come for joint certification of WCM from QCFI-JUSE and a copy of acceptance letter is displayed for your ready reference.

Acceptance Letter WCM



Union of Japanese Scientists and Engineers
Shinjuku Dai-ichi Seimei Bldg., (4F)
2-7-1, Nishi-Shinjuku, Shinjuku-ku, Tokyo 163-0704

November 18, 2024

Executive Director
Quality Circle Forum of India
306, III Floor, Navketan Chambers,
62, SD Road, Secunderabad 500 003
India

Dear Mr. D K Srivastava,

Warm greetings from JUSE!

I would like to express my heartfelt gratitude to you and the entire team at QCFI for your tremendous efforts in launching the WCM (World Class Manufacturing) certification project. I hold deep respect for the dedication and passion you have shown in making this initiative a reality.

In particular, I am truly delighted that JUSE can collaborate with your esteemed organization to provide certification from Level 5 onwards. I firmly believe that this initiative will further strengthen the partnership between our two organizations and serve as a significant step in promoting the pursuit of quality on an international scale.

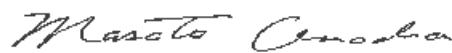
Furthermore, I am pleased that we share an agreement to review the certification standards and content every five years to adapt to changes in the external environment.

This flexibility, aligned with the times, is essential for sustaining the long-term value of WCM and supporting its continued advancement.

I am very much looking forward to advancing this project with your organization and delivering its outcomes not only to India but also to people around the world.

Once again, I would like to extend my profound appreciation for your unwavering efforts and your visionary leadership.

Best regards,



Masato ONODERA
Managing Director & Secretary General
Union of Japanese Scientists and Engineers (JUSE)

**Mr. Subrata Bhadra**

Chief Manufacturing Officer
Titan Eyewear

Reflections on International Quality Conference, Tokyo

I am delighted to share my experience and highlights from the International Quality Conference (ICQ) 2025, held in Tokyo, 1st - 3rd September 2025. The conference brought together renowned industry leaders, experts, and innovators from across the globe to share knowledge, best practices, and cutting-edge advancements in the field of quality.

In the conference, I was honored to present our groundbreaking innovation, DriveZ coating, a revolutionary technology designed to enhance spectacle lenses for improved night driving visibility. The session was chaired by the esteemed President of the American Society for Quality (ASQ), who personally applauded our work, acknowledging its potential to positively impact the lives of spectacle wearers, particularly those who drive at night.

The conference featured captivating keynote speeches by industry stalwarts, including the President of Toyota and Mr. Venu Srinivasan, a revered industry leader from India. Their insights on quality management, innovation, and leadership left a lasting impression on all attendees.

QCFI Executive Director, Mr. DK Srivastava, led a session where he provided constructive feedback and guidance to presenters, helping them to refine their work and explore new opportunities. His expertise and leadership added immense value to the conference.

As a part of the conference program, I had the privilege of visiting the Toyota and Denso factories. Witnessing the seamless integration of automation in their day-to-day operations was truly awe-inspiring. The attention to detail, commitment to quality, and innovative manufacturing practices were exemplary.

The ICQ 2025 experience was enriching, providing opportunities to network, learn, and share knowledge with global experts. The conference reinforced the importance of innovation, quality, and collaboration in driving progress and excellence.

I am grateful for the opportunity to represent our organization at this prestigious event and look forward to implementing the learnings and insights gained to further enhance our quality initiatives.

At IQC Tokyo



“Quality Concepts for Atmanirbhar Viksit Bharat”

Author : ViVEK A. SHROUTY Chairman, QCFI- Nagpur Chapter

As India embarks on its journey towards becoming a self-reliant nation, the Quality Circle Forum of India (QCFI) plays a vital role in driving this mission forward. QCFI, with its decades long legacy, has been instrumental in promoting quality management, innovation, and continuous improvement across various industries.

Quality Circles, a grassroots level movement, empower employees to identify and solve problems, leading to improved productivity, efficiency, and customer satisfaction by fostering a culture of teamwork, innovation, and continuous learning.

The vision of Atmanirbhar Bharat (Self-Reliant India) and its natural progression towards Viksit Bharat 2047 (Developed India by 2047) are transformative national missions that aim to elevate India's economic, social, and technological stature globally. At the heart of this ambition lies a fundamental pillar: quality. Quality concepts, spanning products, infrastructure, systems, and human capital, are pivotal in driving India's journey from self-reliance to sustained development.

Atmanirbhar Bharat: Foundation of Self-Reliance and Quality

Atmanirbhar Bharat calls for reducing import dependence and boosting domestic capabilities by promoting indigenous production and innovation. However, this mission cannot succeed by producing goods alone, it demands that products meet and surpass global quality standards. The philosophy of “vocal for local” encourages not just local production but competitive quality that can stand alongside international brands. Quality assurance in manufacturing increases product reliability, customer satisfaction, and enhances India's global market reputation.



Electronics Component Manufacturing Scheme for making India self-reliant



Moreover, quality concepts extend beyond manufacturing to services, governance, and technology systems. Improving system quality through technology-driven governance, streamlined regulations, and robust infrastructure directly impacts business efficiency and public welfare, making India a trusted global partner and investment destination.

Building Quality Infrastructure for Viksit Bharat

One of the core ideas of Viksit Bharat is establishing world-class infrastructure to ease living and business operations across India. Quality infrastructure in roads, logistics, digital connectivity, power, and water supply, is critical in enabling economic activities, reducing costs, and enhancing the competitiveness of Indian industry.

BHARATMALA PARIYOJANA VISIONARY CORRIDOR ACROSS INDIA



Quality Skill Development for a Competent Workforce

Atmanirbhar Bharat emphasizes vibrant demography as a strength, where a large young workforce is skilled to meet the demands of evolving sectors. Quality concepts in education and skill development—structured curricula, hands-on training, and continuous upgradation—equip individuals with competencies aligned to industry needs.



Deploying quality standards in training programs ensures employability, innovation capability, and adaptability in sectors like manufacturing, healthcare, IT, and renewable energy. A proficient workforce enhances productivity and innovation, accelerating India's global competitiveness and empowering inclusive growth.

Quality in Technology and Innovation for Future Readiness

India's path to a developed nation involves leading in advanced technologies such as artificial intelligence, renewable energy solutions, biotechnology, and space exploration. Here, quality concepts manifest in research rigor, innovation standards, and ethical practices.



Quality-centric innovation fosters sustainable technology solutions that address ecological concerns and resource efficiency while propelling India as a global technology hub. Ensuring quality in R&D processes and product commercialization builds trust and fosters global collaborations vital for India's aspirations under "Make for World."

Quality as the Cornerstone of Atmanirbhar Viksit Bharat

The dream of Atmanirbhar Viksit Bharat demands more than ambition; it requires quality at every step. From high quality manufacturing and services underpinning self-reliance to robust infrastructure and skilled human capital supporting development, quality concepts are the backbone of sustainable growth. Quality ensures resilience, global competitiveness, and the social inclusion necessary for a truly developed nation by 2047.

India's journey, grounded in its rich civilizational ethos and propelled by modern quality frameworks, promises a future where Atmanirbhar Bharat and Viksit Bharat become realities. Quality is not just a goal; it is the path to making India self-reliant, innovative, and developed, a beacon for the world to follow.



Moon shots for transformation....

Kannan Raghavan TQM consultant

Over 62 years passionately involved on customer centric culture and continuous improvements journey

What was in me to give you this article?

I was inspired by the book of Mike Massimino as that was not just an astronaut Odessey to moon landing offering a thrilling blend of cosmic adventure but more on inspiring us to prove that the most ambitious goals can be achieved.

Here is for your two minutes reading will ignite sparks in you to go for **Moon shots**:-

Do we need to adapt Moon shots?

Organizations today are pressed to drive significant growth and innovation and set ambitious goal of 10x fold than incremental gains that were resulted through traditional approach. The trending pace of innovation, particularly with rapid technological advancement like AI, Machine learning, Quantum Computing, Robotic process automation (RPA) Blockchain, IoT, AR/VR, cloud computing, structural battery composites (SBCs) ...and rapid and aggressive market changes drive for massive improvements in efficiency and capability that were previously thought as impossible

The challenges before us are such as Climate change, sustainable energy, food and water availability, unpredictable situation -VUCA and dynamic environments that organizations and individuals face. These issues will be our priorities require effective solutions at a faster pace than what we've been doing. The incremental gains are good but we cannot sustain with this approach and time has come to think exponentially - Moonshot thinking is a way forward to realize all such big goals

What are Moon shots ?

Moonshots are ambitious, exploratory projects

Moonshots for transformation involve setting audacious, seemingly impossible goals that aim for a 10x improvement rather than incremental 10% gains, thereby requiring a radical shift in thinking and action.

This mindset, inspired by the 1960s Apollo program and today it is applied to personal, organizational, and transformation to achieve impossible as we thought earlier



Huge benefits through Moon shot

- Operational performance - KPI of TOYOTA resulted amazing multiple (far more than 10x) improvements in lead time, SCM and inventory turnover
- US, Schneider Electric implemented 4IR technologies (augmented reality, remote monitoring, and predictive maintenance) to achieve an end-to-end operational transformation meeting new age customer requirements
- In the recent ICQCC 2025 @ Tapie, many organizations particularly from China we were amazed to see that

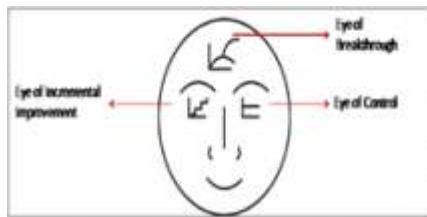
- An organisation has improved the process time of analysing the schemes and billing of 226,000 customers 10 minutes to 5.99 seconds with the goal of zero perception service through their Rapid Optimizer System and with future focus of human-computer interaction method
- A tobacco company demonstrated moon shots with ease -The work efficiency of tobacco sprout suppression in mountain tobacco fields 1.27 mu/ day to 10.17 mu / day - 700.79%

our country proves that moon shots are adopted even by SMES



- Visionary Leaders for Manufacturing (VLFM) Programme is a flagship programme under the Indo-Japan Joint Technical Cooperation Agreement signed by the Prime Ministers of India and Japan in December 2006. The main architect was Prof. Shoji Shiba, a world-renowned expert in Breakthrough Management
- in this program managers are trained in areas like - jump into fish bowl to think systemically, adopt a customer-first attitude, and develop breakthrough products and processes Transforming the mindset of manufacturing managers by shifting from a "small m" to a "big M" perspective using FSDP-five step discovery process., Develop three eyes of Budha...and apply snowball concept,
- **now it's time to open your third Eye**
 - The first eye is the eye of control:
 - The second eye is that of incremental improvement:

The third eye is the eye of breakthrough:



Hope you are convinced? Then read further:

Larry Page, Google co-founder stated, "A 10% improvement means you're doing the same thing as everyone else"

Moonshot mind set:

Mindset plays a significant role in determining our success and achievement. Believing in our ability to switch on to 'yes, I can 'mode and 'learning journey 'are the key components of a successful mindset and it is the established set of attitudes, beliefs, and perspectives that shapes how one interprets the world and responds to situations.

Moonshot Mindset are the innovators making the world a better place, moving humanity forward, and charting the future.

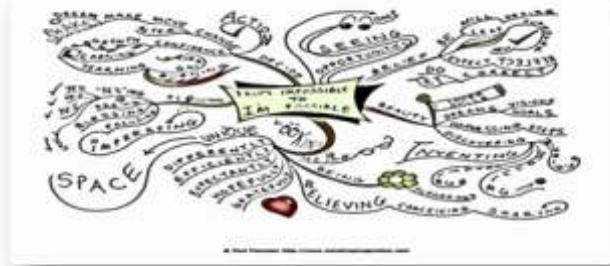


In short, it's **A Massively Transformative Purpose (MTP)** is an inspiring, long-term vision for an individual or organization that goes beyond tangible benefits and traditional goals to create a significant positive impact on the world. adventure of a lifetime, giving you joy and a purpose-driven life. Today the results of improvements projects/study must focus not only economical gains, stakeholders benefits but also to include benefits to society.

Moonshot adoption is not difficult to achieve. - A 10X improvement is 100 times more worth it, but it's not 100 times harder! **working smarter and making strategic changes** to your approach that involves a significant transformation

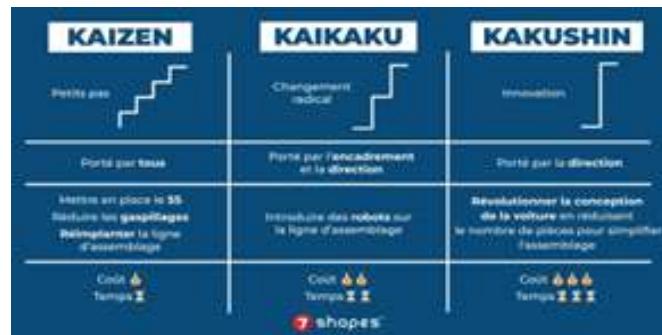
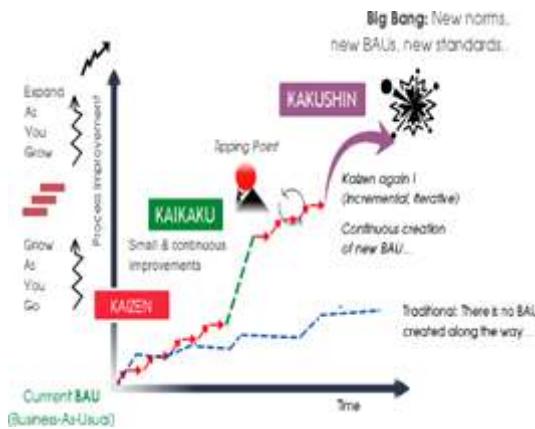
Strengthen your belief I'M possible:

- ❖ your daily routine should reflect our desire to constantly test and try new things.



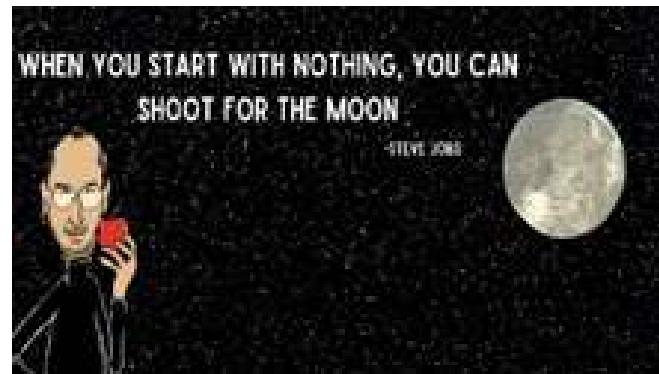
- ❖ Imbibe a habit of committing to making improvements every single day
- ❖ Start by imagining a future with 10x greater results in a specific area - what you initially thought Impossible and think OUT BOX apply your learnings from Updated technology.
- ❖ study and analyse the past data and actions that were taken and chart plan the steps needed to reach that future,
- ❖ Question the beliefs/ assumptions that may be holding you back from setting big goals and taking big actions and trash them out of your mind box
- ❖ When your goal is 10x bigger, you are forced to prioritize and spend time on activities that truly contribute to that goal. Never shoot arrows on some one?

In Japan this approach is called as Kaikaku (改革), for "radical change", and Kakushin" (革新) for disruptive change / innovation – new horizon



In essence, the "10% improvement" is from conventional thinking where we need 10 x improvements requires to go disruptive innovation rapidly through exponential growth mind set – moon shot thinking- a completely different approach to problems

Take off points: from Steve jobs

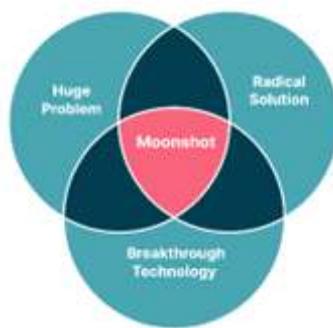


Steve Jobs turned limitations into innovation, He redefined apple with his moonshot mindset. (Apple: A Journey from a Garage to the Moon)

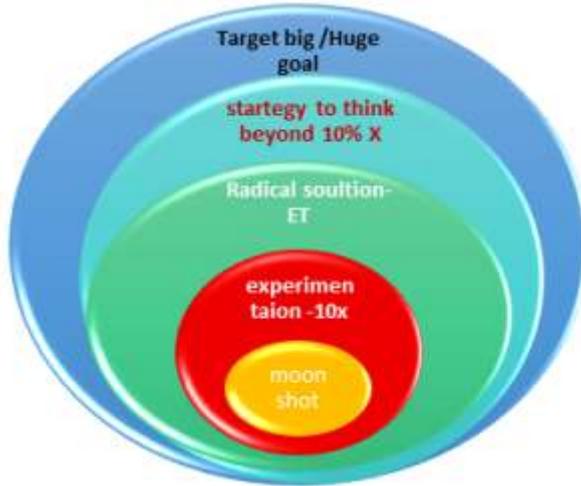
He guides "When you start with nothing, you can shoot for the moon," "No resources? No problem!"

'Many of you may see limitations before beginning but Jobs saw endless possibilities. He believed that the lack of resources pushes individuals to think beyond conventional boundaries and carve new paths:

1. **No Fear of Failure. Be bold to Embrace constraints**
2. **Relentless Curiosity**
3. **User-Centric Innovation**
4. **Thinking Beyond Limits**
5. **Keep learning to adapt**



Moon shot - Road map



Launching pad:

Step 1 What are the projects that are delayed or the current approach is not adequate and finding it to change impossible?

Step 2: Identify your constraint/ limitations

Step 3: Question why not?

Step 4 : Explore impossible solutions.

Step 5: Experiment and Measure different metrics for 10x than 10%

Bottom line:

Your competitors may run faster, so do not run with them much faster,

Moon shot - your wings already exist and all you have to Fly. you are capable!



KANBAN

Author : Shri Venkata Ravi Kumar, Consultant - QCFI HQ



Kanban, the buzz system of visual flow management having its roots from the Japanese clan, has made its mark into the global market with laurel colours. Since then it has made its entry into the chain of numerous sectors leaving no stone unturned. In the scenario of 1953, Toyota used this logic i.e. using the rate of demand to control the rate of production and passing demand from the end customer up through the chain of customer-store processes in their main plant machine shop. The above system has given inspiration for others in designing a systematic path and approach.

The key aspects of Kanban are:

- Visual board: The Kanban board where all the tasks are displayed.
- Pull system
- A work system where the capable tasks are pulled rather than being pushed.
- Work in Progress (WIP) limits: Limits set by teams as to how many tasks need to be performed at a specific time to avoid bottlenecks.
- Continuous improvement: Visualization of workflow, identifying the bottlenecks and working on the improvements of the system
- Evolutionary change: Improving existing processes rather than focussing on new ones.

Now let's go by an example:

Let us say, a new scheme of cleansing a river has to be implemented in a particular area:

- 1 >Geographical area: How much area is the river spread out
- 2 >Starting the process: A plan and task are assigned to the workmen
- 3 >In Progress: How much area is to be cleansed per day
- 4 >Improvements: Any further aspects need to be considered so that the process goes well.
- 5 >Review/Testing: Cycles and shifts of the complete one are reviewed by source considering a given time frame.

This way we can get a clear and good picture of what Kanban is and how we can apply it in our daily lives.

P.S. As already published in our Quality Circle India patrika, Mr. Venkata Ravi Kumar has conducted many online programs V.S.M, Theory of Constraints, TPM, Lean Six Sigma, DOE projects and Kaizen.

In view of his expertise, competency and varied experience QCFI HQ recommends chapters and associated industries to take advantage of his knowledge through offline and online training programs.

Two World records received in NCQC 2024 for highest no of participants in Quality Concepts Convention and highest no of faculty days in the training programs in a year



Ms Alice Raynaud, Records Manager - World Records Union presenting Two World Records to QCFI President and ED

December 9th 2025 is another red letter day for QCFI as we have achieved two more world record for Largest number of life members in a Quality focused non-profit organization 10,243 members.

Highest number of units certified under the workplace management system '5-S' by a single forum 405 units.

In a zoom meeting organised by QCFI to the Directors and Chapter officials. Ms Alice Raynaud congratulated QCFI for achieving yet another milestone in the Quality Journey for Excellence. President and ED thanked Ms Alice Raynaud for going through the validation of records considering for the elite awards



About Quality Circle Forum of India (QCFI)

QCFI was formed in March 1982 by like-minded people from Industry, Indian Statistical Institute & Local State Government and Registered as a Non-profit body Under Societies Act 1350F of A.P. in December 1982 at Hyderabad.

QCFI's Headquarters is in Hyderabad.

In India, the Quality Circle movement was pioneered by the prestigious Public Sector Industry, Bharat Heavy Electricals Limited in January 1981 at its Ramachandrapuram Plant, Hyderabad, and JK Jute Mills, Kanpur in the private sector.

QCFI has 30 Chapters, 4 Sub-Chapters & 1 Center spread all over the country.

An Executive Board with elected Directors from the members manages the affairs of QCFI. President elected by the Executive Board is the Head and Board also elects two Vice-Presidents and one Honorary Treasurer. Regular administration is with the Executive Director and he carries out the activities as per the Forum's policy and decisions taken by the Board from time to time.

President	- Sri. Avinash Mishra
President Emeritus	- Sri. S J Kalokhe
Advisor	- Prof. A K Mittal
Executive Director	- Sri D K Srivastava
Treasurer	- Sri B Srinivas

Each Chapter has a governing council that functions in line with QCFI policies and procedures. A Chairman, Vice-Chairman, Secretary and Treasurer are elected among its GC members.

QCFI is engaged not only in spearheading Quality Circles in the Member Organisations but also in Quality Team Concepts like 5-S, Kaizen, Simplified TPM, SMED, Lean Manufacturing, Six Sigma, Lean QC and Lean Safety Circle etc., all under the umbrella of Total Quality Management (TQM). QCFI extends service to education, health, the rural sector, etc., for propagating Quality Concepts. QCFI conducts certification audits for 5S and WCM.

QCFI brings out various publications on Quality Concepts from time to time for dissemination of knowledge to its practitioners. Also bi-monthly Journal 'Quality Circle India' is published and circulated to member institutions. This is also sent as E-Magazine. Similarly, chapters also send their Newsletter and E-Magazine to the members.

QCFI Membership Status

1.	Institutional Members	2279
2.	Life Individual Members	9809

QCFI has a dedicated group of senior experts to advise, and a younger group of people to execute the plans.

QCFI is spreading its wings to Non-Member Organisations by giving free awareness program so that they can appreciate the usefulness of the concepts in their units. Thrust is now given for propagation, training & skill development thru' Quality Concepts with MSME Industries in India. WCM program is initiated in Parle Group of Industries and Karakuri Kaizen with the

association of Coimbatore Chapter and PSG College of Technology. Faculty and JURY development program are conducted online through video recorded modules on various Quality Concepts.

The Chapters are governed by the elected chairman, Vice chairman, secretary and elected members of the governing council members.

Chapter Conventions on Quality Concepts are conducted annually by the Chapters.

National Conventions by HQs - Annual Feature - 36 National Conventions were organised so far.

QCFI represents India in 14 Nation International Committee organizing International conventions annually by rotation.

4 ICQCCs were also hosted by QCFI India. The last one was conducted at HICC- Hitech City, Hyderabad in Nov. 2021.

QCFI also conducts annual National Conclaves on various topics.

QCFI has recently embarked upon the following thrust areas for TQM promotion across the country

- Developed a central pool of subject matters, imparts to cater to pan India, TQM solutions for WCM, TPM, HR, SAFETY, and EHS for all sectors.
- Launched a few fast-track holistic business solutions to reduce project cycle time by 1-3 months
 - i) Agile Business Performance improvement designs of
 - a. Agile Yellow Belt
 - b. Agile Green Belt
 - c. Agile Black Belt
 - ii) Agile RCM (Reliability Centred Maintenance) Solutions
 - iii) Agile Behavior Safety, Stress Management Interventions
 - iv) Cross-functional, Cross-level Dynamic small group (DSG) for faster better cheaper solutions

Any other tailor made QC concepts for client organisation as per their requirement.



Total 5S Certified Organisations - 405

List of QCFI Annual Best Chapter Award Winners Since 2011

Year	Category 'A' Chapter	Category 'B' Chapter
NCQC 2012 Kanpur	Best Chapter QCFI – Mumbai	Best Chapter QCFI – Madurai
	2nd Best Chapter QCFI – Bengaluru	2nd Best Chapter QCFI – Durgapur
NCQC 2013 Durgapur	Best Chapter QCFI – Bengaluru	Best Chapter QCFI – Haridwar
	2nd Best Chapter QCFI – Delhi	2nd Best Chapter QCFI – Madurai
NCQC 2014 Pune	Best Chapter QCFI – Bengaluru	Best Chapter QCFI – Madurai
	2nd Best Chapter QCFI – Mumbai	2nd Best Chapter QCFI – Visakhapatnam
NCQC 2015 Chennai	Best Chapter QCFI – Pune	Best Chapter QCFI – Madurai
	2nd Best Chapter QCFI – Mumbai	2nd Best Chapter QCFI – Bhilai
NCQC 2016 Raipur	Best Chapter QCFI – Delhi	Best Chapter QCFI – Bhilai
	2nd Best Chapter QCFI – Chennai & Mumbai	2nd Best Chapter QCFI – Madurai
NCQC 2017 Mysuru	Best Chapter QCFI – Mumbai	Best Chapter QCFI – Coimbatore
	2nd Best Chapter QCFI – Pune	2nd Best Chapter QCFI – Bhilai
NCQC 2018 Gwalior	Best Chapter QCFI - Delhi	Best Chapter QCFI - Bhilai
	2nd Best Chapter QCFI - Pune	2nd Best Chapter QCFI - Coimbatore
NCQC 2019 Varanasi	Best Chapter QCFI – Pune	Best Chapter QCFI - Bhilai
	2nd Best Chapter QCFI - Mumbai	2nd Best Chapter QCFI - Coimbatore
NCQC 2020 Virtual	Best Chapter QCFI – Mumbai	Best Chapter QCFI - Coimbatore
	2nd Best Chapter QCFI - Vadodara	2nd Best Chapter QCFI - Ankleshwar
NCQC 2021 Coimbatore	Best Chapter QCFI – Mumbai	Best Chapter QCFI - Coimbatore
	2nd Best Chapter QCFI - Pune	2nd Best Chapter QCFI - Rourkela
NCQC 2022 Aurangabad	Best Chapter QCFI – Mumbai	Best Chapter QCFI - Gwalior
	2nd Best Chapter QCFI - Bengaluru	2nd Best Chapter QCFI - Ankleshwar
NCQC 2023 Nagpur	Best Chapter QCFI - Pune	Best Chapter QCFI - Coimbatore
	2nd Best Chapter QCFI - Mumbai	2nd Best Chapter QCFI - Bhubaneshwar
NCQC 2024 Gwalior	Best Chapter QCFI - Pune	Best Chapter QCFI - Bhilai
	2nd Best Chapter QCFI - Delhi	2nd Best Chapter QCFI - Ankleshwar

Editorial Board



Acknowledgement

Dear Participants / Readers,

Greetings !

At the outset, the Editorial board thanks the QC Fraternity and all those associated with NCQC-2025 for their excellent cooperation and involvement to make this grand event happen.

Thanks to Goodwill messages from the dignitaries which encourage the organisers and participants in their endeavor.

The souvenir lists out the events of NCQC - 2025 besides the various committees associated for the conduct of the convention. It also contains down the memory lane of the past Conventions held and the Best Chapter Awards.

We express our sincere thanks and gratitude to the college authorities for the total support for making this convention happen in their premises.

The editorial board appreciates and acknowledges the contribution made by the authors for their articles which add value and learning to the readers.

Readers will find colorful Ads from the chapters who responded to our request, highlighting their achievements and extending their best wishes for the success of NCQC-2025.

Last but not the least the editorial board is grateful to the sponsors, advertisers and associates for their munificence and support enabling us to bring out this colorful 38th edition of NCQC -2025. The organisers express their gratitude to them. Our special thanks to the JURY members and student volunteers.

Our gratitude to the Parle Products Pvt. Ltd. for complimentary supply of "Parle G" biscuit to the participant.

Grateful thanks to Sri Mohan, Mannari Traders for Kit Bags, Sri Pruthvi Raj Sarkar International of Gifts, Sri Sudhir Mehata for Memento, Sri Vijender of Divya Tech, Mahaveer Prasad of Angira Engineering, Caterers Sanjay Jalaram Bhilai, I and Sri Sara Srinivas of M/s Dhanalakshmi Graphics who has put his best efforts for bringing out this pleasant Souvenir edition on time.

Sri Vinod Kumar Sr. Software Engineer efforts in compiling all data entries and software is highly appreciated.



QUALITY CIRCLE FORUM OF INDIA



DK. Srivastava
Executive Director
Quality Circle Forum of India

Through

DK's Model for simplified TPM

(An Integrated Approach for Performance Excellence.)

MISSION ONE LAKH MSMEs

This model consists of different Quality Concepts viz 5-S, Kaizen, QC, LQC, LSC, QIT, Problem- Solving Tools and Techniques, Problem-solving steps- 12 steps method, DMAIC method, Autonomous Maintenance, Preventive Maintenance, Tag System, Manager model, one point lesson, Online, and offline Process Control, Cp/Cpk, Lean Manufacturing, Poka-Yoke, SMED, GTT study, etc. in simplified way.

We have tried to develop it suiting to our Indian culture keeping in mind the literacy level of the employees especially in MSME and labour-intensive industries like Textile, Mines, etc. This we are experimenting and developing since 1996 and implemented in many MSMEs. Based on the outcome, we are adding the input to make the model more useful to the units. In this continuously model, we have tried to put the total concepts in a very simple way and easy to implement by the unit. Our objective is to train their core group of employees who in turn can get it implemented in their respective units. In case of any help, our faculty will be available for online help and to clarify doubts. Our faculty will decide which quality concepts to be used depending on the type of the organization. This is a task-oriented program with well-defined measurable objectives.

Why MSMEs units

1. There are about 634 Lakhs MSMEs units in India. Out of them, they are in three categories. Micro, Small, and Medium which contribute 29% of GDP. Quality, Productivity will certainly affect the reduction of the cost of the product. Quality and the cost will affect the user.
2. The role of MSME units is very vital. But they are not getting help from the better well-trained faculty. The reason is obvious. One day charge for well-trained faculty including To and fro and hospitality may cost the unit about Rs 20,000+ per day and the implementation of the concepts mentioned above requires about 7 to 15 faculty days means the total cost will be about Rs.1.5 to 3 Lakhs+. Some of the medium- level units

may go for this but after some time they found that their trained people have left them and again they have to call the faculty to train them. Employee turnover, poor literacy, unstable technical staff, fear of expensive implementation of different Quality concepts, due to which MSMEs are not able to perform as they can do.

3. Turnover of the employees are high. Training the new employees also a problem.
4. Most of them feel that all such concepts are for the large organization not for them.

We, from QCFI, have decided to go for "Mission One Lakh" MSMEs in the next 10 years.

We will be providing them the training, develop their trainers and help them to implement different Quality concepts suiting to their industry, (online), with very subsidized charges to initiators and followers. This will help them to improve their performance substantially in the area of Quality, Cost, Delivery, Safety and Productivity.

- Program is useful not only for Micro, Small and Medium units, but also for labour intensive industries for the Performance Excellence.
- For Medium and Large scale units to develop their vendors with very nominal charges.

QCFI embarks on new trainers programme on QC Concepts. Forget not to look into the details.

Registry of Trainers

QCFI has conducted number of trainers programme since last 5 years, but did not insist on qualifying test. However last year a unique trainer programme was developed on all QC Concepts as "Jury Development Programme" which had a resounding success.

Several trainers have successfully completed and qualified. QCFI also utilized some of their services as Jury in ICQCC-21 as well as in NCQC-21, which the participants have enjoyed the role.

In its quest for developing more trainers, both as Internal Resource Person for the organisations and faculty for In-house programmes on Quality Concepts, QCFI wish to go for training virtual for more faculty development. This will also help organisations to utilize their services as Faculty and Jury for Internal competitions. Their services can be extended to QCFI for CCQC & NCQC.

With this objective QCFI has ambitious planning for training faculty thru' Online.

QCFI do hope that the organisations and QC faculty would avail this opportunity and fine tune their knowledge towards greater services.

A brief is given below.

Benefits of the Program to MSME unit: -

- 1) Permanent membership of QCFI
- 2) Reading Material
- 3) Online Training through Video Modules
- 4) Clarification of doubts
- 5) Handholding for Tasks
- 6) Evaluation and Assessment of the progress
- 7) Quality, Cost, Delivery, Safety and Morale improvement
- 8) Payback of the investment within a year if concepts implemented as per QCFI guidance.
- 9) Becomes a "Learning Organization"
- 10) Embarked on a journey of "Continuous Improvement" towards World Class Performance.

For Further Details please log on to www.msme.qcfi.in

ON LINE TRAINING PROGRAMME FOR THE ORGANISATIONS/INDIVIDUALS

Course code	ON LINE PROGRAMME FOR THE YEAR 2022	DURATION (Month)	NUMBER OF MODULES	Number of Sets	PACKAGE COST (Rs)	Duration of Test (Minutes)	Concession to life members
JD ^P	1. Jury development programme	6	20	6	12,000	60	2000
	2. Trainers development programme on the following:						
TDP-WPM	A- Workplace management(5-S) including audit system	6	12	6	7,000	40	2000
TDP-RST	B-Basic Problem solving tools and techniques including new seven tools	6	20	6	12,000	60	2000
TDP-PSS	C-Problem solving steps for QC and DMAIC method and use of appropriate tools/techniques	3	6	4	5,000	30	2000
TDP-DK	D. "DK's Model of simplified TPM", an integrated approach of different Quality Concepts for performance excellence	6	15	5	7,000	60	2000
TDP-K	E. Quality Team concepts viz Kaizen, QC, QIT, LQC, LSC	3	6	4	5,000	40	2000
TDP-WCM	F. WCM	9	50	15	15,000	90	2000
1	Recorded lecture of the module of each set will be send to the delegates. They can listen as many times as they want.						
2	Task will be given after each set. One set may have 1 to 5 modules. Each module may be of 30 minutes to 120 minutes depending upon topic.						
3	Once task of one set is completed and received by QCFI HQ, next set of modules will be released.						
4	At the end of the course, test will be conducted. This will be on line and answer will be in descriptive not in MCQ. Duration of test will be from 30 minutes to 90 minutes depending upon the course.						
5	Any organisation having 20 or more delegates will be allowed to have monthly separate clarification session for their unit as per the mutual agreed date and time for one hour.						
6	Unit can redeem the points earned in NCQC-2022 participation. The difference of fee(if required) to be paid separately along with GST of that amount.						
7	One set of course material will be provided.						
8	Successful candidates will be given Certificate of achievement.						
9	80% and above: Par excellence, 75% to 79.9% Excellent, 70% to 74.9% Distinguished, Below 70% Participation Certificate in case of attended all the modules.						
10	If any one want to upgrade their marks, they can re- apply for the specific sets, where they have got less marks by paying Rs 500/- per set.						
11	Points earned by the unit from NCQC-2025 can be utilise for developing in house trainers and for purchase of QCFI publications. Last date to redeem the points will be 31st October 2026						
12	Courses will start from 1st April 2025 onward till 31st October 2026 with redemption points. Registration with full fee from 1st Jan. 2026 can be done.						

**Please Contact Executive Director-QCFI,
Mobile : 9848128732, Email: dkqcfi@yahoo.com**

HOME 5S INITIATIVES

Get ready to participate in QCFI's national level contest and stand a chance to win and present in the NCQC model exhibition!!



Make a presentation on your Home 5S project and submit it on QCFI's official website <http://home5S.qcfi.in>
Entries can also be submitted through WhatsApp 62819 77039 for free!

Quality Circle Forum of India is embarking on a very popular mission of "5-S Home Certification" by QCFI to propagate Workplace management(5-S).

We appreciate homemakers participating in large numbers in this program which will give momentum to the Swachh Bharat Mission and will improve and sustain the housekeeping with fewer efforts, less money, less time, etc.

Who can participate: Competition open for

1. Individual Members of QCFI. They can also nominate a maximum of 5 close relatives and friends' houses for "5-S Home Certification" by QCFI.
2. Institutional Members of QCFI can nominate their employees' homes for "5-S certification" by QCFI.

Participation fee: Free Registration and Certification.

Top 5 Winners winners will be invited to participate in the 5-S Conclave. One delegate per family will be allowed free to present the case study. In the same way, 5 top scorers will be invited to participate in the forthcoming NCQC. One delegate will be allowed free to present the case study.

Jury: Senior QCFI faculty will evaluate and certify homes that score more than 70% marks. "5S-Home Certification by QCFI" soft copy of the certificate will be mailed and valid for 1 year and can be renewed if continuous improvements are made through activities of 5S in Home throughout the year. One Nameplate will also be sent through soft copy mentioning "5-S Certified Home by QCFI" along with the name of the lady of the home and Name of one gets as suggested by the homeowner.

complete detailed instructions click on the links below:
(Hindi) 1 Lakh Home 5S Certification competition by QCFI - Guidelines in Hindi
(English) 1 Lakh Home 5S Certification competition by QCFI - Guidelines in English

Instructions:

Take the photographs of each area starting from the gate to cover the total area of your home.

Take care that all the Cupboards, Wardrobes, Shelves, drawers etc. are to be open when you are taking their photographs.

Photographs can also be submitted on WhatsApp 62819 77039 or through mail along with the names of family members.

5S Home project/Photos can be made into PPT/PDF and submitted online for competition on <http://home5S.qcfi.in>

Successful homes who will get 70% and more will get 5-S certificate within one month after receiving the photographs and other details.

Top scorers may be invited for 5-S Conclave and National Convention for their presentation.

Home 5S Certification Criteria:

5S HOME COMPETITION REQUIREMENT

	Home Size	Min. Photos Reqd
1	Single Room House	15
2	One Bed Room	20
3	Two Bed Room	25
4	Three Bed room	30
5	Above Three Bed room	40

5S Home Competition Criteria

S. No	Criteria	Marks
1	Red Tag Area (Storage of unnecessary items)	10
2	Creative Ideas / Best out of Waste / any other Special activity	20
3	5 Standard Practices	20
4	Photographs of the areas showing 5S Status	50
	Total Marks	100

Please note*Copy of images from google or any other online media to be avoided.

We request all the chapters to promote the competition using your websites, social media, journals and through emails. Hashtag #Home5SCertification #QCFIHome5S #1LakhHome5S #Home5SCertificationbyQCFI #SwachhHome

Quality Circle Forum of India

Driving India Towards Full Potential



Over and above we have expert Sr. Faculties on the following
 Lean Consulting, Lean Manufacturing, Integrated Safety Circles VSM,
 FSSAI (Training and Audit for Hotel and Restaurant, Biscuits, Confectionary, Snacks Cakes),
 HACCP - Principles (Hazard/CCP/OPRP Selections)
 FOOD Mfg. FOSTAC training for Supervisor, ISO QMS, ISO-22000, ISO-45001,
 Entire gamut of Softskills and Behavioral training.

34

Chapters / Sub Chapters

10000+

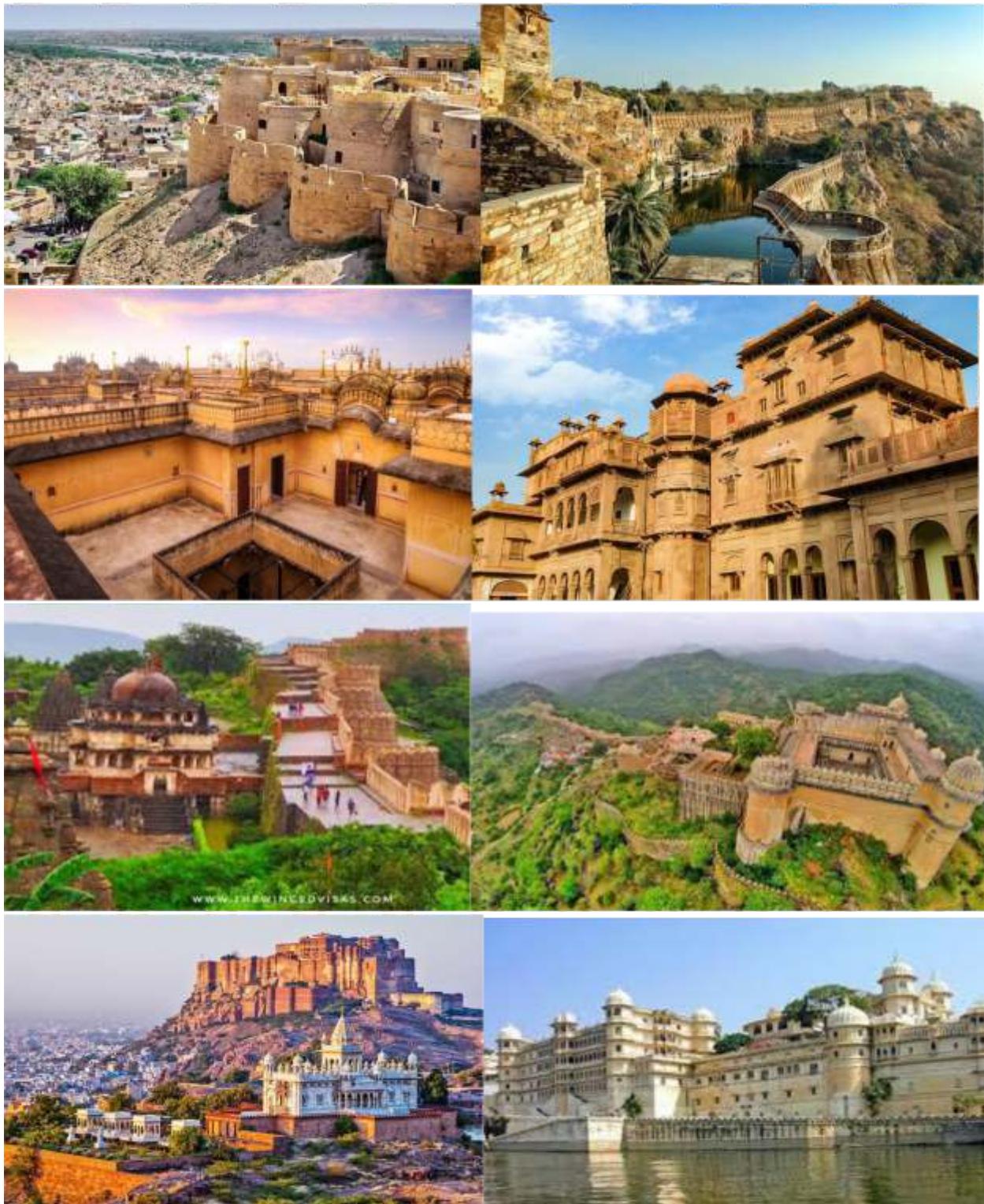
Individual /
Institutional Members

600+

Faculty

Head Office : 306, 3rd Floor, Navketan Chambers, 62, SD Road, Secunderabad - 500003, Telangana.
 Phone: 040-27805660, E-mail: qcflhq@qcfi.in www.qcfi.in www.facebook.com/qcfiofficial

The Incredible Rangilo Rajasthan



NCQC- 2025

Best Wishes from – QCFI Rajsamand Chapter



QUALITY CIRCLE FORUM OF INDIA

Nagpur Chapter



We Welcome All Delegates
Participant / Organisations

Best Wishes

Successfully
organized
CCQC-25

Publish e-news
letter SANKALP,
dedicated to
Quality
Concepts

Organized
various
training
Programme.

QCFI - RCOEM,
Center of Human
Excellence at
RCOEM,
Nagpur

SANKALP - An Awarded Newsletter
of QCFI Nagpur Chapter

Safety Symposium - 2025

Theme → Safety First: Creating a Healthy Environment at Work Place.



CONVENTION ON ENERGY CONSERVATION



CHAPTER CONVENTION ON QUALITY CONCEPTS

Theme → "Quality Concepts for ATMANIRBHAR VIKSIT BHARAT"



TEAM QCFI NAGPUR CHAPTER

A K Jain Chairman Emeritus, QCFI NC Advisor - Solar Group, Ex. Director, QCFI Board	Vivek Shrouty Chairman, QCFI NC General Manager Evothin Value Steel Limited, Wardha	Rajesh Jain Vice Chairman, QCFI NC Plant Head - JSW Steel Coated Products Limited, Nagpur	Dushyant Pathak Vice Chairman, QCFI NC Plant Head, Elkem South Asia Ltd, Nagpur	Dr. Rajiv Khaire Vice Chairman, QCFI NC Dean - PR / Branding Rambabu Ramchandra University, Nagpur
Vivek Joshi Secretary, QCFI NC Sr. Management Trainer Ex. JSW Steel, Business Excellence	Surendra Nishanrao Jt. Secretary, QCFI NC Ex. Executive Engineer MSPGCL, Chandrapur	L. V. Udan Jt. Secretary, QCFI NC Ex. Executive Engineer MSPGCL, Koradi	Praveen Singh Jt. Secretary, QCFI NC DGM, Process Improvement & Tech. Services, KEC International Ltd.	Adit Chaturvedi Treasurer, QCFI NC AGM - Manufacturing Ashok Leyland Ltd., Bhandara
Abhay Girhare Member, QCFI NC DGM, Head Business Excellence & QA	Devendra Patodi Member, QCFI NC Vice President - Operations (Plant Head) CEAT Ltd., Halol	Ajai Nigam Advisor, QCFI NC Ex. CCE (PESO)	Deo Sharma Advisor, QCFI NC Ex. CGM Western Coated Ltd, Nagpur Principal Tech Advisor, Maha Mineral Mining & Beneficiation Pvt.Ltd	Manohar Hedao Advisor, QCFI NC Ex. Chief General Manager (Mahagenco) MSEB
Binu P. K. Member, QCFI NC Plant Head, CEAT Ltd., Nagpur	Kumar Kislay Member, QCFI NC Plant Head, Elkem South Asia Pvt. Ltd., Nagpur	Sanjay Kulkarni Member, QCFI NC Consultant / Trainer Ex-Plant Head Mahindra & Mahindra Ltd.	Jagdeep Hari Nigam Member, QCFI NC DGM - JSW Steel Coated, Kalmeshwar	Abhay Sabnis Member, QCFI NC Ex. Mahindra & Mahindra, Nagpur
	N. K. Sinha Member, QCFI NC GM (Operations) Mahindra Logistic Ltd, Nagpur	Bharat Kalambhe Member, QCFI NC Deputy Executive Engr. 3 x 660MW Super Thermal Power Plant, Koradi	Gopal Vyas Member, QCFI NC Asst. Manager (Recombing) Raymonds Ltd, Chhindwara	Vaibhav Gadgil Member, QCFI NC Head - Academy, CEAT Limited, Nagpur

Address

Flat No. 501, Sanskruti Apartment, Samata Layout, Yashwant Nagar,
N.A. Road, Opp., Swimming Pool, Ambazari, Nagpur - 440033



QUALITY CIRCLE FORUM OF INDIA

Puducherry Center

No. 54 Third Street, Thilagar Nagar, Puducherry. 605009

QCFI – PC GST Number 34AAAAQ0008P1ZO

Bank : State Bank of India, Thattanchavady Branch, Puducherry 605009

A/c No. : 4465 2631 380, IFSC : SBIN0006842

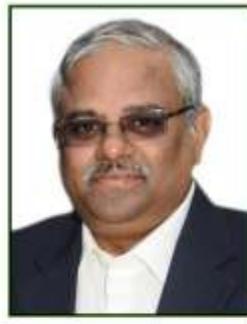
ON THE INAUGURAL DAY



BEST WISHES FOR THE 39TH NCQC Office Bearers



T.R. Narasimhan
Chairman



M Pasupathy
Vice Chairman



V Venkadesh
Gen Secretary



N Vishwanath
Treasurer



K Desikan
Secretary



Joseph Rajasekar
Joint Secretary



Quality Circle Forum of India

Mumbai Chapter

With Best Complements from

Chairman & Governing Council Members of QCFI, Mumbai



winner of
BEST CHAPTER AWARDS

Quality Circle Forum of India-Mumbai Chapter

B-603, Oxford Chambers, Saki Vihar Road

Andheri (E), Mumbai - 400 072

Email: qcfimc@yahoo.co.in

Website – qcfimc.com

Phone: 022-20888775/cell: 9320382412



Quality Circle Forum of India

Pune Chapter

J/P-10, MIDC, TelcoRoad, Ganesh Nagar,
MIDC Bhosari, Pune - 411026 Tel :020-46768768,
M: 9028468333 Fax: 30622443 E-mail: qcfipc@gmail.com

**Chairman and GC Members of
Pune Chapter wish**

NCQC - 2025

Greater Noida

a grand success





Quality Circle Forum of India

Rourkela Chapter

"B/56, Sector-20, Rourkela-769005, Sundergarh, Odisha"
(M) 094372 45547 / 08895501691
Email: qcfi.rklchapter@gmail.com

**Chairman and GC Members of
Rourkela Chapter wish**

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Quality Circle Forum of India

Ankleshwar Chapter

Opp: State Bank of India, (Main Branch) Nr. Chauta Bazar, Naka,
Above Modi Clinical Laboratory, Station Road, Ankleshwar Dist.
Bharuch- 393001. (Gujarat) Mobile: 09376951619/09904274461
Phone : 02646 - 247461 Email :qcfi.ank@gmail.com

**Chairman and GC Members of
Ankleshwar Chapter wish
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Quality Circle Forum of India

Rajsamand Chapter

**C/O NK Sharma, P.O.- Kankroli, , Dist. Rajsamand,
Rajasthan - 313342.**

Mobile: 9511560069, 7023960069

Email: nksharma@ktp.jkmail.com

qcfiraj@gmail.com, nks1958@gmail.com,

**Chairman and GC Members of
Rajsamand Chapter wish**

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Quality Circle Forum of India

Gwalior Chapter

C/O Godrej Consumer Products Ltd., 447, Ravinagar, Gwalior-474 002.
Mobile: 9713697501 Email: qcfigwaliorchapter@gmail.com

**Chairman and GC Members of
Gwalior Chapter Welcomes**

**all Delegates & Officials for
NCQC - 2025**

Greater Noida





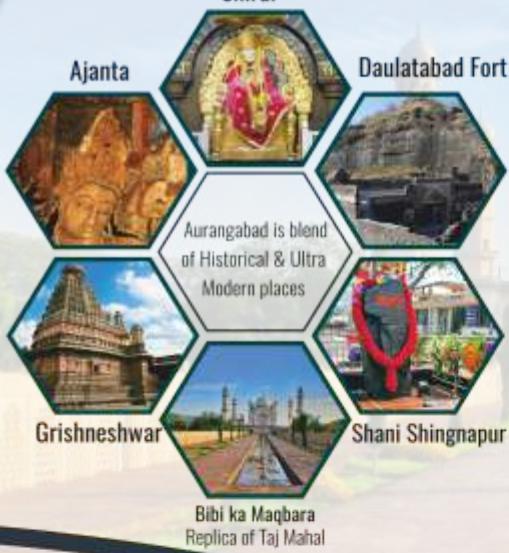
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Ellora Caves

Chairman and GC Members of Aurangabad Chapter

wish



Aurangabad is blend
of Historical & Ultra
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**39th National Convention on Quality Concepts
Greater Noida
a Grand Success**



QUALITY CIRCLE FORUM OF INDIA BENGALURU CHAPTER

22-B, A Block, Brigade MM Industrial Complex, Yediyur Circle, K.R Road,

Bengaluru - 560070. Tel. No. (080) 2676 8289:

Mobile No: 8762337544, E-Mail: qcfiblr@gmail.com : Website: qcfiblr.in

Chairman and GC Members of

Bengaluru Chapter wish

NCQC - 2025

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A Grand Success.





Quality Circle Forum of India Hosur Chapter

C/o: Delta CNC Application
C-3, Sidco Industrial Estate, Phase - 1,
Sipcot Hosur - 635126.

Mobile : 8012580848, 9597823022 Email: qcfihosur@gmail.com

**Chairman and GC Members of
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Wishing NCQC-2025 a Grand Success
With best Compliments from



**QUALITY CIRCLE FORUM OF INDIA
CHENNAI CHAPTER**

**Governing Council Members
(2025 - 2028)**



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Mr. S. Sundaram
Vice Chairman



Mr. S. Suresh
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Mr. P. Raju
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Dr. G. Saravanan
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Dr. T. Thyagarajan
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Mr. Pitchaimani .R
GC Member



Mr. N. Logadass
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Madurai Chapter

C-2, First Floor, Vijayashri, Apartments, Opp: Law College,
Dr. Thangaraj Salai, K. K. Nagar, Madurai- 625020.
Tel: (0) 0452-4294868. Email-qcfimdu@yahoo.co.in

**Chairman and GC Members of
Madurai Chapter wish
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Quality Circle Forum of India

Bhilai Chapter

**TULIP-275, Block-A, Talpuri International Coloney,
Ruabandha, Bhilai-490009**

Mobile: 09407981822 (Sec) 09407983907 (Treas)

E-Mail: qcfibh@gmail.com

**Chairman and GC Members of
Bhilai Chapter
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Quality Circle Forum of India

THANE CHAPTER

C/o. LA KIKILEEM.

3rd Floor, Sudama Commercial Complex, Kalyan-Shil Road, Dombivli East.

Dist. Thane, Pin-421204, State: Maharashtra.

Ph: 91-9322640871, 91-9324640871

Email: qcfitsc@gmail.com

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E-mail : angiraengbjnr.mp@gmail.com

E-mail : sethshreeramchandrabhanwarlal@gmail.com

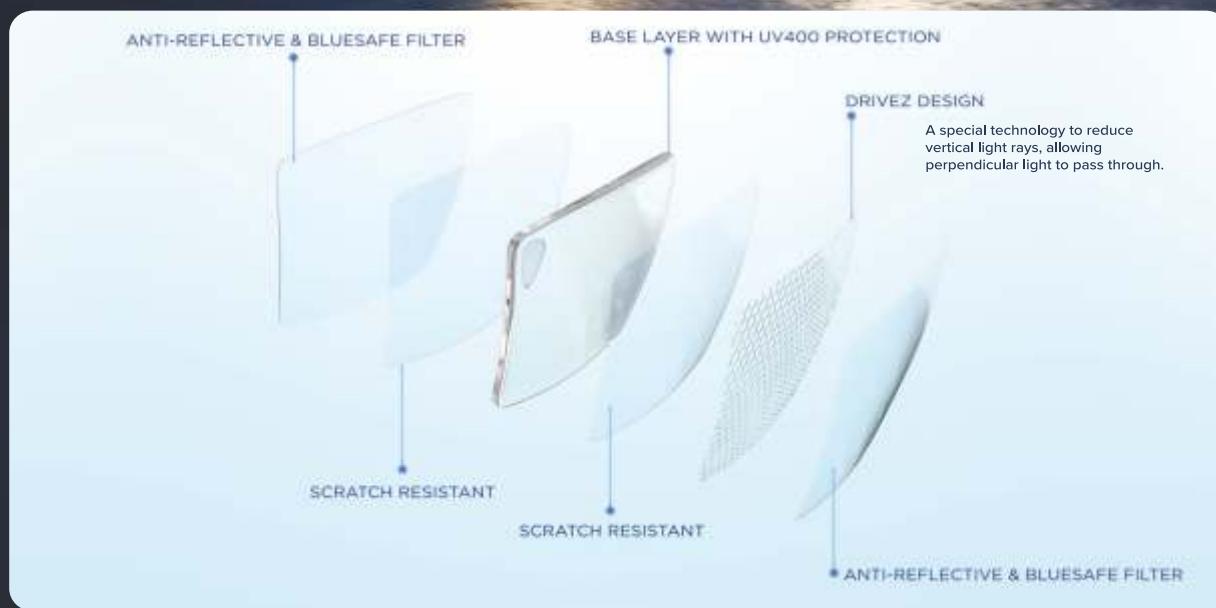


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With approximately a decade long relationship with QCFL, we understand all the Travel related nuances for the participating members across India. We have been associated for the NCQC events held at Chennai, Gwalior, Varanasi, Raipur etc. As QCFL has grown manifold so has Vertex!

We are adept at providing the best possible assistance which ensures a smooth Participation. Our continuous effort has also resulted in us being recognised at the highest level! Vertex team thanks QCFL for the support extended till date and looks forward for the same in coming years. We are eagerly waiting to serve you again during ICQCC 2026 - Dhaka, Bangladesh & NCQC 2026.

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We are eagerly waiting to serve you again during OCQC 2026.



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W : www.vertexglobalholidays.com



51ST INTERNATIONAL CONVENTION ON QUALITY CONTROL CIRCLES (ICQCC), DHAKA

19-21
NOVEMBER 2026

VENUE:
**DAFFODIL INTERNATIONAL
UNIVERSITY (DIU), DHAKA,
BANGLADESH**



**OFFICIAL TRAVEL PARTNER
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COMING UP

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VENUE: VIETNAM | DATE: JAN 2027